



5-Year Regionally Coordinated Transportation Plan 2022- 2027

May 2022

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Executive Summary

The Deep East Texas Council of Governments and Economic Development District (DETCOG & EDD) encompasses the State of Texas' State Planning Region 14. It is the Lead Agency for Transit Planning for Deep East Texas and is a voluntary association of Counties, Cities, Independent School Districts, the Alabama-Coushatta Tribe of Texas, River Authorities, Special Districts and sustaining private industry members which serves an 11-County (Angelina, Houston, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity, Tyler) Rural Region covering roughly 9,413 square miles.

Deep East Texas is home to Texas' four national forests, two state forests, and several lakes and reservoirs including the three largest reservoirs in Texas: Toledo Bend Reservoir, Sam Rayburn Reservoir, and Lake Livingston. Outdoor recreation, eco-tourism, hunting, and fishing are significant contributors to the regional economy.

The purpose of the 5-Year Regionally Coordinated Transportation Planning effort is to provide more efficient and effective public transportation services, especially for priority populations including individuals with disabilities, individuals 65 and older, people with low incomes, those seeking transportation to work, Veterans, children, and others. The focus of the Regionally Coordinated Transportation Plans was to pinpoint the transit needs of older adults, low-income persons and individuals with disabilities and prioritize services for these specific populations.

DETCOG through its outreach efforts identified approximately 22 transit service providers within the 11-County DETCOG Region. Of these four providers offer services to all 11 counties, this is through demand-response which is door to door services by either private car services or cab services. Several services are offered by Health and Human Service providers; however, the services are limited to those who meet specific eligibility requirements, such as medical emergency, medical non-emergency, Medicaid, or some other medical service type of need. Brazos Transit District (BTD) provides transportation services to the DETCOG Region which are open to the general public. BTD serves the cities of Lufkin and Nacogdoches, and the counties of Houston, Polk, San Jacinto, and Trinity. These counties are in the Western portion of the DETCOG Region. Within the cities of Lufkin and Nacogdoches, BTD operates fixed route and complementary ADA Paratransit, as well as Demand Response services. In Lufkin fixed routes are operated within the City of Lufkin and a fixed route is operated between the cities of Lufkin and Diboll (Angelina County). In Nacogdoches, BTD operates fixed route and complementary ADA Paratransit, as well as Demand Response services. In Houston, Trinity, Polk, and San Jacinto Counties, BTD provides Demand Response services throughout the entire county. BTD also operates a shuttle for Veterans; this shuttle runs daily between Lufkin (one stop in Livingston) and the VA Hospital in Houston, Texas.

As the population increases in Polk and San Jacinto County, transit service will become a crucial factor by either maintaining current services or introducing new services to keep up with growth. The five easternmost counties (Newton, Sabine, San Augustine, Shelby, and Tyler) experience gaps in service as they do not have any form of general public transit service. They have some providers that provide service through health and humans service provider;

however, those services are limited to those that meet medical eligibility. There has been the expansion of additional transportation services through, non-profit organizations and private cab or car service. Although limited, transportation options are growing and there is an opportunity to look at additional funding sources and/or organizations that may be willing to expand their service boundaries. Newton had the least amount of transportation service providers with only three, while Angelina and Nacogdoches had the most transportation service providers with 12.

The 11-County DETCOG Region has a total population of 378,477 according to 2010 census data and a low population density. Over half of the Region's population is in the three most populous counties, Angelina, Nacogdoches, and Polk. Angelina County is by far the most populated area in the Region, and the City of Lufkin serves as the Region's major service center. The population has grown by almost 74,000 people (24 percent) in the past 20 years. The growth of San Jacinto County (64 percent) has outpaced growth in the other 11 counties, with Polk County being the next fastest growing (49 percent), followed by the remaining counties in the DETCOG Region. The 11-County DETCOG Region is projected to grow by an estimated 44,000 (12 percent) from 2010 to 2040. Polk County is projected to be the fastest growing County within the Region (55 percent), followed by Trinity County (32 percent), and Nacogdoches County (20 percent). The remaining nine counties are either growing slowly in or will experience a decline in population. By 2018, employment is expected to increase by approximately 13 percent in the 11-County DETCOG Region. The education and health service will be the fastest growing with an increase of approximately 26 percent by 2018. There are several major employers in the 11-County DETCOG Region, with the largest concentration of employment in Nacogdoches and Angelina Counties. The major employers include educational institutions, medical facilities, correctional institutions, poultry manufacturers and government entities.

Most transit services are provided through 5310 funding, Health and Human Services (HHS), Texas Workforce Programs, or private transportation services. As DETCOG concentrates on goals for the community that are most achievable during the coordinated planning period, they will continue to champion awareness and notify providers when funding or other opportunities become available. One of the goals of this Regionally Coordinated Transportation Plan Update 2022-2026 is to integrate the planning process while developing this plan with the goals of the Region. City and County plans were identified and reviewed for transportation elements. While most cities and counties in the DETCOG Region did not have a long-range plan or comprehensive plan a few plans were identified. The City of Lufkin comprehensive plan is in progress and no data was available at the time of this Study. The Cities of Ivanhoe and Zavalla also are working on plans that were not available at the time of this Study. The City of Center has a comprehensive plan which includes a description of their thoroughfare plan which identified goals to include hike and bike trails along abandoned railroad rights-of-way. The City of Center plan did not include a transit component. Texas workforce programs provide bus passes or gas cards to their clients that have transportation needs as indicated in their Operation Plan.

The 2021 vision for the Regionally Coordinated Transportation Plan Update is: “We are an 11-County Council of Governments that works to improve the safety and well-being of its citizens and assist them in improving the quality of their lives.”

BTD is the general public provider for five of the six counties that are currently without public transportation and both BTD and the counties are working on adding service to those areas. While Newton County does not have a designated provider BTD is interested in providing the service for the county. Newton County and BTD have begun conversations regarding future service. To help improve service in all counties, BTD is willing to partner with sub-recipients to support them in grant oversight.

I. Introduction

Deep East Texas Council of Governments (DETCOG), the Lead Agency for Transit Planning for Deep East Texas is a voluntary association of counties, cities, independent school districts, river authorities, soil and water conservation districts, hospital districts and sustaining private industry members which serves an 11-County County (Angelina, Houston, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity, Tyler) Rural Region. The 11-County DETCOG Region covers 9,790 square miles. According to 2010 U.S. Census estimates, there are over 370,000 persons within the DETCOG Region.

Transit is provided in the DETCOG Region by several providers including Brazos Transit District (BTD) and many Health and Human Service agencies (HHS). Services offered by HHS providers are limited to those who meet specific eligibility requirements, such as medical emergency, medical non-emergency, Medicaid, or some other medical service type of need. These eligibility requirements prohibit the general public from utilizing transit services provided by these agencies. However, those in the five easternmost counties rely heavily on these services or other forms of private transportation.

Half the counties in Deep East Texas have no transit service. To address this need, DETCOG was awarded a planning grant from the National Association of Development Organizations and partnered with the Western Transportation Institute at Montana State University in 2017 to develop and implement a Rural Transportation Voucher Pilot Program. This pilot program was successful and earned national recognition. However, that voucher program presently serves only a small number of clients age 60 and older utilizing limited funding from the Area Agency on Aging.

BTD provides transportation services that are open to the general public to the 11-County DETCOG Region. BTD serves the cities of Lufkin and Nacogdoches, and the counties of Houston, Polk, San Jacinto, and Trinity. These counties are in the Western portion of the DETCOG Region. Within the cities of Lufkin and Nacogdoches, BTD operates fixed route and complementary ADA Paratransit, as well as Demand Response services. In Lufkin fixed routes are operated within the City of Lufkin, a fixed route is operated between the cities of Lufkin and Diboll. In Nacogdoches, BTD operates fixed route and complementary ADA Paratransit, as well as Demand Response services. In Houston, Trinity, Polk, and San Jacinto Counties, BTD provides Demand Response services throughout the entire county. BTD also operates a shuttle for Veterans; this shuttle runs daily between Lufkin (one stop in Livingston) and the Veteran Affairs Hospital in Houston, Texas.

Below outlines the goals of the DETCOG region. Of the six goals, two address transit needs within the region. The goals related to transit were evaluated as part of this study.

- Secure funding for the Deep East Texas Rural Transportation Planning Organization (RTPO) to better equip it to advocate for, plan, and implement transportation projects in the Region.

- Support the continued development and improvement of essential transportation corridors in the Region including IH-69, US-190 (IH-14), US-287, US-96, US-69, and other state highways.
- Encourage stakeholders along the future IH-69 and IH-14 corridors to plan ahead to ensure orderly and managed growth as the new highways are built.
- Support expansion of existing public transit systems or creation of new ones to facilitate access to health care, educational and work opportunities for all counties in the Region.
- Seek additional funding to expand DETCOG's successful Rural Transportation Voucher Pilot Program to serve additional residents.
- Encourage continued development of our General Aviation facilities to provide improved corporate access to businesses and industrial facilities in the Region.

Purpose of the Study

The purpose of the Regionally Coordinated Transportation Planning effort is to provide more efficient and effective public transportation services, especially for priority populations including individuals with disabilities, individuals 65 and older, people with low incomes, Veterans, children, and others. The Texas Department of Transportation (TxDOT) provides funding every five years to update coordinated plans. This process is competitive and open only to designated lead agencies. The initial DETCOG Regionally Coordinated Transportation Plan was developed in 2006 to provide agencies with a comprehensive strategy for public transportation in their Region. The focus of the Regionally Coordinated Transportation Plans is to identify the unmet transit needs of individuals with disabilities, individuals 65 and older, people with low incomes, individuals with limited English proficiency, children, veterans, people lacking transportation to and from employment and other members of the public. The Regionally Coordinated Transportation Plan looks at various providers such as public, private, non-profit, health and human service agencies and other stakeholders who have an interest in the outcome of the plan to identify types of service within the Region and how these services can work together to meet the needs of its citizens. Regional Coordinated Transportation Plans work closely with Stakeholder groups to help them identify needs and determine how services should be coordinated.

DETCOG's 2006-2010 Regionally Coordinated Transportation Plan helped identify transportation resources to accommodate the increasing demand from a growing aging population. In 2011, the original plan from 2006-2010 was updated. The 2011-2016 update was to evaluate the existing transit services and recommend adjustments that will better serve the needs of the 11-County DETCOG Region based on demographic changes that had occurred since 2006. The same was done in 2016. Below are several elements that were included in the 2017-2021 plan:

- Assessing transportation needs for older individuals, low-income persons and those individuals who have disabilities
- An inventory of available services in the Region to help identify overlaps and gaps
- Strategies that address gaps in service

- Efficient use of services to reduce duplication
- Prioritize implementation strategies
- Identify future sustainable funding resources

The updated 2022 plan will identify projects in the Region that should be implemented to help address transportation needs for the target populations. The projects identified in this plan will then be incorporated into short- and long-range plans for the 11-County DETCOG Region whether it is through DETCOG, Counties or Cities within the Region.

The current Regionally Coordinated Transportation Plan Update began in April 2021 with a virtual outreach effort due to COVID-19. It consisted of focus groups, stakeholder meetings, and gathering survey results from the elected and appointed officials, as well as the general public and non-profits to develop a good base and current providers within the 11-County DETCOG Region. DETCOG staff also continued to hold several meetings both with the public and key stakeholders to help identify the needs of the Region.

An outline of Outputs and Outcomes are listed below for 2018 and 2021.

2018 Outputs Achieved

- Coordinated meetings of the Deep East Texas Rural Transportation Planning Organization.
- Collaborated with East Texas Council of Governments and Ark-Tex Council of Governments to organize a Tri-Region transportation alliance to facilitate better transportation planning and more effective advocacy for transportation needs in all three regions.
- Participated in development of plan to construct two bus stop shelters for local transit program in the City of Lufkin.

2018 Outcomes Achieved

- Development of a rural transit voucher system in five previously unserved counties (Newton, Sabine, San Augustine, Shelby, and Tyler).
- Coordination with TxDOT Lufkin and Beaumont District Offices to prioritize rural transportation projects in the Region.
- Better collaboration in regional transportation planning.
- Improved safety and convenience for local transit riders in the City of Lufkin.

2019 Outputs Achieved

- Worked with the Western Transportation Institute at Montana State University to help develop a rural transportation voucher pilot program in San Augustine, Sabine, Newton, Jasper and Tyler counties.
- Coordinated meetings of the Deep East Texas Rural Transportation Planning Organization.

- Collaborated with East Texas Council of Governments and Ark-Tex Council of Governments to organize a Tri-Region transportation alliance to facilitate better transportation planning and more effective advocacy for transportation needs in all three regions.
- Assisted with the construction of two bus stop shelters for local transit program in the City of Lufkin.

2019 Outcomes Achieved

- Five rural counties which have no public transportation systems now have a rural transportation voucher program. Because of funding restrictions, the service is currently available to persons age 60 and older. This program received was recognized with a national award for Excellence in Regional Transportation.
- More rural transportation projects in the Region are being addressed through cooperation with the TxDOT regional offices in Lufkin and Beaumont.
- Better collaboration in regional transportation planning throughout East Texas.
- Transit riders in the City of Lufkin have safer and more convenient locations to board which promotes increased usage of the local transit system.

2020 Outputs Achieved

- Acquired grant for development of a Regional Five-Year Transit Plan.
- Coordinated meetings of the Deep East Texas Rural Transportation Planning Organization.
- Continued collaboration with East Texas Council of Governments and Ark-Tex Council of Governments in a Tri-Region transportation alliance to facilitate better transportation planning and more effective advocacy for transportation needs in all three regions.
- Continued operation of the pilot rural transportation voucher program.

2020 Outcomes Achieved

- Persons age 60 and older in five rural counties which have no public transportation systems continue to have an option for limited rural transportation.
- More rural transportation projects in the Region are being addressed through cooperation with the TxDOT regional offices in Lufkin and Beaumont.
- Better collaboration in regional transportation planning throughout East Texas.

2021 Outputs Achieved

- Continue to work with the DETCOG Area Agency on Aging to seek new funding to further develop and expand the rural transportation voucher program.
- Continue to work with Lufkin Community Groups in their efforts to have protected bus stops located at transit stops serving elderly and disabled citizens, and students attending Angelina College.

- Search for grant funding to provide DETCOG with services of a professional transportation planner to be shared with neighboring East Texas Regions.

2021 Outcomes Achieved

- Increased rural transportation and transit services for unserved and underserved areas.
- Increased ridership in existing rural transportation and transit services.
- Effective planning and prioritization of transportation projects to provide better access and improve safety throughout the Region.

Additionally, a comprehensive list of transportation providers in the Region was compiled to identify the transportation resources that are available to the Region. The analysis in this update provides a review of those population segments that are currently or potentially transit dependent within the DETCOG area. Potential transit dependent populations are those segments of the population that, because of demographic characteristics, such as, age, disability, income, or lack of automotive availability, may potentially require transit services to meet their mobility needs. These transportation dependent segments of the population include individuals with disabilities, individuals 65 and older, people with low incomes, individuals with limited English proficiency, children, veterans, people lacking transportation to and from employment and other members of the public. Census data and demographic projections are also included.

II. Transportation Resources in the Region

DETCOG through its outreach efforts identified approximately 22 transit service providers within the 11-County DETCOG Region. Of these four providers offer services to all 11 counties, this is through demand-response which is door to door services by either private car services or cab services. Several services are offered by Health and Human Service providers; however, the services are limited to those who meet specific eligibility requirements, such as medical emergency, medical non-emergency, Medicaid, or some other medical service type of need. A full list of all service providers is shown in Error! Reference source not found.. These eligibility requirements prohibit the general public from utilizing transit services provided by these agencies. However, those in the five easternmost counties (Newton, Sabine, San Augustine, Shelby, and Tyler) rely heavily on these services or other forms of private transportation. BTD provides transportation services to the 11-County DETCOG Region as shown in **Figure 1**.

These services are open to the general public. BTD serves the cities of Lufkin and Nacogdoches, and the counties of Houston, Polk, San Jacinto, and Trinity. These counties are in the Western portion of the DETCOG Region. Within the cities of Lufkin and Nacogdoches, BTD operates fixed route and complementary ADA Paratransit, as well as Demand Response services. In Lufkin fixed route are operated within the City of Lufkin and a fixed route is operated between the cities of Lufkin and Diboll (Angelina County). In Nacogdoches, BTD operates fixed route and complementary ADA Paratransit, as well as Demand Response services within the City of Nacogdoches. In Houston, Trinity, Polk, and San Jacinto Counties, BTD provides Demand Response services throughout the entire county. BTD also operates a shuttle for Veterans between Lufkin (one stop in Livingston) and the VA Hospital in Houston, Texas.

BTD offers three fixed routes in the Lufkin-Diboll area: The Purple Route, the Blue Route, and the Diboll Route. **Figure 2** is a map of these services. All routes operate on a one-hour headway. Instead of tabular bus schedules, BTD offers turn-by-turn time estimates for riders.

Fixed routes in the Lufkin-Diboll area do not have marked bus stops. All routes are flag-stop-based, meaning that riders flag down or wave to the bus driver to signal a pickup. Riders must be on the route and on the same side of the street as the bus to properly flag down the bus.

BTD offers two fixed routes in the Nacogdoches area: The Blue Route (Blue Loop A and Blue Loop B) and the Red Route (Red Loop A and Red Loop B). **Figure 3** is a map of these services. All routes operate on a 1.5-hour headway. Instead of tabular bus schedules, BTD offers turn-by-turn time estimates for riders.

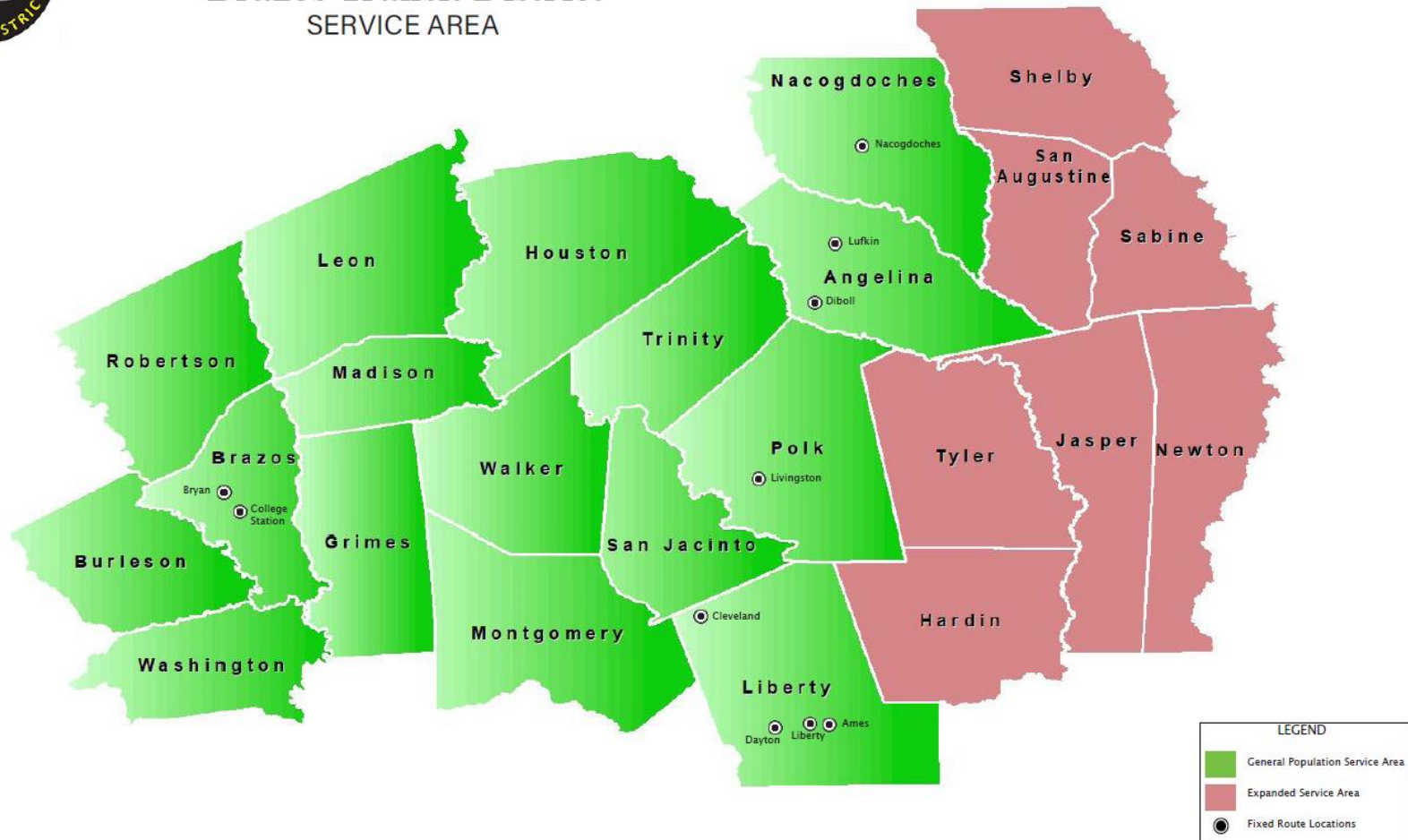
Fixed routes in Nacogdoches do not have marked bus stops.

BTD provides fixed route service to Liberty, Dayton, and Ames, and Cleveland. BTD also provides Demand & Response service in the City of Cleveland.

Figure 1 BTD Service Area



Brazos Transit District SERVICE AREA



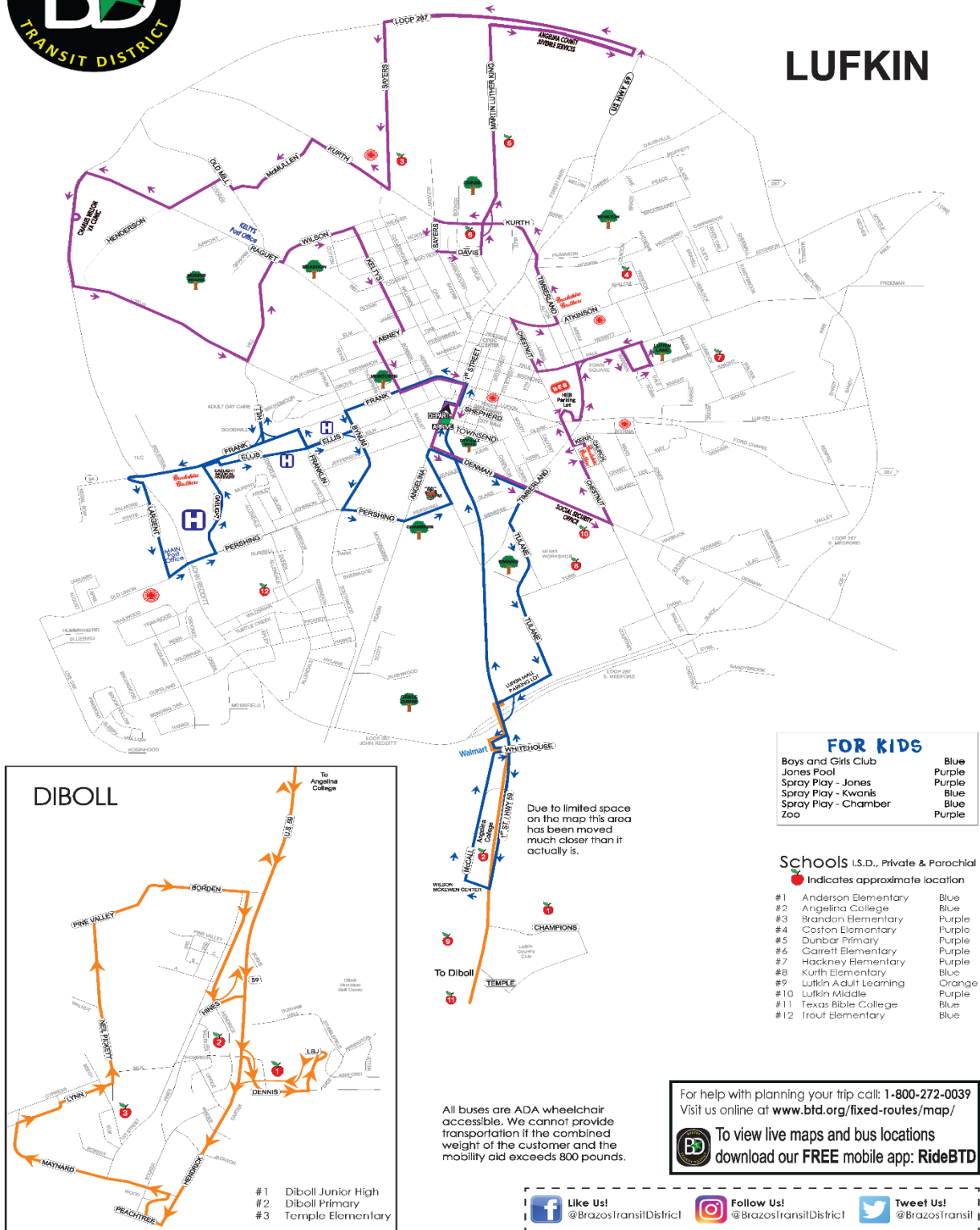
Source: Brazos Transit District

Figure 2 Lufkin-Diboll Routes



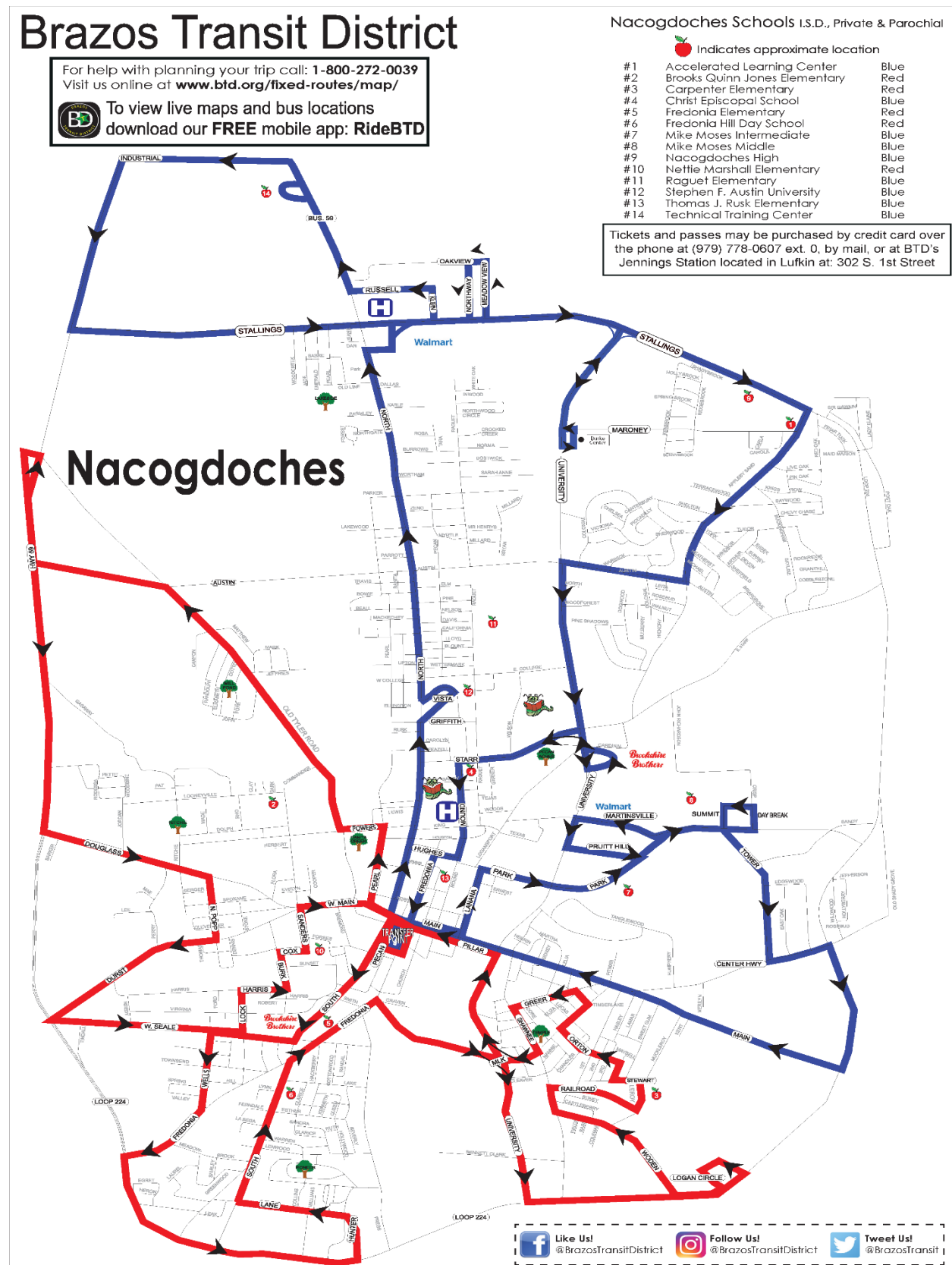
Brazos Transit District

LUFKIN



Source: Brazos Transit District Texas Transportation Institute Lufkin-Diboll Transit Mobility Study

Figure 3 Nacogdoches Routes



Source: Brazos Transit District Texas Transportation Institute Nacogdoches Transit Mobility Study

Current Transportation Providers

The Deep East Texas Council of Governments (DETCOG) is an 11-County Region that offers many different types of transportation to its residents. To better determine the needs of the Region a transit needs assessment was conducted. The transit needs assessment focused on current providers in the Region along with any service restrictions associated with the provider. In addition, demographic data such as population, vehicles per household, poverty and other factors were reviewed to determine the propensity of transit use by county. Future projections for population and employment were also reviewed and will be incorporated into the next section of the report focusing on gap analysis and future growth.

To determine the various types of transportation service in the Region, DETCOG engaged in an extensive outreach effort, consisting of focus groups, surveys, and public hearings. Through outreach efforts 22 transportation service providers were identified. The types of transportation service varied by provider with some providers having restrictions and/or eligibility requirements for the passengers.

BTD is the primary provider of transportation services to the 11-County DETCOG Region. These services are open to the general public. BTD serves the cities of Lufkin and Nacogdoches, and the counties of Houston, Polk, San Jacinto, and Trinity. These counties are in the Western portion of the DETCOG Region. Within the cities of Lufkin and Nacogdoches, BTD operates fixed route and complementary ADA Paratransit, as well as Demand Response services. Fixed routes are operated within the City of Lufkin and between the cities of Lufkin and Diboll. In Nacogdoches, BTD operates fixed route and complementary ADA Paratransit, as well as Demand Response services. In Houston, Trinity, Polk, and San Jacinto Counties, BTD provides Demand Response services within each county. BTD also operates a shuttle for Veterans that runs daily between Lufkin (one stop in Livingston) and the VA Hospital in Houston. BTD provides fixed route service to Liberty, Dayton, and Ames, and Cleveland. BTD also provides Demand & Response service in the City of Cleveland.

Other transportation services are offered by Health and Human Service providers; however, the services are limited to those who meet specific eligibility requirements, such as medical emergency, medical non-emergency, Medicaid, or some other medical service type of need. These eligibility requirements prohibit the general public from utilizing transit services provided by these agencies. The primary users of the Health and Human Service providers are from the Eastern portion of the DETCOG Region.

Transportation is also provided via private car services or cab services. Some of the private car providers offer service to certain individuals who met certain requirements such as student status, Veterans, residents of certain places or are employed by a particular company.

Table identifies all transportation providers in the 11-County DETCOG Region including the location of service provided, type of service provided and any eligibility requirements.

Table 1 Inventory of Transportation Resources in the DETCOG Region

Agency Name	Agency Type	Type of Service	Location	Service Area	No. of Vehicles	Vehicle Type	Restrictions	Hours of Operation	Funding Source	Owner	No. of Employees	Contact
Alabama Coushatta Tribe of Texas	Tribal Transportation	Shuttle (By appointment only)	Livingston	Within the Reservation	4	N/A	Yes-Social Services and Health Clinic only	8 AM – 5PM M – F	Tribe funded	Tribe	4	Cheryl Downing 936-563-1101
Brazos Transit District*	Transit Service	Fixed-Route Transit	Bryan	Nacogdoches and Lufkin	8 (27 total service area fleet)		N/A	5AM – 7PM M – F (excluding holidays)	Federal and State Funding	Brazos Transit	10	Alivia Youree 979-778-4495
Brazos Transit District*	Transit Service	Demand-Response Transit (By appointment only)	Bryan	Houston County, Polk County, San Jacinto County, Trinity County	20 (shared vehicles with paratransit) (58 total fleet)		N/A	Generally 6AM – 6PM M – F Days and Times vary by County (excluding holidays)	Federal and State Funding	Brazos Transit	20 – 25	Alivia Youree 979-778-4495
Brazos Transit District*	Transit Service	VA Shuttle	Bryan	Lufkin to Houston (stop in Livingston)	1 (58 total fleet)	50-foot charter bus	Veterans only	7AM – 5PM M – F (excluding holidays)	100% Funding for bus from the TLL Temple Family Foundation	Brazos Transit	1	Jeff David (936) 671-4300
Brazos Transit District*	Transit Service	Paratransit (By appointment only)	Bryan	Nacogdoches and Lufkin	20 (shared vehicles with Demand-Response) (58 total fleet)		Yes - qualified persons with a disability	5AM – 7PM M – F (excluding holidays)	Federal and State Funding	Brazos Transit	9	Alivia Youree 979-778-4495
East Texas Support Services, Inc.	Non-emergency Medical Transportation	Dial-a-Ride	Jasper	11-County DETCOG Region; Hardin, Jefferson, and Orange Counties	63	Ambulatory and wheelchair accessible minivans	Yes - Medicaid Programs	5AM – 7PM M – SA	Contracted Service	East Texas Support Services, Inc.	36 drivers 14 office staff	Terry Hicks 409-384-9006
Elite Cab Co. - Medical Transport	Non-emergency Medical Transportation	Dial-a-Ride	Nacogdoches	Nacogdoches County (Some Center and San Augustine)	1	6-passenger minivan	Yes - Medicaid Programs	5AM – 7PM 7 days of week	Contracted Service	Private Owner	1	John Sessions 936-645-1185
Continuing Assistance for Retired Escapees	Non-profit Organization	Shuttle (By appointment only)	Livingston	Mostly Houston, Humble, Lufkin and other nearby areas	4	6-passenger minivan (1) 4- passenger sedan (3)	Yes - Residents only	As needed	N/A	Care Center Agency	6	Veronica Millsap 936-327-4256
Gateway Community Partners, Inc.	Non-profit Organization	Shuttle (By appointment only)	Lufkin	Jacksonville, Palestine, Lufkin	4	15-passenger van (3) 9-passenger trolley (1)	Yes - only MHMR clients	Based on workshop times	Non-profit organization	Gateway Community Partners, Inc.	5	Michelle Barlow 936-639-1291
Goodwill Industries of Central East Texas	Non-profit Organization	Carpooling (employees only)	Lufkin	Angelina, Houston, Trinity, San Augustine, Nacogdoches, Sabine	Personal vehicles for carpool	N/A	Yes - Goodwill Employers only	As needed	Individuals are reimbursed by Goodwill	Private Owners	10	Kristy Bice
Greyhound Bus Service	Private Operator	Bus Service	Lufkin, Livingston, Nacogdoches (stops)	Service to all major cities	N/A	Coach Bus	N/A	Varies	Fare collection	Greyhound Bus Service	N/A	800-231-2222
Hughes Cab Company	Non-emergency Medical Transportation Taxi Service	Dial-a-Ride	Lufkin	Service to all areas	1	7-passenger van	N/A	7AM – 10PM M – SA	Fare collection, contract service	Private Owner	2	Paul Hughes 936-637-6388

Agency Name	Agency Type	Type of Service	Location	Service Area	No. of Vehicles	Vehicle Type	Restrictions	Hours of Operation	Funding Source	Owner	No. of Employees	Contact
Nac Cab	Non-emergency Medical Transportation Taxi Service	Dial-a-Ride	Nacogdoches	Service to all areas	2	4-passenger sedan	Yes - only ambulatory	6AM – Midnight M – F	Fare collection, contract service	Private Owner	3	Sam Jamison 936-553-4260
Stephen F. Austin State University - The Jack Track	University Campus Transportation	Campus Shuttle (designated pick-up/drop-off points)	Nacogdoches	Stephen F. Austin University Campus; Walmart (Tue, Fri)	3	30-passenger shuttle	Yes - For students only	7:30AM – 4PM M – F 4PM – 1AM TH – SU	University funding	Stephen F. Austin State University	3	Stina Herrera 936.468.5107
TLC Medical Transport	Non-emergency Medical Transportation	Dial-a-Ride	Tyler	Service to all areas	7	6-passenger vans (6) 4-passenger sedan (1)	N/A	6AM – 11PM 7 days / week	Fare collection, contract service	Private Owner	10	Dawn Crites 903.630.3064
Trinity County Indigent Health Care Program	Emergency Medical Service	Ambulatory (emergency service)	Groveton	Groveton	N/A	Ambulatory	Yes - Healthcare program only	Need based	State funded (when over budget)	Groveton EMT	N/A	Lisa Rogers 936-642-1736
Uber	Ride Share	On demand (By request for ride through mobile app or website)	All areas	Service to all areas	N/A	Private passenger vehicles	None	24-hours 7 days / week	Individual requesting ride	Private Owner	No report of the number of drivers in area	https://www.uber.com/
Workforce Solutions Deep East Texas	Temporary Assistance for Needy Families (TANF)	Bus Tokens/Prepaid Gas Cards	Angelina, Houston, Jasper, Nacogdoches, Polk, Shelby	Brazos Transit District	N/A	N/A	Workforce solutions clients and families	N/A	Federal Funding	N/A	N/A	Mark Durand (936) 639-8898
Watts Transportation, Inc.	Non-emergency Medical Transportation	Dial-a-Ride	Nacogdoches	Houston-Galveston; Waco and Dallas/FW	35	6-passenger minivans (32) 6-passenger Suburbans (3)	Yes - Medicaid Programs	6AM – 6PM M – F	Contract Service	Private Owner	17	Earnest Watts 936-332-0720
350 Transportation Services, LLC	Non-emergency Medical Transportation Taxi Service	Dial-a-Ride	Livingston	100 miles out	5	5-passenger SUV	Can't transport non-ambulatory	6 AM – 10PM M – Thu 6AM – midnight Fri – Sat 6AM – 10PM Sun	Fare collection, contract service	Private Owner	10	Sabrina Dosie 832-588-3310
* Service Areas within the DETCOG Region												

Other Agencies Responsible for Transportation Planning in the Region

The Deep East Texas Rural Transportation Planning Organization (DETRTPO) is the only other known transportation planning organization in the DETCOG Region. DETRTPO was created to enhance regional mobility through education, coordination, and advocacy. DETRTPO serves as a forum for elected officials to come together on transportation issues to recommend changes in policy and practice, advocate for legislation, recommend regional priorities, direct certain planning and data initiatives, oversee the federally-prescribed local consultation process, and collaborate with the Deep East Texas Council of Governments (DETCOG), Local, Regional, State and National Rural Planning Organizations, Regional Mobility Authorities and Metropolitan Planning Organizations within and adjacent to the DETCOG Region.

III. Comprehensive Needs Assessment and Gap Analysis

Geographic Data

The Deep East Texas Council of Governments and Economic Development District (DETCOG&EDD) encompasses the State of Texas' State Planning Region 14. The region is comprised of Angelina, Houston, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler Counties as well as the Alabama-Coushatta Tribe of Texas Reservation. It covers over 9,410 square miles with a topography commonly described as varying from "irregular plains" to "plains with hills". The area is heavily forested with mostly pine trees and is part of the larger Pineywoods area of East Texas, West Louisiana, and South Arkansas. The National Climate Data Center describes the region's climate as Sub-Tropical Humid. The region has an abundance of fresh water, clean air and relatively inexpensive land.

Socio-Demographic Analysis

Population

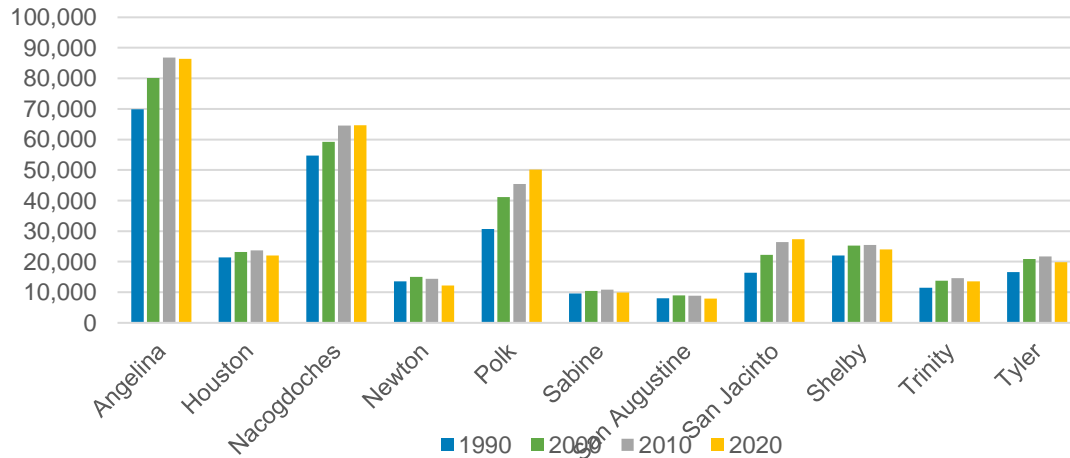
Change in population from 1990 to 2020 for each of the 11 counties in the DETCOG Region is shown in **Table** and **Figure 4**. The existing population for the DETCOG Region is currently 338,090 people. The population has grown by 63,740 people, 23.2 percent, in the past 30 years. The growth of San Jacinto County, 67.4 percent, and Polk County, 63.3 percent, has outpaced growth in the other nine counties in the DETCOG Region. Houston and Sabine County has seen very little growth while Newton and San Augustine has experienced a loss in population since 1990.

Table 2 Population

County	Year				Total Growth 1990 - 2020	Total Growth % 1990 - 2020
	1990	2000	2010	2020		
Angelina	69,884	80,130	86,771	86,395	16,511	23.6%
Houston	21,375	23,185	23,732	22,066	691	3.2%
Nacogdoches	54,753	59,203	64,524	64,653	9,900	18.1%
Newton	13,569	15,072	14,445	12,217	-1,352	-10.0%
Polk	30,687	41,133	45,413	50,123	19,436	63.3%
Sabine	9,586	10,469	10,834	9,894	308	3.2%
San Augustine	7,999	8,946	8,865	7,918	-81	-1.0%
San Jacinto	16,372	22,246	26,384	27,402	11,030	67.4%
Shelby	22,034	25,224	25,448	24,022	1,988	9.0%
Trinity	11,445	13,779	14,585	13,602	2,157	18.8%
Tyler	16,646	20,871	21,766	19,798	3,152	18.9%
DETCOG Region	274,350	320,258	342,767	338,090	63,740	23.2%

Source: U.S. Census Bureau 1990, 2000, 2010 and 2020

Figure 4 Population



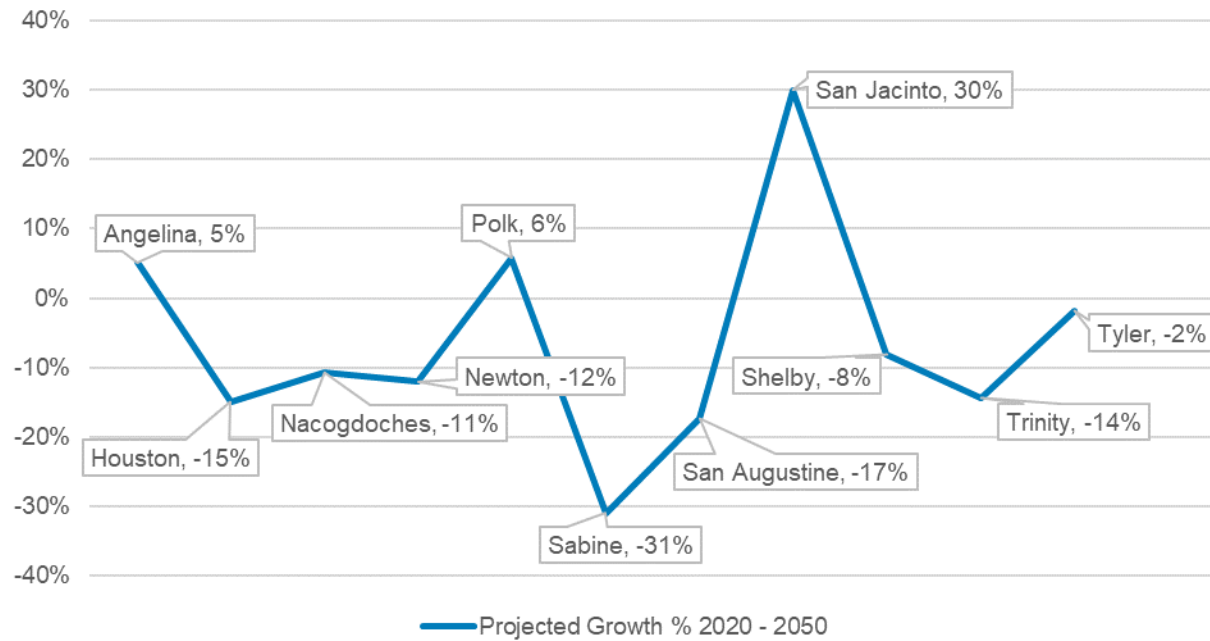
As listed in **Table** and illustrated in **Figure 5**, the 11-County DETCOG Region is projected to lose 4,805 people, -1.4 percent, from 2020 to 2050. San Jacinto County is projected to be the fastest growing County within the Region at 30 percent, followed by Polk County at 5.8 percent, and Angelina County at 5.1 percent. The remaining eight counties will experience a decline in population. Sabine County is expected to decrease by 30.9 percent followed by San Augustine County at 17.3 percent, and Newton County at 15.9 percent between 2020 and 2050.

Table 3 Projected Population

County	Year		Projected Growth 2020 - 2050	Projected Growth % 2020 - 2050
	2020	2050		
Angelina	86,395	90,816	4,421	5.1%
Houston	22,066	18,785	-3,281	-14.9%
Nacogdoches	64,653	57,748	-6,905	-10.7%
Newton	12,217	10,751	-1,466	-12.0%
Polk	50,123	53,023	2,900	5.8%
Sabine	9,894	6,834	-3,060	-30.9%
San Augustine	7,918	6,552	-1,366	-17.3%
San Jacinto	27,402	35,627	8,225	30.0%
Shelby	24,022	22,069	-1,953	-8.1%
Trinity	13,602	11,655	-1,947	-14.3%
Tyler	19,798	19,425	-373	-1.9%
DETCOG Region	338,090	333,285	-4,805	-1.4%

Source: Texas Demographic Center Projections

Figure 5 Projected Population



Employment

As shown in **Table** , employment is divided by industry. Educational Services, Health Care, and Social Assistance has the highest percentage of workers at 24 percent while Arts, Entertainment, Recreation, and Accommodation & Food Services has had the highest growth since 2010 at 32 percent. Wholesale Trade, -59 percent, and Information, -55 percent, has had significant drops in the number of employees from 2010 to 2019.

Table 4 Industry

Industry	Year		% of Industry 2019	Δ in Industry 2010 – 2019	% Δ in Industry 2010 – 2019
	2010	2019			
Agriculture, Forestry, Fishing & Hunting, and Mining	5,816	6,138	7%	322	5%
Construction	9,151	10,075	11%	924	9%
Manufacturing	12,478	11,675	12%	-803	-7%
Wholesale Trade	2,800	1,761	2%	-1,039	-59%
Retail Trade	9,100	10,120	11%	1,020	10%
Transportation & Warehousing and Utilities	5,754	5,795	6%	41	1%
Information	1,196	774	1%	-422	-55%
Finance & Insurance, Real Estate, and Rental & Leasing	4,031	4,257	4%	226	5%

Industry	Year		% of Industry 2019	Δ in Industry 2010 – 2019	% Δ in Industry 2010 – 2019
	2010	2019			
Professional, Scientific, Management, and Administrative & Waste Management Services	4,659	5,962	6%	1,303	22%
Educational Services, Health Care, and Social Assistance	19,938	22,861	24%	2,923	13%
Arts, Entertainment, Recreation, and Accommodation & Food Services	3,531	5,168	6%	1,637	32%
Other Services, Except Public Administration	3,683	4,070	4%	387	10%
Public Administration	6,883	5,964	6%	-919	-15%
DETCOG Region	89,020	94,620	100%	5,600	6%

Source: Source: American Community Survey 5-Year Estimates 2015-2019, 2006-2010

Racial and Ethnic Composition

The largest racial group within the 11-County DETCOG Region is currently White, which includes Hispanic, at 80 percent, followed by Black at 15 percent as listed in **Table** and illustrated in **Figure 6**. Since 2010, the racial composition of the population in the area has changed, primarily in the following ways:

- While American Indian and Alaska Native Alone only has 2,808 people, it has grown by the largest proportion at 51 percent followed by Asian Alone at 31 percent as listed in **Table** and **Table**.
- The Black Alone, Native Hawaiian and Other Pacific Islander Alone, and Some Other Race Alone have experienced a decrease in population between 2010 and 2019 identified in **Table** and **Table**.

A full 2019 racial composition for the DETCOG area is illustrated in **Table** and

Figure 7.

Table 5 Racial Composition Percentage

Year	White Alone	Black Alone	American Indian and Alaska Native Alone	Asian Alone	Native Hawaiian and Other Pacific Islander Alone	Some Other Race Alone	Two or More Races
2010	78%	16%	1%	1%	0%	3%	1%
2015	79%	16%	1%	1%	0%	2%	1%
2019	80%	15%	1%	1%	0%	1%	2%
Δ 2010 – 2019	4%	-4%	51%	31%	-16%	-94%	26%

Source: American Community Survey 5-Year Estimates 2015-2019, 2011-2015, 2006-2010

Figure 6 2019 Racial Composition Percentage

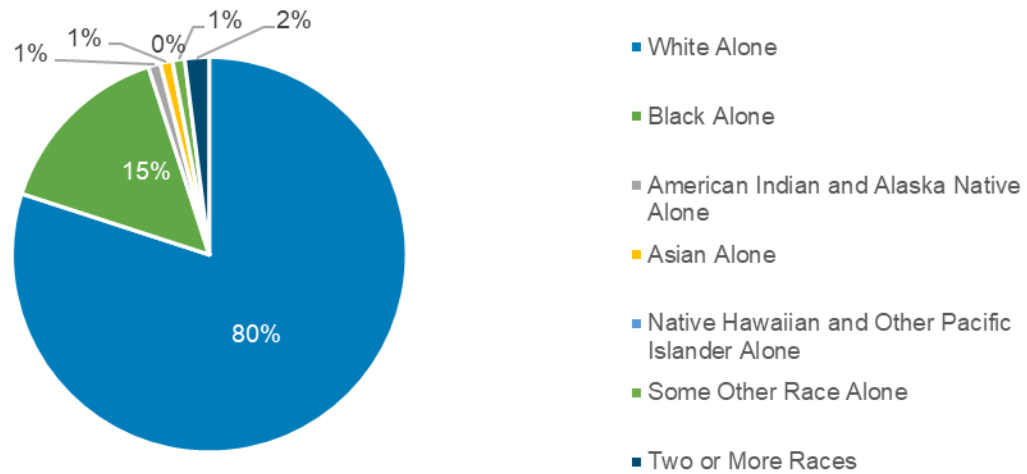


Table 6 Racial Composition Numbers

Year	White Alone	Black Alone	American Indian and Alaska Native Alone	Asian Alone	Native Hawaiian and Other Pacific Islander Alone	Some Other Race Alone	Two or More Races
2010	265,664	53,838	1,370	1,942	150	11,006	4,900
2015	274,008	53,503	1,788	2,789	51	7,357	4,826
2019	277,268	51,541	2,808	2,795	129	5,687	6,638
Δ 2010 – 2019	11,604	-2,297	1,438	853	-21	-5,319	1,738

Source: American Community Survey 5-Year Estimates 2015-2019, 2011-2015, 2006-2010

Figure 7 2019 Racial Composition Numbers

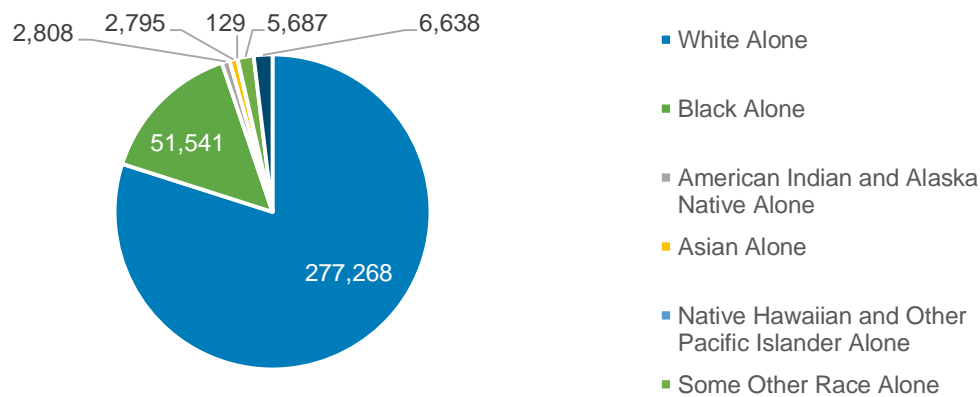


Table and **Table** identify the Hispanic and Latino population in the 11-County DETCOG Region. While the percentage of Hispanic or Latino ethnicity has increased by 40 percent between 2010 and 2019, there was only a 2 percent increase, 14 percent to 16 percent, between 2010 and 2019 of the actual population percentage in the DETCOG Region as listed in **Table** .

Table 7 Population of Hispanic or Latino Ethnicity vs. Non-Hispanic or Latino

County	Population Not Hispanic or Latino				Population Hispanic or Latino			
	2010	2019	Δ 2010 – 2019	% Δ 2010 – 2019	2010	2019	Δ 2010 – 2019	% Δ 2010 – 2019
Angelina	69,242	67,996	-1,246	-2%	16,012	19,326	3,314	17%
Houston	21,428	20,410	-1,018	-5%	2,214	2,544	330	13%
Nacogdoches	52,788	52,649	-139	0%	10,353	12,690	2,337	18%
Newton	13,964	13,410	-554	-4%	425	504	79	16%
Polk	40,057	41,442	1,385	3%	5,533	7,471	1,938	26%
Sabine	10,349	9,994	-355	-4%	304	477	173	36%
San Augustine	8,521	7,689	-832	-11%	475	597	122	20%
San Jacinto	23,333	24,487	1,154	5%	2,526	3,693	1,167	32%
Shelby	21,686	20,705	-981	-5%	3,737	4,644	907	20%
Trinity	13,450	13,160	-290	-2%	1,001	1,460	459	31%
Tyler	20,721	19,862	-859	-4%	751	1,656	905	55%
DETCOG Region	242,751	291,804	49,053	17%	32,978	55,062	22,084	40%

Source: American Community Survey 5-Year Estimates 2015-2019, 2006-2010

Table 8 Percent of Population Hispanic or Latino

County	2010 % Population of Hispanic or Latino Origin	2019 % Population of Hispanic or Latino Origin	Δ 2010 – 2019	% Δ 2010 – 2019
Angelina	18%	22%	-56	0%
Houston	9%	11%	-764	-3%
Nacogdoches	16%	19%	680	1%
Newton	3%	4%	-850	-6%
Polk	12%	15%	5,940	12%
Sabine	3%	5%	-292	-3%
San Augustine	5%	7%	-628	-8%
San Jacinto	10%	13%	2,475	9%
Shelby	15%	18%	-174	-1%
Trinity	7%	10%	66	0%
Tyler	3%	8%	-94	0%
DETCOG Region	10%	16%	6,303	2%

Source: American Community Survey 5-Year Estimates 2015-2019, 2006-2010

Age Characteristics

Figure 8 and Table provides the breakdown of the population by age group for each of the 11 counties and the total DETCOG Region. The population that tends to be the most transit dependent, those under 15 and over 54, represents approximately 51 percent, 176,988 people, of the total population in the Region.

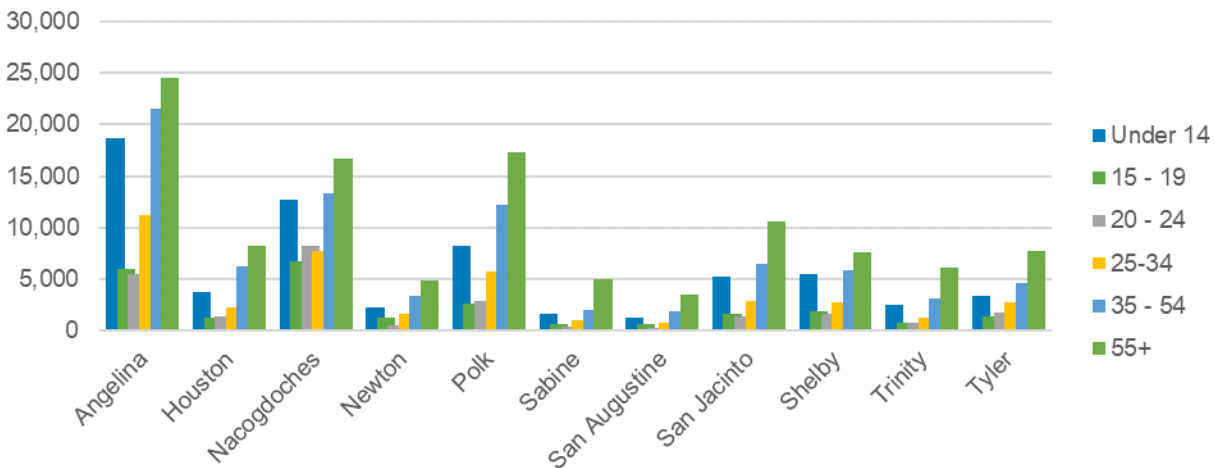
Table 9 Age Characteristics

County	Age Group					
	Under 14	15 - 19	20 - 24	25-34	35 - 54	55+
Angelina	18,616	5,976	5,455	11,258	21,490	24,527
Houston	3,707	1,199	1,403	2,211	6,236	8,198
Nacogdoches	12,750	6,703	8,253	7,675	13,315	16,643
Newton	2,255	1,284	555	1,571	3,427	4,822
Polk	8,204	2,662	2,845	5,751	12,189	17,262
Sabine	1,587	621	335	953	2,002	4,973
San Augustine	1,317	659	214	716	1,873	3,507
San Jacinto	5,250	1,569	1,408	2,852	6,491	10,610
Shelby	5,518	1,917	1,679	2,733	5,892	7,610
Trinity	2,511	781	737	1,316	3,159	6,116

County	Age Group					
	Under 14	15 - 19	20 - 24	25-34	35 - 54	55+
Tyler	3,342	1,334	1,726	2,804	4,649	7,663
DETCOG Region	65,057	18,729	19,155	39,840	80,723	111,931
% Total Population	19%	5%	5%	11%	23%	32%

Source: American Community Survey 5-Year Estimates 2015-2019

Figure 8 Age Characteristics per County



Persons with Disabilities

For persons with disabilities, a lack of available transportation options that accommodate their disabilities could be a challenge that demands unique transit services. As listed in **Table 1**, Sabine and Trinity Counties both have the highest percentage of persons with disabilities per percent of County population; approximately 40 percent.

Table 10 Persons with Disabilities in the Civilian Noninstitutionalized Population

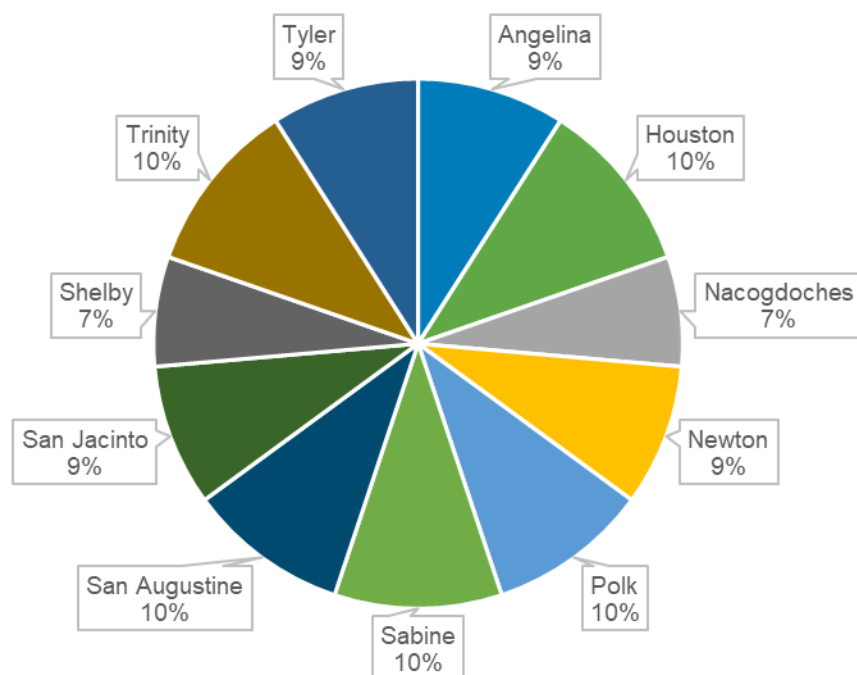
County	Age Group						Total	% of County Pop	% of Noninstitutionalized Population
	Under 5	5 – 17	18 – 34	35 – 64	65 – 74	Over 75			
Angelina	59	1,273	1,443	6,531	2,853	3,321	15,480	23%	5%
Houston	22	330	346	1,268	762	1,118	3,846	27%	1%
Nacogdoches	35	1,020	2,284	3,859	1,892	1,893	10,983	17%	3%
Newton	3	73	261	1,059	390	723	2,509	22%	1%
Polk	67	998	689	4,309	2,365	1,416	9,844	25%	3%
Sabine	13	26	163	1,145	697	698	2,742	26%	1%

County	Age Group						Total	% of County Pop	% of Noninstitutionalized Population
	Under 5	5 – 17	18 – 34	35 – 64	65 – 74	Over 75			
San Augustine	20	195	155	791	378	491	2,030	25%	1%
San Jacinto	0	218	668	2,343	1,410	1,387	6,026	22%	2%
Shelby	25	360	492	1,600	923	927	4,327	17%	1%
Trinity	4	285	288	1,580	823	913	3,893	27%	1%
Tyler	34	153	326	1,739	982	1,004	4,238	23%	1%
DETCOG Region	282	4,931	7,115	26,224	13,475	13,891	65,918		20%
% of Noninstitutionalized Population	0%	1%	2%	8%	4%	4%	20%		

Source: American Community Survey 5-Year Estimates 2015-2019

Figure 9 illustrates the percentage per county of persons with disabilities. The percentage is mostly even throughout the 11-County DETCOG Region.

Figure 9 Percentage of Populations per County of Persons with Disabilities



Limited English-Speaking Households

A "limited English-speaking household" is one in which no member 14 years old and over speaks only English or speaks a non-English language and speaks English "very well." In other words, all members 14 years old and over have at least some difficulties with English. English-

only households cannot belong to this group. **Table** lists the number of Limited English-Speaking Households in the DETCOG Region.

While Angelina and Nacogdoches Counties have the highest number of Limited English-Speaking Households identified in **Figure 10**, **Figure 11** shows that Shelby County has the largest percentage of Limited English-Speaking Households.

Table 11 Limited English-Speaking Households

County	Total Households	Limited English-Speaking Households	% Limited English-Speaking Households
Angelina	31,368	742	2.4%
Houston	8,234	156	1.9%
Nacogdoches	23,765	679	2.9%
Newton	5,124	0	0%
Polk	17,945	239	1.3%
Sabine	4,524	7	0.2%
San Augustine	3,712	15	0.4%
San Jacinto	10,143	124	1.2%
Shelby	9,486	346	3.6%
Trinity	6,105	90	1.5%
Tyler	7,109	12	0.2%
DETCOG Region	127,515	2,410	1.9%

Source: ACS 2020 5-Year Estimates (S1602)

Figure 10 Limited English-Speaking Households

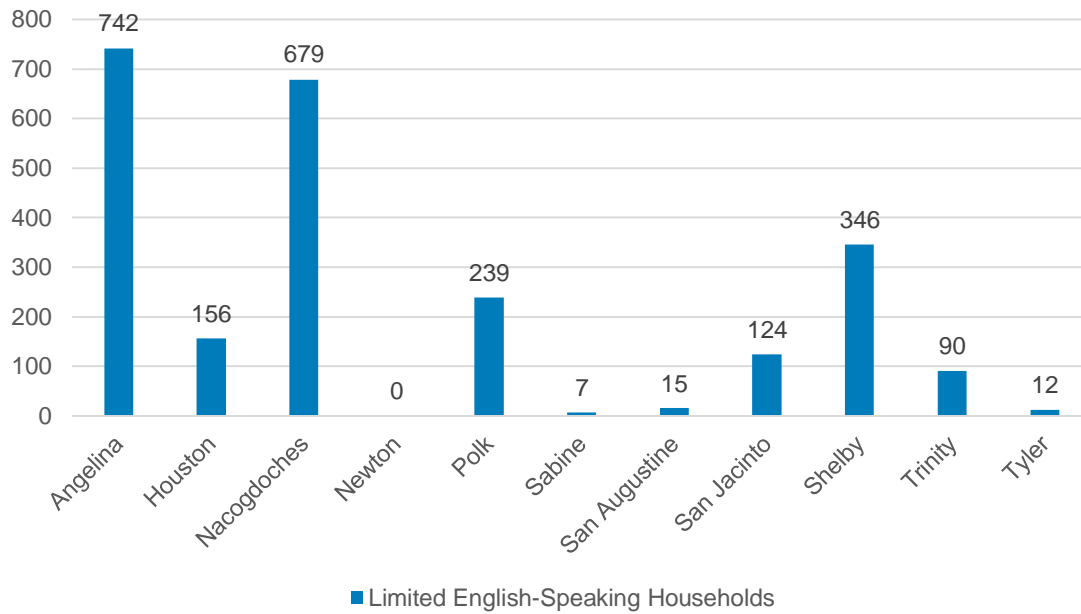
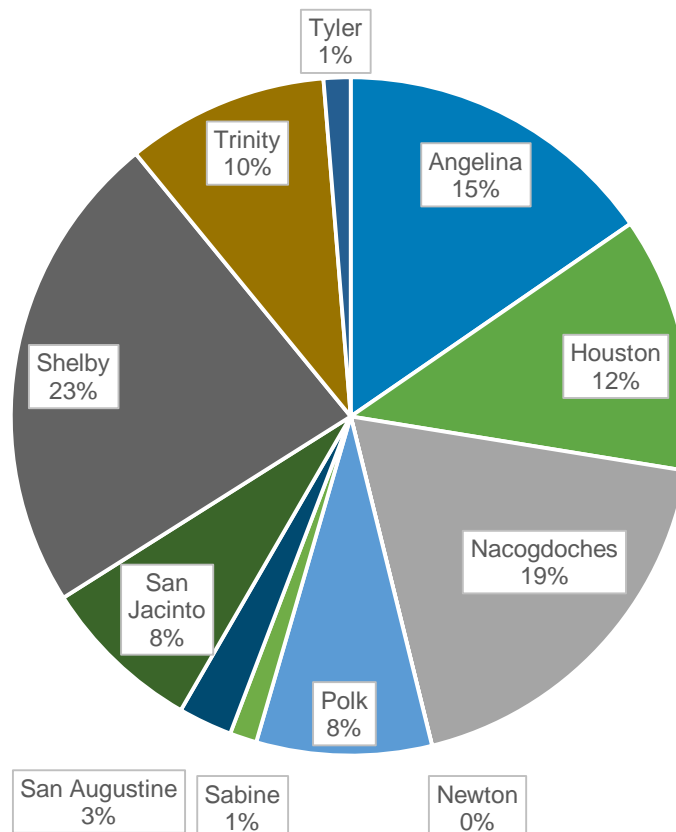


Figure 11 Percent Limited English-Speaking Households



Low/Moderate Income Population and Median Household Income

The percentage of individuals with Low/Moderate Income and Median Household Income for each of the 11 counties in the DETCOG Region is shown in **Table 12**.

The percentage of population with Low/Moderate income in the Deep East Texas Council of Governments 11-County Region range from a high of 39% in Houston County to a low of 25% in Tyler County. Coincidentally, Household Median Incomes in the DETCOG Region range from a high of 73% of the national amount in Angelina County to a low of 51% in Sabine County.

When the income numbers are this far below the National figures, many of the people in these counties have few or no mobility options to meet their basic travel needs. Many older adults are accustomed to the freedom and flexibility of car ownership but can no longer drive or afford cars, and persons with disabilities require special transportation options to accommodate specific disabilities. Low-income workers often require the most flexible transportation options, because many work second or third shifts when public transit level of services may be relatively low.

Figure 12 through **Figure 23** give a graphical representation of the median household income throughout the DETCOG Region.

Table12 Low/Moderate Income Population and Median Household Income

County	Census Poverty Population	150% Poverty (Low Income)	% Low/Moderate Income	Household Median Income	% Household Median Income of USA
Angelina	84,680	25,867	31%	\$ 50,453	73%
Houston	19,768	7,682	39%	\$ 37,904	55%
Nacogdoches	59,750	21,537	36%	\$ 44,847	65%
Newton	13,743	4,707	34%	\$ 40,101	58%
Polk	45,305	12,760	28%	\$ 49,279	72%
Sabine	10,326	3,593	35%	\$ 34,992	51%
San Augustine	8,044	2,843	35%	\$ 40,353	59%
San Jacinto	27,895	8,272	30%	\$ 41,614	61%
Shelby	25,111	8,616	34%	\$ 42,522	62%
Trinity	14,449	4,407	31%	\$ 41,357	60%
Tyler	18,844	4,697	25%	\$ 44,497	65%
Texas	27,637,858	6,820,935	25%	\$ 64,034	93%
USA	316,715,051	69,762,719	22%	\$ 68,703	100%
Source: U.S. Census Bureau 1990 and 2000 Census; American Community Survey 5-Year Estimates 2019					

Source: U.S. Census Bureau 1990 and 2000 Census; American Community Survey 5-Year Estimates 2019

Figure 12 Median Household Income

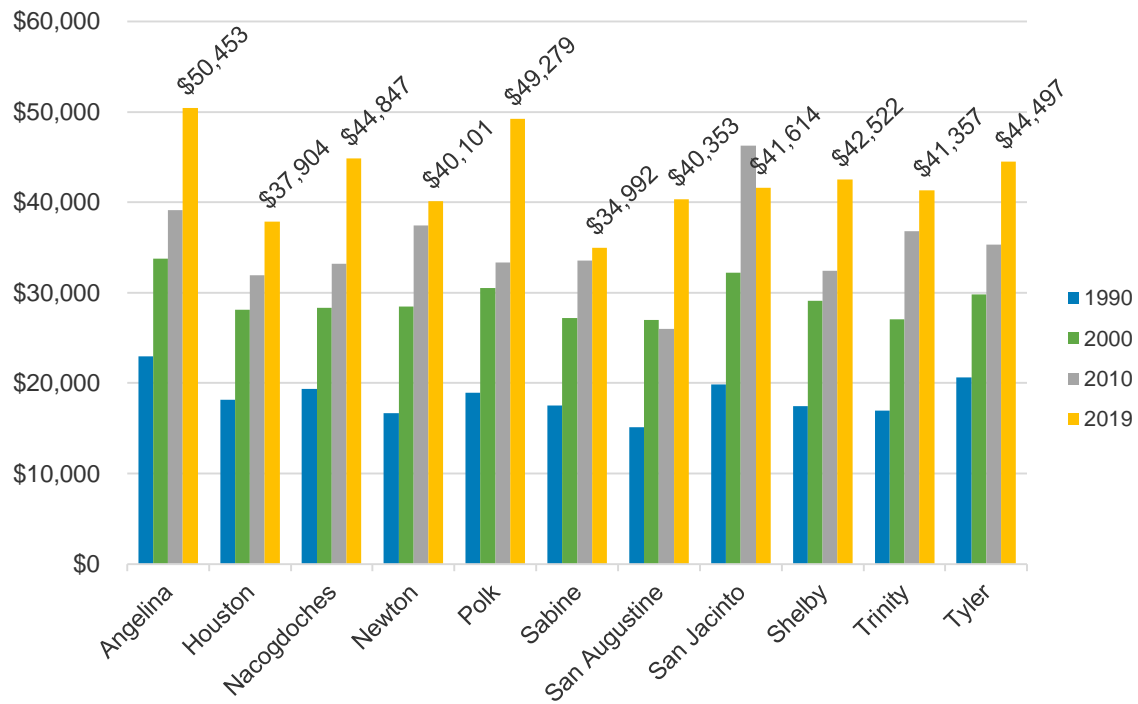
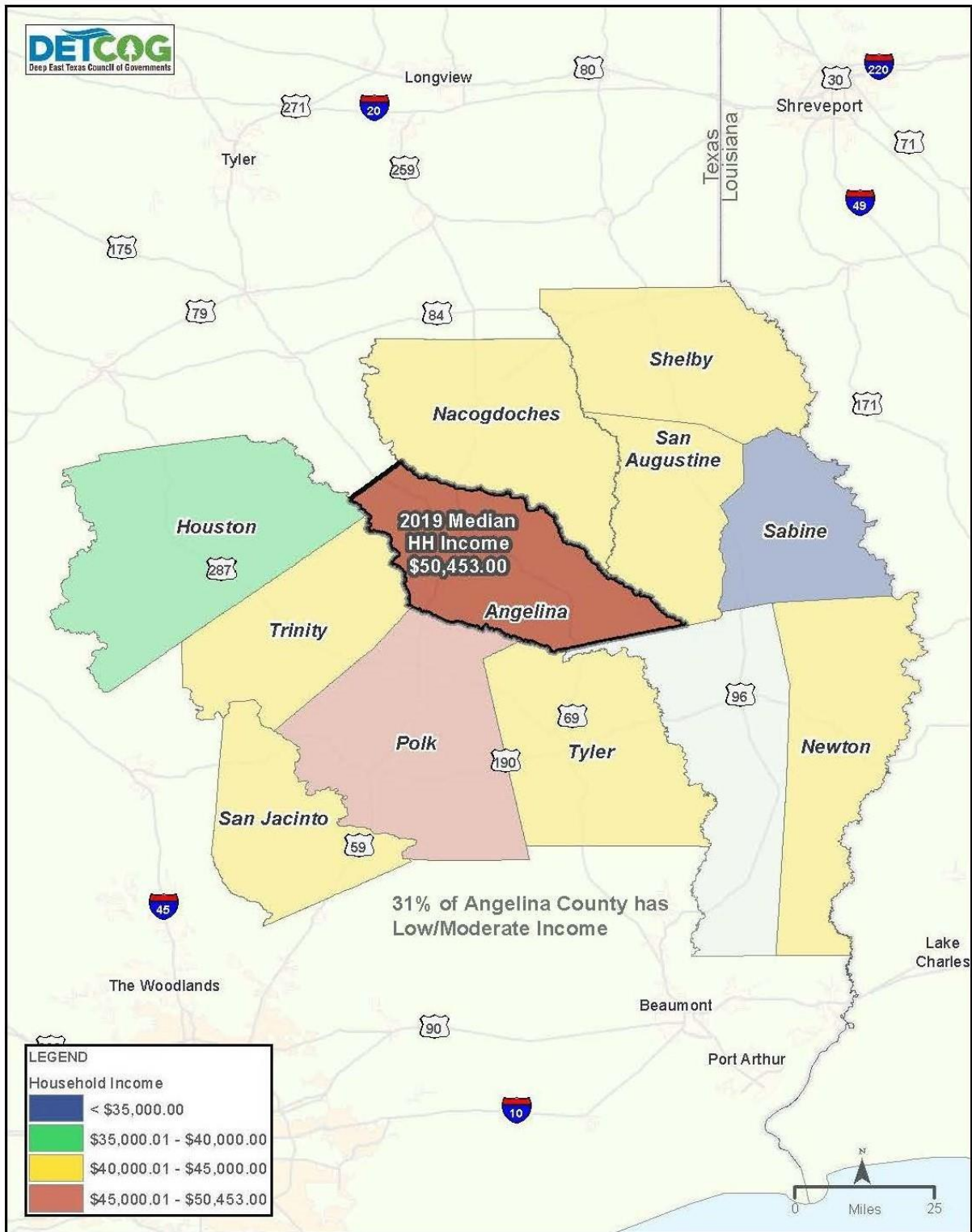
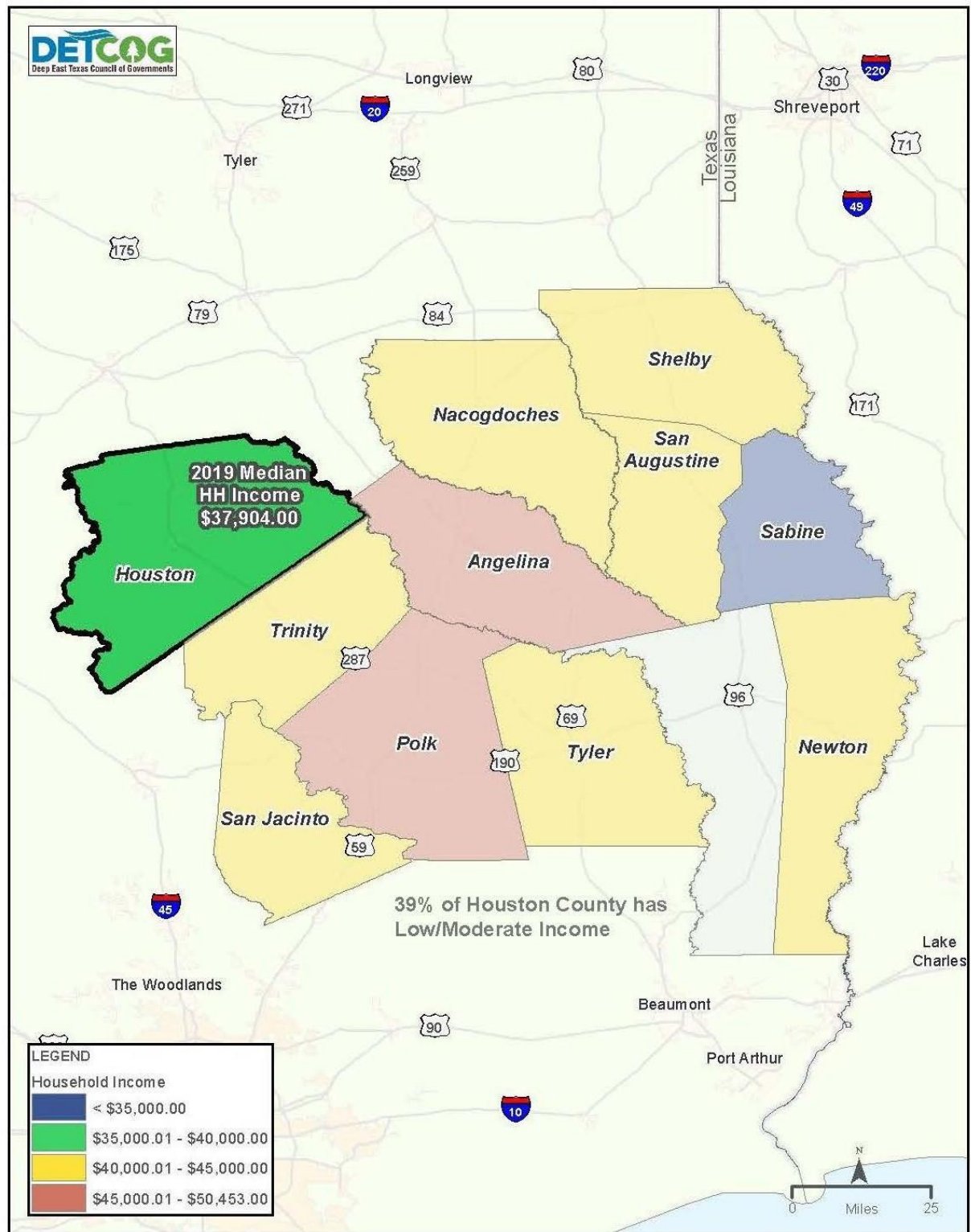


Figure 13 Low/Moderate - Median Household Income: Angelina County



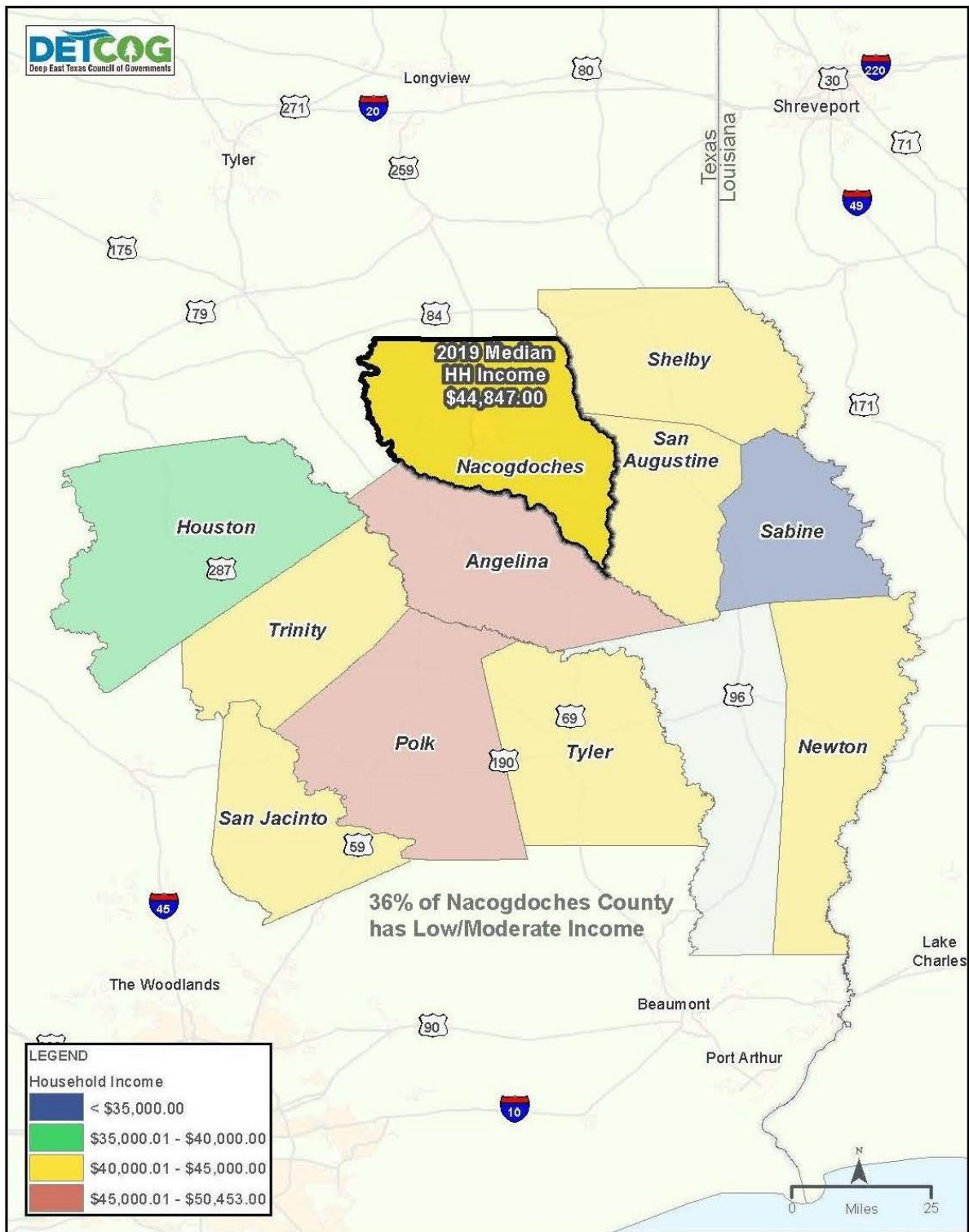
LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - ANGELINA COUNTY

Figure 14 Low/Moderate - Median Household Income: Houston County



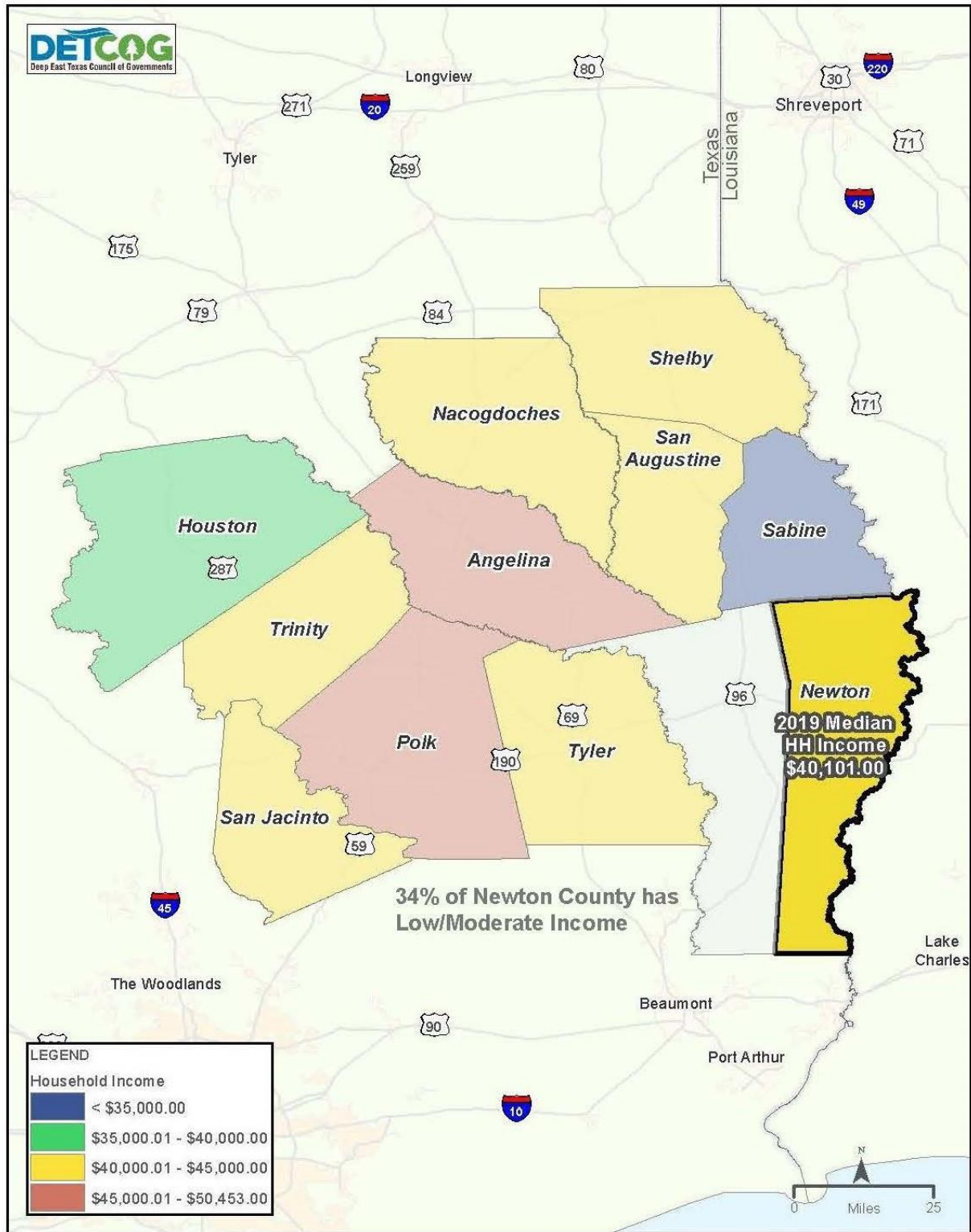
LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - HOUSTON COUNTY

Figure 15 Low/Moderate - Median Household Income: Nacogdoches County



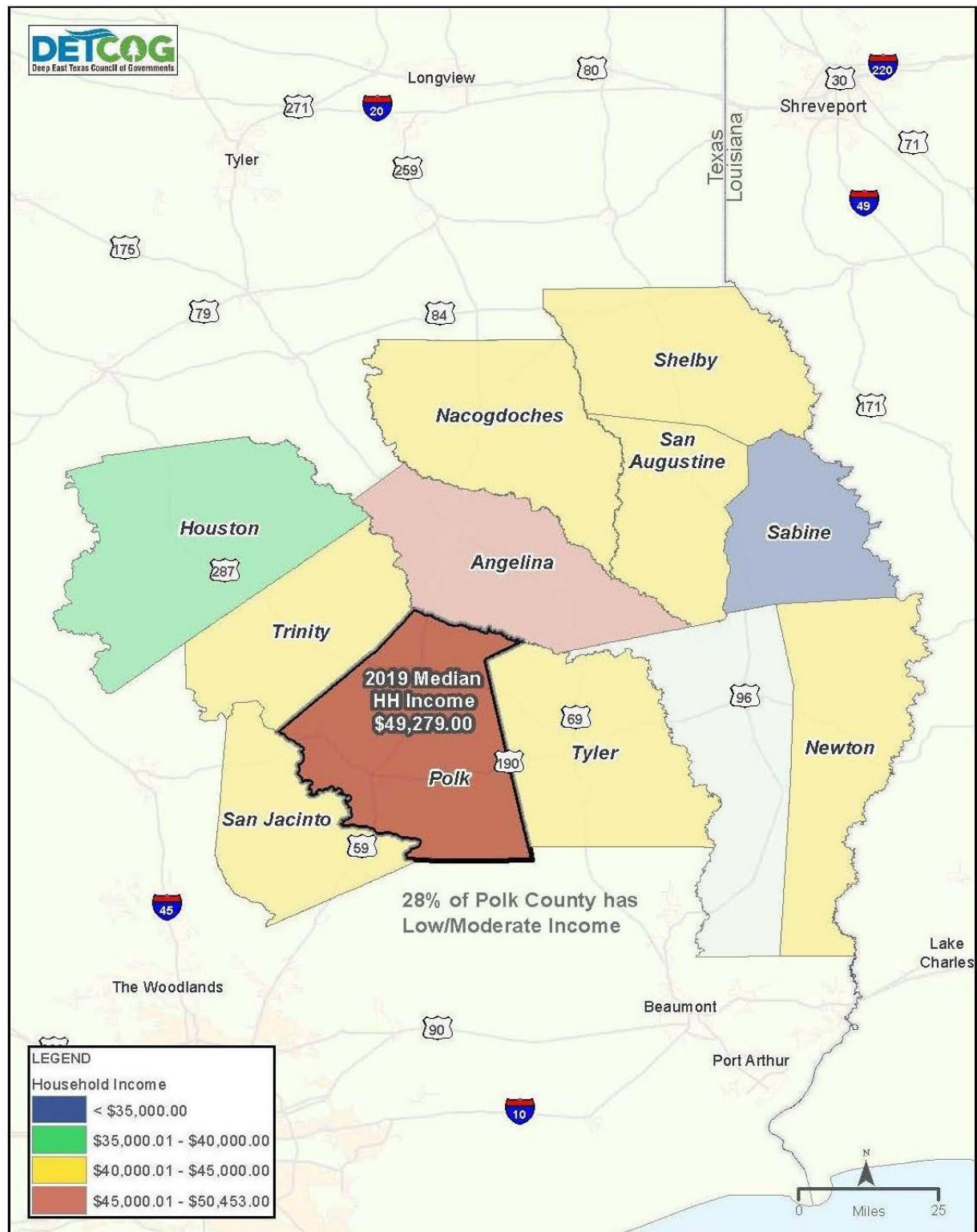
LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - NACOGDOCHES COUNTY

Figure 16 Low/Moderate - Median Household Income: Newton County



LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - NEWTON COUNTY

Figure 17 Low/Moderate - Median Household Income: Polk County



LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - POLK COUNTY

Figure 18 Low/Moderate - Median Household Income: Sabine County

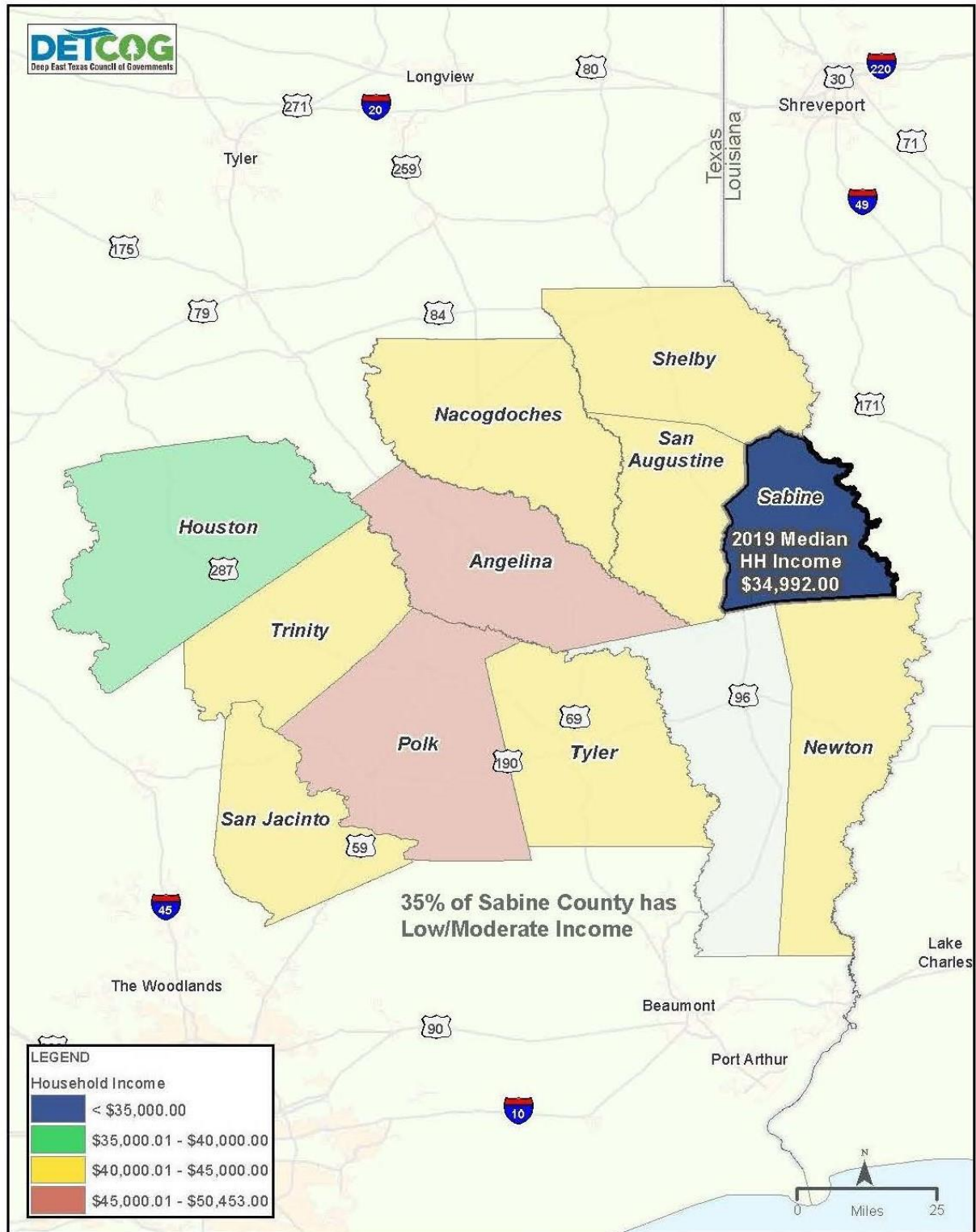
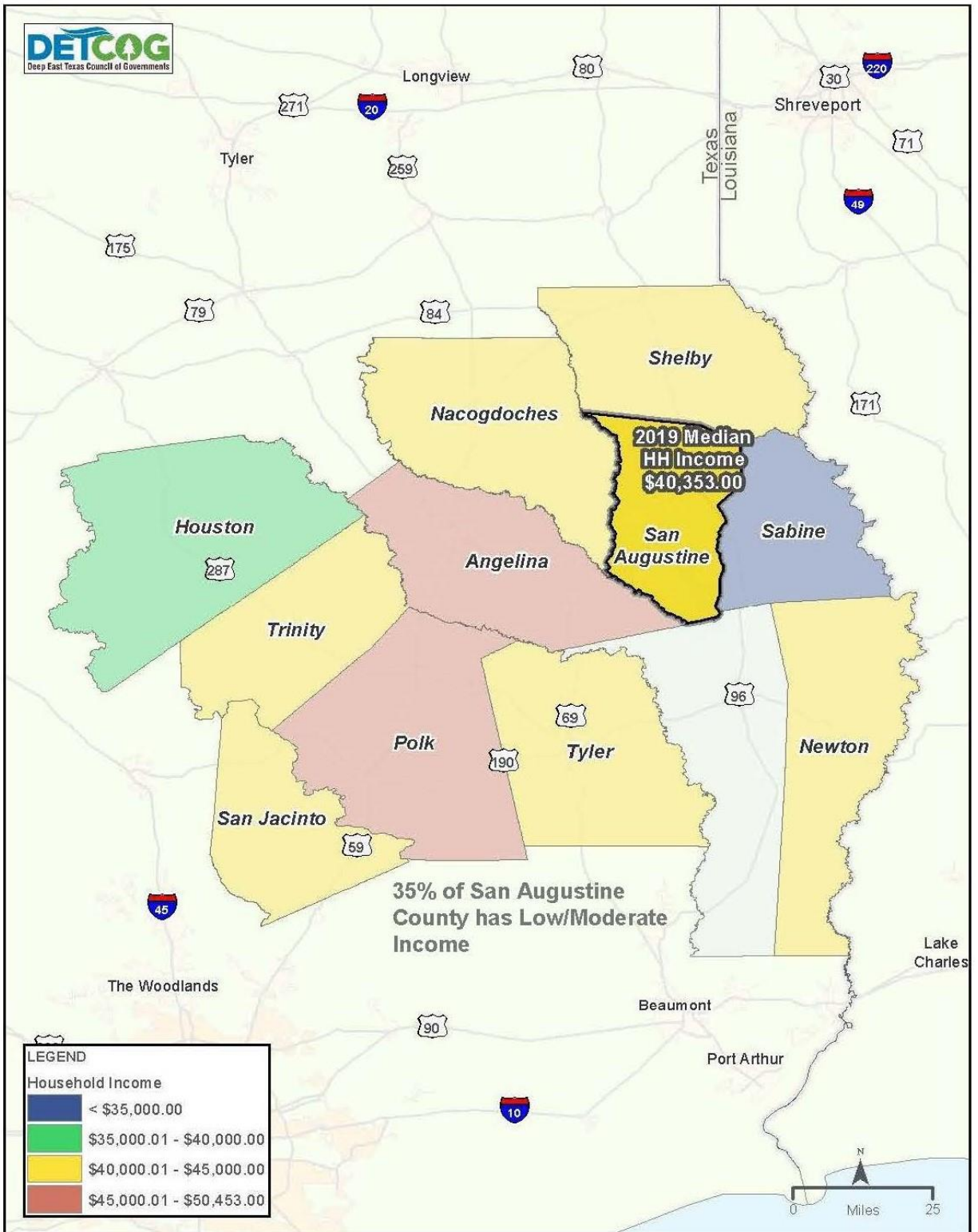
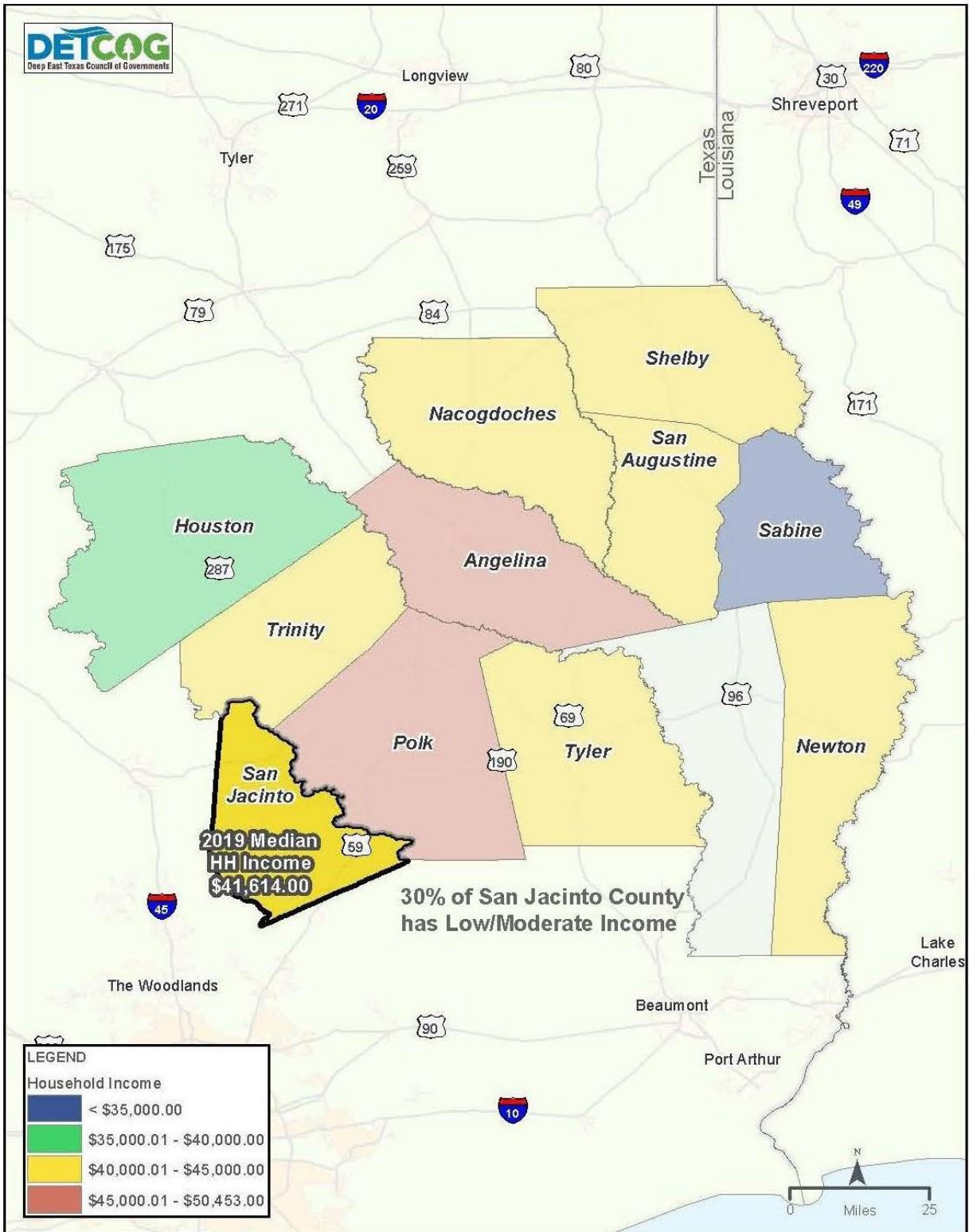


Figure 19 Low/Moderate - Median Household Income: San Augustine County



LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - SAN AUGUSTINE COUNTY

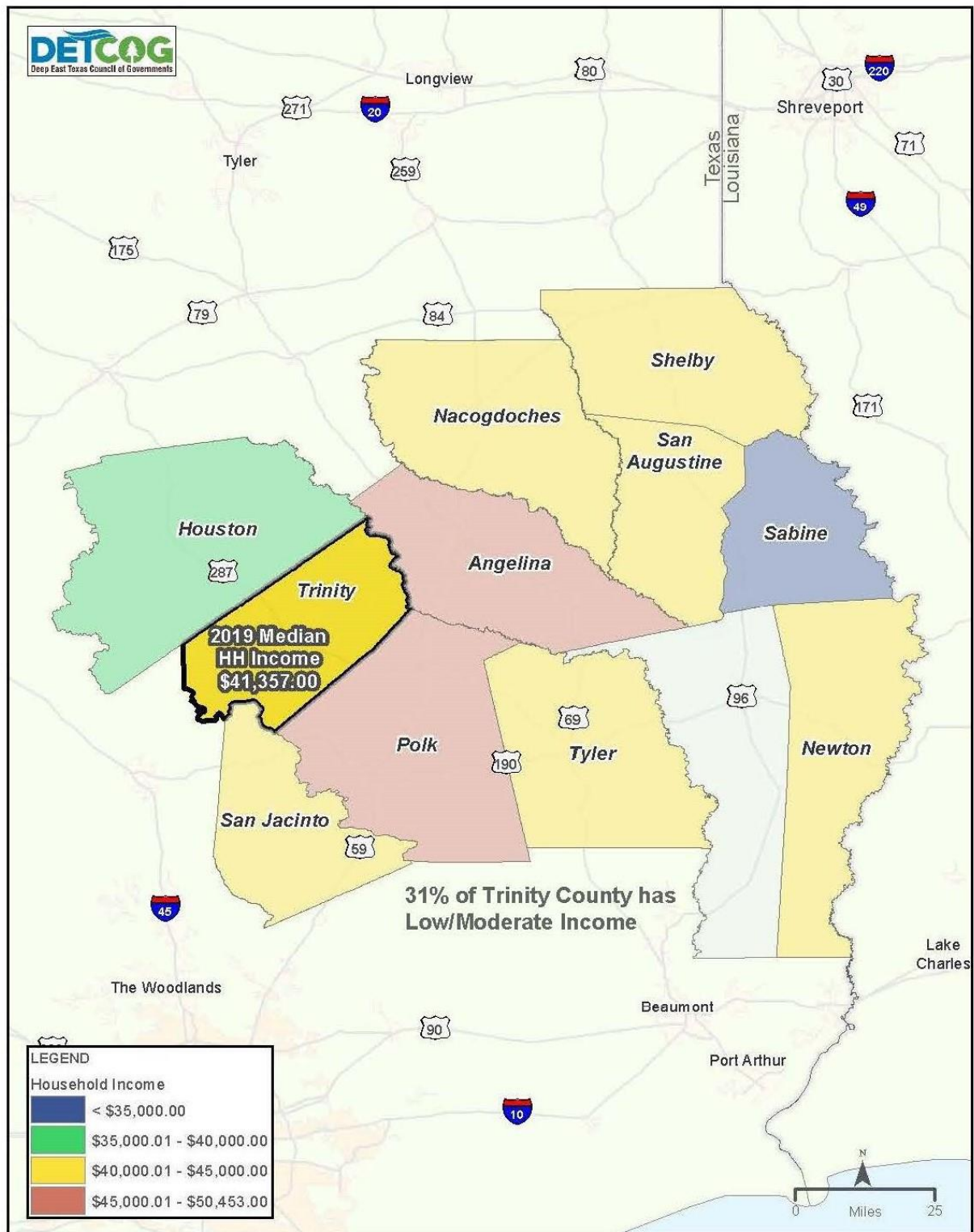
Figure 20 Low/Moderate - Median Household Income: San Jacinto County



LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - SAN JACINTO COUNTY

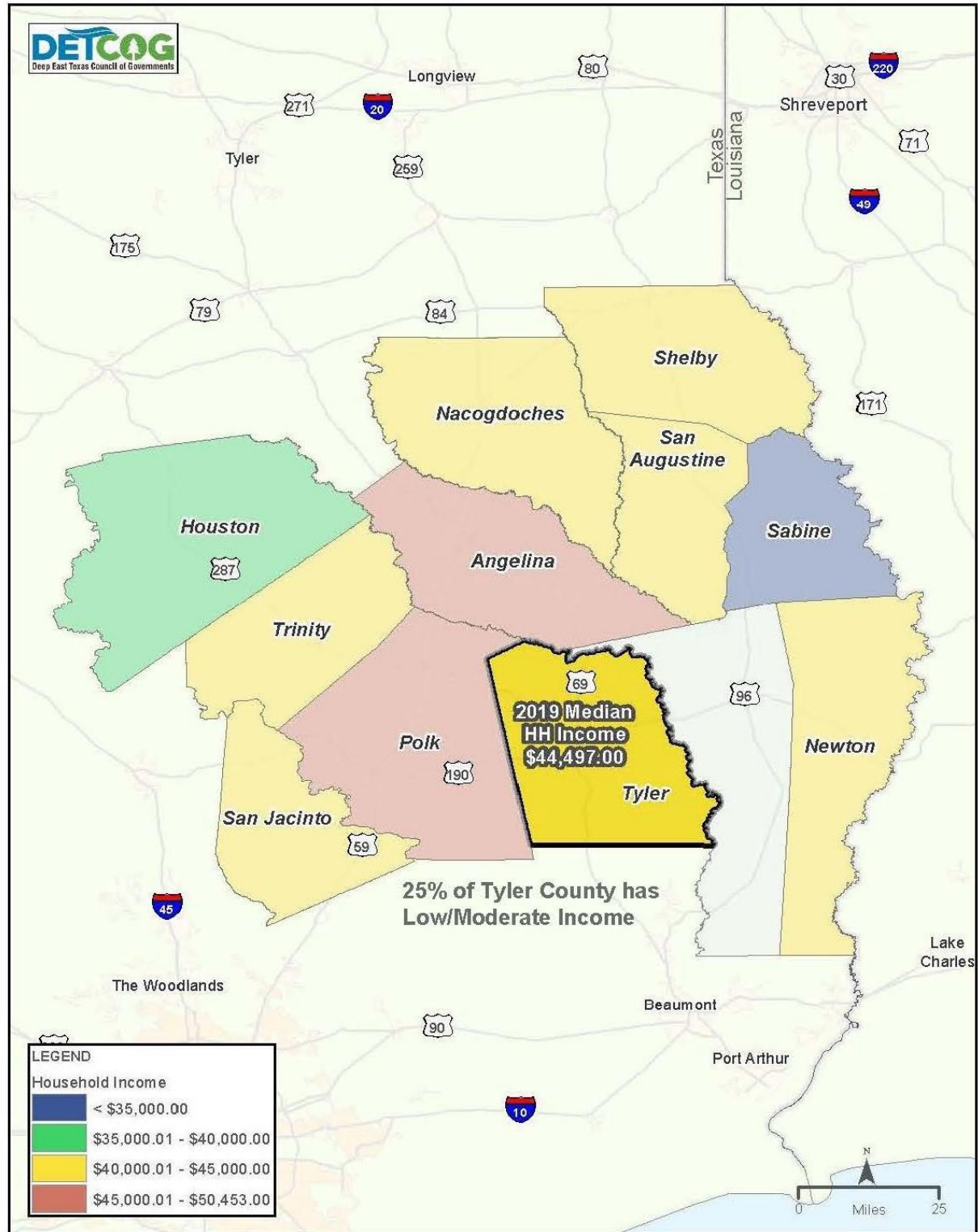
LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - SHELBY COUNTY

Figure 22 Low/Moderate - Median Household Income: Trinity County



LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - TRINITY COUNTY

Figure 23 Low/Moderate - Median Household Income: Tyler County



LOW/MODERATE & MEDIAN HOUSEHOLD INCOME (2019) - TYLER COUNTY

Vehicle Availability

Data relating to the availability of vehicles is an important factor in terms of identifying individuals or potential market sectors that rely on alternate forms of transportation. In some cases, an individual can walk or share a ride to their destination; however, a well-coordinated transit network may be able to help meet an individual's overall transportation needs. As is shown in **Table 1**, of the total 126,620 households in the DETCOG Region, approximately six percent, 7,546 occupied housing units reported "no-vehicle available". Without available public transportation, transportation options for these households are to walk, cycle, share a ride with a friend or family, or hire a private taxi other transportation service if available. **Table** identifies the mode of transit to and from work. An overwhelming majority of workers, 16 years and older, drive alone to their place of employment.

Table 13 Low-Vehicle Households

County	Occupied Housing Units	No vehicles available	% of Housing Units with Zero Vehicles	1 Vehicle Available	2 Vehicles Available	3 or more vehicles available
Angelina	31,035	1,720	6%	10,428	12,475	6,412
Houston	8,252	580	7%	2,844	3,247	1,581
Nacogdoches	23,757	1,599	7%	8,236	9,158	4,764
Newton	5,315	337	6%	1,644	1,972	1,362
Polk	18,033	1,022	6%	5,874	7,102	4,035
Sabine	4,311	208	5%	1,196	1,955	952
San Augustine	3,451	253	7%	1,187	1,308	703
San Jacinto	10,043	290	3%	3,424	3,904	2,425
Shelby	9,293	636	7%	3,045	3,531	2,081
Trinity	6,030	423	7%	2,123	2,565	919
Tyler	7,100	478	7%	2,382	2,829	1,411
DETCOG Region	126,620	7,546	6%	42,383	50,046	26,645

Source: American Community Survey 5-Year Estimates 2015-2019

Table 14 Mode of Transit To and From Work

County	Workers 16 years and over	Car, truck, or van -- drove alone	Car, truck, or van -- carpooled	Public transportation (excluding taxicab)	Walked	Other means	Worked from home
Angelina	35,888	28,876	4,860	99	676	340	1,037
Houston	8,166	7,077	527	0	87	45	430
Nacogdoches	13,241	10,913	1,222	7	180	634	285
Newton	27,223	21,541	3,472	58	1,166	194	792
Polk	4,993	4,252	385	13	20	136	187

County	Workers 16 years and over	Car, truck, or van -- drove alone	Car, truck, or van -- carpooled	Public transportation (excluding taxicab)	Walked	Other means	Worked from home
Sabine	18,476	14,831	2,063	90	182	462	848
San Augustine	2,969	2,699	116	0	55	37	62
San Jacinto	2,748	2,289	294	0	22	83	60
Shelby	10,101	8,100	1,148	51	102	275	425
Trinity	9,592	7,794	1,222	0	142	100	334
Tyler	4,993	4,045	460	41	127	26	294
DETCOG Region	144,847	117,657	16,256	359	2,859	2,675	5,041

Source: American Community Survey 5-Year Estimates 2015-2019

Veterans

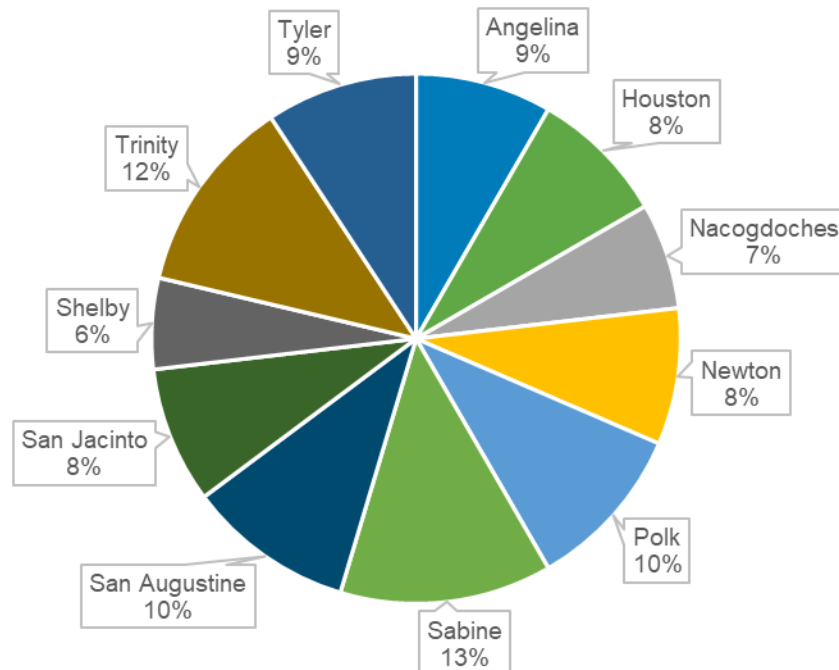
Veterans are often a demographic in need of transportation services, as well as many other services and support. The existing Veteran population currently accounts for nine percent, 24,545 individuals, as listed in **Table 15**. There's been a slight decline in the Veteran population since 2000. To support Veterans, collaborative efforts with the VA, BTD, and others would continue to help identify transportation needs over the next five years. BTD does recognize transportation needs of Veterans and provides a weekday shuttle to the VA hospital in Houston, serving approximately 1,000 Veterans monthly.

Table 15 Veteran Population

County	2000	2010	2019	% Population Over 18 2019	Δ 2000 – 2019	% Δ 2000 – 2019
Angelina	7,356	6,786	5,728	9%	-1,628	-22%
Houston	2,789	1,916	1,734	9%	-1,055	-38%
Nacogdoches	9,606	4,081	3,422	7%	-6,184	-64%
Newton	1,441	1,363	1,014	9%	-427	-30%
Polk	5,209	4,690	4,239	11%	-970	-19%
Sabine	1,527	1,784	1,195	14%	-332	-22%
San Augustine	1,010	802	753	11%	-257	-25%
San Jacinto	2,933	2,918	2,045	9%	-888	-30%
Shelby	2,077	1,703	1,143	6%	-934	-45%
Trinity	2,025	1,532	1,536	13%	-489	-24%
Tyler	2,700	2,193	1,736	10%	-964	-36%
DETCOG Region	38,673	29,768	24,545	9%	-14,128	-37%

Source: U.S. Census Bureau, 2000 Census data; American Community Survey 5-Year Estimates 2015-2019, 2006-2010

Figure 24 Percentage of Veteran Population Percentage per Overall County Population



Socio-Demographic Analysis Methodology

An important first step in evaluating the market demand and potential for existing and future transit service within the counties served by DETCOG is the understanding of existing and projected socio-demographic conditions and other characteristics. Familiarity with the characteristics of the transit market is useful to continuing to provide an attractive transportation alternative, especially for those with no other form of transportation available, while identifying potential new transit service markets.

To analyze the population in the 11-County DETCOG Region the 1990, 2000, and 2010 US Decennial Census was used as base socio-economic and demographic data. Given the demographic changes to the Region over the past decade, more recent estimates and data forecasts were needed to perform accurate socio-demographic characteristics analysis. To complement the 1990, 2000, 2010, and 2020 Census data, the 2006-2010, 2011-2015, 2015-2019 American Community Survey (ACS) 5-Year Estimates were also analyzed. The Census Bureau's Population Estimates Program also publishes population numbers between censuses. Estimates from the Population Estimates Program are for the past, meaning in general, estimates released each year refer to the population on July 1 of the previous year. These estimates are consistent with the decennial census residence definition of usual residence and represent the Census Bureau's official estimates of updated census counts for these areas. It will be important for the DETCOG Region to update the projection analysis on a periodic basis to monitor the population change.

Data concerning certain population attributes, including age groups, persons with disabilities, and vehicle available are available at the County level from 1990, 2000, 2010, and 2020 Census

data only. Other data sets, such as ethnicity/race, and income, are also available as 2010, 2015, and 2015-2019 ACS 5-Year Estimates. Specific data attributes in the DETCOG socio-demographic analysis include the following:

- Population
- Race and Ethnicity
- Age characteristics
- Persons with Disabilities
- Employment
- Average household income
- Vehicle availability

Demographic data on overall population, age, race, income, persons with disabilities, persons with limited English proficiency, and other data can help indicate the need for transportation services

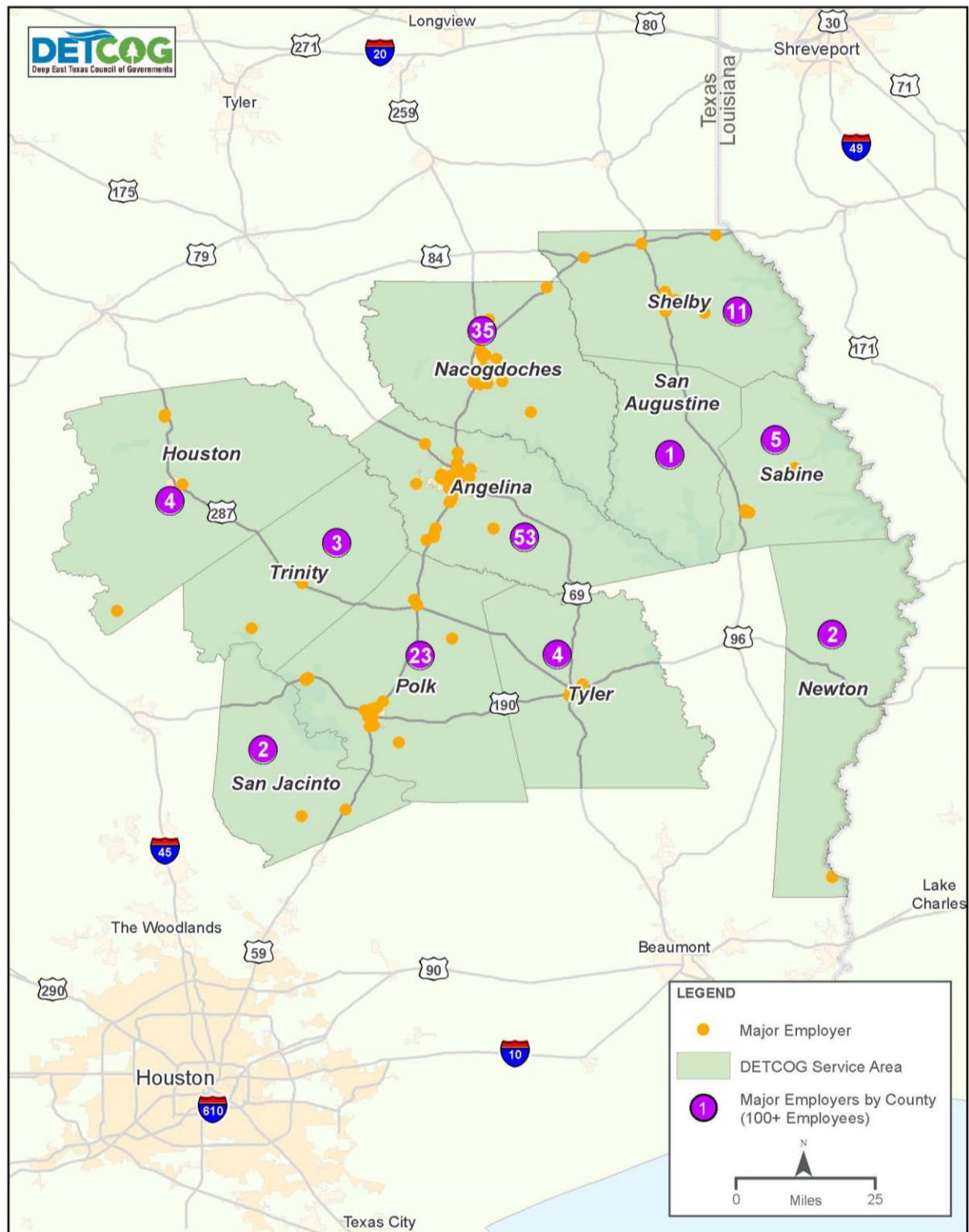
A comprehensive list of transportation providers in the Region was compiled to identify the transportation resources that are available to the Region and those that provide services to those persons that may be elderly persons (age 65 or over), disabled or mobility limited persons, persons living below the poverty level, and households with no autos are listed in Error! Reference source not found..

Major Employers

Major employers have a critical economic impact on a community and are vital to the sustainability and progress of the community. Employment Centers are considered trip generators and have employees that may potentially utilize transit services if those services were available. Major employers in the 11-County DETCOG Region were identified by Census Data and through the Texas Workforce Commission. There are several major employers in the 11-County DETCOG Region, with the largest concentration of employment in Nacogdoches and Angelina Counties. The major employers include educational institutions, medical facilities, correctional institutions, poultry manufacturers, and government entities as shown in **Figure 25** and listed in **Table** .

As part of the DETCOG Regionally Coordinated Transportation Plan Update, the study team identified employers in the area that employed 100 or more employees as a means of identifying daily travel patterns in the DETCOG Region. The purpose of analyzing this data was to utilize the anecdotal information as one of the basis for formulating transit generators and the need for current and/ or future transit services and identify improvements to increase the efficiency and effectiveness of public transportation in the DETCOG, as well as identify gaps and barriers.

Figure 25 Major Employers



MAJOR EMPLOYERS

Table 16 Major Employers

Employers	Contact	Description	Phone Number	Address	# of Employees	County
Alabama-Coushatta Indian Reservation, Naskila Entertainment Center	Douglas Searle	Entertainment	(936) 563-1682	571 PR 56, Livingston, TX 77351	500 - 999	Polk
American Timber & Steel	James Rhodes	Fence Manufacturers	(936) 462-1616	2999 FM 2864, Nacogdoches, TX 75965-8120	100 - 499	Nacogdoches
Angelina College	Dr. Michael J. Simon, President	Community College	(936) 639-1301	3500 S 1 st Street, Lufkin, TX 75904	500 - 999	Angelina
Angelina County	Jessica Vestal, Human Resources Director	County Government		215 E Lufkin Avenue, Lufkin, TX 75902	100 - 499	Angelina
Angelina County Sheriff	Kent Henson, Manager	Government Offices-county	(936) 634-3331	2311 E Lufkin Avenue, Lufkin, TX 75901-5129	100 - 499	Angelina
Angelina Forest Products	Stephen Raley	Lumber	(936) 824-9663	3935 FM 326, Lufkin, TX 75901	100 - 499	Angelina
Atkinson Candy Co	Annette Murphy, Human Resource Executive	Candy & Confectionery Manufacturers	(936) 639-2333	1608 W Frank Avenue, Lufkin, TX 75904-3109	100 - 499	Angelina
Bradford At Brookside	Cheryl Scott, Human Resource Executive	Nursing & Convalescent Homes	(936) 327-4341	301 W Park, Livingston, TX 77351-8151	100 - 499	Polk
Bright Coop Inc.	Wanda Russell, Human Resource Executive	Poultry Equipment & Supplies Wholesale	(936) 564-8378	803 W Seale Street, Nacogdoches, TX 75964-5226	100 - 499	Nacogdoches
Brookshire Brothers Inc.	Santiago Cardenas, Manager	Grocers-retail	(936) 646-2414	14189 SH 190 W, Onalaska, TX 77360	100 - 499	Polk
Brookshire Brothers Inc.	Dustin Colvin, Manager	Grocers-retail	(936) 634-3715	816 N Timberland Drive, Lufkin, TX 75901	100 - 499	Angelina
Brookshire Brothers Inc.	Blane McBride	Grocers-retail	(936) 632-9224	501 S Timberland, Lufkin, TX 75901	100 - 499	Angelina
Brookshire Brothers Inc.	Blaine McBride, Manager	Grocers-retail	(936) 637-7086	301 S Chestnut, Lufkin, TX 75901	100 - 499	Angelina
Brookshire Brothers Inc.	Patricia Withem, Manager	Grocers-retail	(936) 634-8155	5750 Ted Trout Drive, Lufkin TX 75904	100 - 499	Angelina
Brookshire Brothers Inc.	Scott M Berger, Manager	Grocers-retail	(936) 639-3128	1807 W Frank Avenue. Lufkin, TX 75904-3185	100 - 499	Lufkin
Brookshire Brothers Inc.	Doug Everett, Manager	Grocers-retail	(936) 422-4282	104 Main Street, Huntington, TX 75949	100 - 499	Angelina
Brookshire Brothers Inc.	Lisa Vance, Manager	Grocers-retail	(936) 829-4366	221 N Temple, Diboll, TX 75941	100 - 499	Angelina
Brookshire Brothers Inc.	Rey Torres, Manager	Grocers-retail	(936) 642-1120	435 S Robb Street, Groveton, TX 75845	100 - 499	Trinity
Brookshire Brothers Inc.	Amanda Collins, Manager	Grocers-retail	(936) 398-4704	100 S Home Street, Corrigan, TX 75939	100 - 499	Polk
Brookshire Brothers Inc.	David Duncan, Manager	Grocers-retail	(409) 283-3333	520 S Magnolia, Woodville, TX 75979	100 - 499	Tyler
Brookshire Brothers Inc.	Donald F. Wood, Manager	Grocers-retail	(936) 327-8217	1253 W Church, Livingston, TX 77351	100 - 499	Trinity
Brookshire Brothers Inc.	Les Miller, Manager	Grocers-retail	(936) 594-2151	435 S Robb Street, Trinity, TX 75862	100 - 499	Trinity
Brookshire Brothers Inc.	Regina D Adams, Manager	Grocers-retail	(409) 379-2011	609 W Court Street, Newton, TX 75966	100 - 499	Newton
Brookshire Brothers Inc.	Jeremy W Eels, Manager	Grocers-retail	(409) 787-2611	245 Mann Street, Hemphill, TX 75948	100 - 499	Sabine
Brookshire Brothers Inc.	Charles Pool, Manager	Grocers-retail	(936) 275-2283	705 W Columbia, San Augustine, TX 75972	100 - 499	San Augustine
Brookshire Brothers Inc.	Michael Hooks, Manager	Grocers-retail	(936) 598-7656	105 Hurst Street, Center, TX 75935	100 - 499	Shelby
Brookshire Brothers Inc.	Keith Taylor, Manager	Grocers-retail	(936) 569-1716	1420 N University Drive, Nacogdoches, TX 75961	100 - 499	Nacogdoches
Brookshire Brothers Inc.	Donald Tamez, Manager	Grocers-retail	(936) 564-1275	1216 South Street, Nacogdoches, TX 75961	100 - 499	Nacogdoches
Brookshire Brothers Inc.	Billy Harrington, Manager	Grocers-retail	(936) 544-9621	401 N 4 th Street, Crockett, TX 75835	100 - 499	Houston
Brookshire Brothers Inc.	Sheila Mosely, Manager	Grocers-retail	(936) 653-8200	14761 SH 150 W, Coldspring, TX 77331	100 - 499	San Jacinto
Brookshire Brothers Inc.	Steven Campbell, Manager	Grocers-retail	(936) 269-3189	113 Haslam, Joaquin, TX 75954	100 - 499	Shelby

Employers	Contact	Description	Phone Number	Address	# of Employees	County
Burke Center	Melanie Taylor	Medical Services	(936) 639-1141	2001 S Medford Drive, Lufkin, TX 75901	100 - 499	Angelina
Burmout Nursing Center	Roger Harvil, Administrator	Nursing & Convalescent Homes	(936) 3275-415	1620 SH 59 Loop N, Livingston, TX 77351-9988	100 - 499	Polk
Cal-Tex Lumber Inc.	Jeff Rab, HR Executive	Sawmill Manufactures	(936) 564-6426	2912 Rayburn Drive, Nacogdoches, TX 75961-7468	100 - 499	Nacogdoches
Camp Olympia	Pat Centilli, Business/HR Manager	Camps	(936) 594-2541	723 Olympia Drive, Trinity, TX 75862	100 - 499	Trinity
Castle Pines Health and Rehabilitation	Jane Dorman, Human Resource Executive	Rehabilitation Services	(936) 699-2544	2414 W Frank Avenue, Lufkin, TX 75904-3521	100 - 499	Angelina
Center Independent School District	Holly Mikesch, Director of Human Resources	Education	(936) 598-5642	107 PR 605, Center, TX 75935	100 - 499	Shelby
Central Heights Independent School District	David Russell, Superintendent	Education	(936) 564-2681	10317 US 259 Nacogdoches, TX 75965-0815	100 - 499	Nacogdoches
Central Independent School District	Justin Risner, Superintendent	Education	(936) 853-2216	7622 US 69 N, Pollok, TX 75969	100 - 499	Angelina
Chartwell Higher Education	n/a	Food Services	n/a	2102 Alumni Drive, Nacogdoches, TX 75962	100 - 499	Nacogdoches
Baylor St. Luke's Medical Group - Lufkin	Monte Bostwick	Hospitals	(936) 634-8900	310 Gaslight Boulevard, Lufkin, TX 75904	100 - 499	Angelina
CHI St. Luke's Health - Memorial Hospital - Livingston, TX	Monte Bostwick	Hospitals	(936) 329-8700	1717 US 59 Loop N, Livingston, TX 77351	100 - 499	Polk
CHI St. Luke's Health - Memorial Hospital - San Augustine, TX	Monte Bostwick	Hospitals	(936) 275-3446	511 Hospital Street, San Augustine, TX 75972	100 - 499	San Augustine
CHI St. Luke's Health - Memorial Hospital - Lufkin, TX	Monte Bostwick	Hospitals	(936) 634-8111	1201 W Frank Avenue, Lufkin, TX 75904	100 - 499	Angelina
CHI St Luke's Health Livingston	Monte Bostwick	Clinics	(936) 329-8700	1717 US 59 Loop N, Livingston, TX 77351-5703	100 - 499	Polk
Cho Yeh Camp & Conference Center	Brenda Barlow, Human Resource Executive	Camps	(936) 328-3200	2200 S Washington Avenue, Livingston, TX 77351-4098	100 - 499	Polk
City of Livingston	Ellie Monteaux, City Secretary & Assistant City Manager	City Government	(936) 327-4311	200 W Church Street, Livingston, TX 77351	100 - 499	Polk
City of Lufkin	Kara Andrepont, City Secretary	City Government	(936) 634-8881	300 E Shepherd, Lufkin, TX 75901	100 - 499	Angelina
City of Nacogdoches	Jan Vinson, City Secretary	City Government	(936) 559-2506	202 E Pilar Street, Nacogdoches, TX 75961	100 - 499	Nacogdoches
CLW Inc.	Zachary Lowe, Human Resource Executive	Lumber-manufacturers	(281) 592-4691	10001 FM 2025, Cleveland, TX 77328-8334	100 - 499	San Jacinto
Coldspring-Oakhurst Consolidated Independent School District	Candy Yeager, Human Resources Coordinator	School District	(936) 653-1102	14210 SH 150 W, Coldspring, TX 77331-0039	100 - 499	San Jacinto
Colmesneil Independent School District	Eldon Franco, Superintendent	Education	(409) 837-5757	610 W Elder, Colmesneil, TX 75938	100 - 499	Tyler
Commercial Bank of Texas NA	Patty Shaw, Human Resource Executive	Banks	(936) 715-4100	215 E Main Street, Nacogdoches, TX 75961-5223	100 - 499	Nacogdoches
Community Health Systems (CHS) Lufkin	William Whiddon, Manager	Health Services	(936) 637-8589	209 Gaslight Boulevard, Lufkin, TX 75904-313	500 - 999	Angelina
Corrigan-Camden Independent School District	Diana Locke, Human Resources Director	Education	(936) 398-2341	504 S Home Street, Corrigan, TX 75939-2624	100 - 499	Polk
Creative Solutions in Health Center	Joshua Tousha, Administrator	Home Health Service	(936) 564-3771	227 Russell Boulevard, Nacogdoches, TX 75965-1238	100 - 499	Nacogdoches
Crockett Independent School District	Rhonda Kendrick, Executive Secretary / Human Resource Director	Education	(936) 544-2125	1400 W Austin, Crockett, TX 75835	100 - 499	Houston
Cushing Independent School District	Cristin Crofford, Business Manager & Human Resources	Education	(936) 326-4890	1088 Bearkat Drive, Cushing, TX 75760	100 - 499	Nacogdoches
Deep East Texas Electric	Larry Warren, Human Resource Executive	Electric Companies	(936) 275-2314	880 SH 21 E, San Augustine, TX 75972 -2534	100 - 499	San Augustine
Deweyville Independent School District	Deidra McKay, Human Resources / Payroll	School District	(409) 746-3309	43200 SH 87 S, Orange, TX 77632	100 - 499	Newton
Diboll Independent School District	Jana Coulter, Human Resource Specialist	Education	(936) 829-4718	215 N Temple Drive, Diboll, TX 75941	100 - 499	Angelina

Employers	Contact	Description	Phone Number	Address	# of Employees	County
Drewery Construction	Kyle Drewery	Construction and Tree Services	(936) 560-1534	902 SE Stallings Drive, Nacogdoches, TX 75964	100 - 499	Nacogdoches
Eaton Corporation, Cooper Power Systems Division	Bj Pitts, HR Executive	Power District/specialty Transformer	(936) 569-9422	2315 SE Stallings Drive, Nacogdoches, TX 75961-6808	100 - 499	Nacogdoches
Elastotech Southwest, Inc.	John Bobbitt	Fabrication	(936) 545-8550	1700 SW Loop 304, Crocket, TX 75835	100 - 499	Houston
Elliott Electric Supply, Inc.	Bill Elliott	Wholesale Electrical Supply	(936) 569-7941	2310 N Stallings Drive, Nacogdoches, TX 75964	100 - 499	Nacogdoches
Etech Inc.	Ray Levitzki, General Manager	Telecommunications Services	(936) 633-9200	106 N John Redditt Drive, Lufkin, TX 75904-2640	100 - 499	Angelina
Etech Global Services, Inc.	Kaylene Eckels	Communications	(936) 559-2200	1903 Berry Drive, Nacogdoches, TX 75964	500 - 999	Nacogdoches
Foretravel Inc.	Lyle Reed	Motor Coach Manufacturing and Sales	(936) 564-8367	1221 NW Stallings Drive, Nacogdoches, TX 75964	100 - 499	Nacogdoches
Garrison Independent School District	Reid Spivey, Superintendent	Education	(936) 347-7000	459 US 59 N, Garrison, TX 75946-2117	100 - 499	Nacogdoches
Garrison Nursing Home	Glynn Yarbrough	Healthcare Services	(936) 347-2234	333 FM 95, Garrison, TX 75946	100 - 499	Nacogdoches
General Shelters of Texas Ltd	Retha Starkey, Manager	Buildings-pre-cut Prefab & Modular Manufacturers	(936) 598-3389	1639 SH 87 N, Center, TX 75935-5657	100 - 499	Shelby
Georgia-Pacific Corp	Jim Rush, Vice President	Timber & Timberland Companies	(936) 829-5511	303 S Temple Drive, Diboll, TX 75941-2419	500 - 999	Angelina
Georgia-Pacific Corp	Tom Tyrrell, HR Executive	Paper-manufacturers	(936) 398-2511	20125 FM 942 E, Corrigan, TX 75939	500 - 999	Polk
Georgia-Pacific Corp	Ann Lemmond, HR Executive	Plywood & Veneers-manufacturers	(936) 398-2521	800 Industrial Road, Corrigan, TX 75939-2204	100 - 499	Polk
Georgia-Pacific Corp	Johnnie Ross, HR Executive	Timber & Timberland Companies	(409) 584-4200	105 Yellow Pine Highway, Pineland, TX 75968	100 - 499	Sabine
Goodrich Independent School District	William (Daniel) Barton, Superintendent	Education	(936) 365-1100	234 Katie Simpson Street, Goodrich, TX 77335	100 - 499	Polk
Grapeland Independent School District	Kristi Streetman, Human Resources	Education	(936) 687-4619	116 W Myrtle, Grapeland, TX 75844-0249	100 - 499	Houston
Hemphill Independent School District	Sally Butler, Business Manager	Education	(409) 787-3371	1000 Milam Street, Hemphill, TX 75948-9856	100 - 499	Sabine
Hill Country Restaurants	Barbara Dewitt	Restaurants	(830) 629-3775	200 N Fredonia Street, Nacogdoches, TX 75961	100 - 499	Nacogdoches
Hudson Independent School District	Lee Ann Castlaw, Human Resource Specialist	Education	(936) 875-9249	6735 Ted Trout Drive, Lufkin, TX 75904-6641	100 - 499	Angelina
Huntington Independent School District	Rebekah Frankens, Accounting Clerk/Human Resources	Education	(936) 876-4287	908 N Main Street, Huntington, TX 75949	100 - 499	Angelina
Georgia-Pacific	Cathey Page (HR)	Lumber and Other Construction Materials	(936) 829-4436	Camden, TX 75934	100 - 499	Polk
Georgia-Pacific	Pat Boushka	Lumber and Other Construction Materials	(936) 398-2511	20125 FM 942 E, Corrigan, TX 75939	100 - 499	Polk
Georgia-Pacific	Alan Jones, Manager	Lumber and Other Construction Materials	(409) 584-4227	105 Yellow Pine Highway, Pineland, TX 75968	100 - 499	Sabine
Georgia-Pacific	Ed Taylor, Manager	Lumber and Other Construction Materials	(936) 829-4433	1609 S Chestnut Street, Lufkin, TX 75901	100 - 499	Angelina
Joaquin Independent School District	Ryan Fuller, Superintendent	Education	(936) 269-3128	11109 SH 84 E, Joaquin, TX 75954	100 - 499	Shelby
Livingston Independent School District	Ben Wilroy, Director of Personnel	Education	(936) 328-2100	1412 S Houston Avenue, Livingston, TX 77351	500 - 999	Polk
Lockheed Martin M&FC	T J Colwell, HR Executive	Aerospace Industry Manufactures	(936) 633-4800	1008 N John Redditt Drive, Lufkin, TX 75904-2628	100 - 499	Angelina
Lowe's Home Improvement	Candace Hardman, HR Executive	Home Centers	(936) 560-7100	220 N Stallings Drive, Nacogdoches, TX 75965-0701	100 - 499	Nacogdoches
Lowe's Home Improvement	Chantel Wideman, HR Executive	Home Centers	(936) 632-8333	3501 S Medford Drive, Lufkin, TX 75901-5781	100 - 499	Angelina
Lowe's Home Improvement	Kim Gauthier, HR Executive	Home Centers	(936) 329-0300	120 SH 59 Loop S, Livingston, TX 77351-9034	100 - 499	Polk
Lufkin Gears	Jenna Richards	Power Transmission Gear Boxes	(936) 634-2211	407 Kiln Avenue, Lufkin, TX 75904	100 - 499	Angelina
Lufkin Independent School District	Hollie Beauchamp, Director of Human Resource Services	Education	(936) 630-4342	101 Cotton Square, Lufkin, TX 75901	500 - 999	Angelina

Employers	Contact	Description	Phone Number	Address	# of Employees	County
Lufkin Power Transmission Facility	Saeid Rahimian	Oil Well Equipment & Supplies	(936) 634-2211	601 S Raguet Street, Lufkin, TX 75904	100 - 499	Angelina
Lufkin Skilled Care	Julie Barnett, HR Executive	Nursing & Convalescent Homes	(936) 632-3311	504 N John Redditt Drive, Lufkin, TX 75904-2644	100 - 499	Angelina
Lufkin State Supported Living	Sandra Farr, HR Executive	Assisted Living Facility Consultants	(936) 634-3353	6844 US 69 N, Pollok, TX 75969-4548	1,000 - 1,4999	Angelina
M & D Oilfield Supplies and Services	Marty Reneau	Oil Well Equipment & Supplies	(936) 544-4001	121 E Main Street, Garrison, TX 75946 2000 South 4 th Street, Crockett, TX 75835	100 - 499	Houston
Morgan Oil Company	Ed Morgan	Oil & Gas Products	(936) 564-4801	4919 NW Stallings Drive, Nacogdoches, TX 75964	100 - 499	Nacogdoches
Nacogdoches City Law Enforce Center	Jason Bridges, Manager	County Govt-correctional Institutions	(936) 560-7790	2306 Douglass Road, Nacogdoches, TX 75964-3825	100 - 499	Nacogdoches
Nacogdoches County (Judge)	Greg Sowell	County Government	(936) 560-7755	101 W Main Street, Nacogdoches, TX 75961	100 - 499	Nacogdoches
Nacogdoches County Hospital District	Tim Hayward	Healthcare Services	(936) 564-1895	1204 N Mound Street, Nacogdoches, TX 75961-4027	500 - 999	Nacogdoches
Nacogdoches Independent School District	G.W. Neal, Assistant Superintendent of Human Resources	Education	(936) 569-5000	420 S Shawnee Street, Nacogdoches, TX 75961-5199	1,000 - 1,4999	Nacogdoches
Nacogdoches Medical Center	Teresa Farrell, HR Executive	Healthcare Services	(936) 569-9481	4920 NE Stallings Drive, Nacogdoches, TX 75965-1254	500 - 999	Nacogdoches
Nacogdoches Memorial Hospital	Missy Thomas, HR Executive	Healthcare Services	(936) 564-4611	1204 N Mound Street, Nacogdoches, TX 75961-4061	500 - 999	Nacogdoches
Newton Independent School District	Gwen Satterwhite, Human Resources/Accounts Payable	School District	(409) 420-6600	720 Rusk Street, Newton, TX 75966	100 - 499	Newton
NIBCO Inc.	Don Mulbach, HR Executive	Plumbing Fixture Fittings & Trim Manufactures	(936) 564-8321	723 S Fredonia Street, Nacogdoches, TX 75961-5555	100 - 499	Nacogdoches
Norbord (West Fraser)	Ray Ferris (CEO)	Paper-manufacturers	(936) 687-4665	2301 SE Stallings Drive, Nacogdoches, TX 75961-6873	100 - 499	Nacogdoches
Nucor Vulcraft Group	Rhonda Wuerch, HR Executive	Steel Products	(936) 687-4665	175 CR 2345, Grapeland, TX 75844-5886	100 - 499	Houston
Oceans Behavioral Hospital	Karen Parker, Administrator	Mental Health Services	(972) 464-0022	302 Gobblers Knob Road, Lufkin, TX 75904-5419	100 - 499	Angelina
Onalaska Independent School District	Angela Foster, Business Manager	Education	(936) 646-1002	134 FM 356 N, Onalaska, TX 77360	500 - 999	Polk
Parker Hannifin Corp.	Barbara Rodgers, Manager	Chemical Products Manufacturing	(936) 560-1742	403 Industrial Drive, Nacogdoches, TX 75964-1297	100 - 499	Nacogdoches
Parkwood Place Healthcare Center	Steven Gularte, CEO	Nursing & Convalescent Homes	(936) 637-7215	300 N Bynum Street, Lufkin, TX 75904-2707	100 - 499	Angelina
Pilgrim's Pride Corp	Kay Brock, HR Executive	Poultry Processing Plant Manufactures	(936) 639-5412	1710 W Frank Avenue, Lufkin, TX 75904-3106	1,000 - 1,4999	Angelina
Pilgrim's Pride Corp	Kim Lloyd, HR Executive	Poultry Processing Plant Manufactures	(936) 564-6145	928 Martin Luther King Jr Boulevard, Nacogdoches, TX 75961-6000	1,000 - 1,4999	Nacogdoches
Pine Grove Nursing Center	Kerrie Hooper, HR Executive	Rehabilitation Services	(936) 598-6286	246 Haley Drive, Center, TX 75935-9798	100 - 499	Shelby
Pine Ridge Health Care LLP	Hillary Zeigler, HR Executive	Nursing & Convalescent Homes	(936) 327-5415	1620 US 59 Loop N, Livingston, TX 77351-9988	100 - 499	Polk
Pinecrest Retirement Community	Amy Thomas, Exec Director	Retirement Communities & Homes	(936) 634-1054	1302 Tom Temple Drive, Lufkin, TX 75904-5548	100 - 499	Angelina
Polk County (Judge)	Sydney Murphy	County Government	(936) 327-6813	101 W Church Street, Livingston, TX 77351	100 - 499	Polk
Polk County Sheriff's Department	Byron A. Lyons	County Sheriff	(936) 327-6810	1733 N Washington Avenue, Livingston, TX 77351	100 - 499	Polk
Port-A-Cool	Ernesto Guillen, HR Executive	Manufacturers	(936) 598-6353	721 FM 2468, Center, TX 75935-7234	100 - 499	Shelby
Posados	Cita Willigan, General Manager	Restaurants	(936) 560-2940	1315 North Street, Nacogdoches, TX 75961-4036	100 - 499	Nacogdoches
Quad/Graphics Inc.	Blake Weiss, Director	Printers Manufactures	(936) 634-3357	3001 Atkinson Drive, Lufkin, TX 75901-1525	100 - 499	Angelina
Quantex Instrument Company	Yvonne Lyons, Office Manger	Manufacturers	(936) 544-5732	1503 E Loop 304 @ SH 287 S, Crockett, TX 75835	100 - 499	Houston
R R Donnelley	Cathy Williams, HR Executive	Printing & Publishing	(936) 564-0600	5903 North Street, Nacogdoches, TX 75965-1323	100 - 499	Nacogdoches

Employers	Contact	Description	Phone Number	Address	# of Employees	County
Sabine County (Judge)	Daryl Melton	County Government	(409) 787-3543	201 Main Street, Hemphill, TX 75948	100 - 499	Sabine
Sabine County Hospital District	Jerry Howell (Administrator)	Hospitals	(409) 787-2231	2025 Worth Street, Hemphill, TX 75948-7218	100 - 499	Sabine
Sam Houston Electric Co-Op Inc.	Theresa Langston, HR Executive	Electric Companies	(936) 327-5711	1157 E Church Street, Livingston, TX 77351-3360	100 - 499	Polk
San Jacinto County	Dianna "Dee Dee" Adams, County Treasurer	County Government	(936) 653-2353	1 SH 150, Coldspring, TX 77331	500 - 999	San Jacinto
San Augustine County (Judge)	Jeff Boyd	County Government	(936) 275-2762	100 W Columbia Street, San Augustine, TX 75972	100 - 499	San Augustine
San Augustine Independent School District	Lisa Zela, Director of Human Resources & Federal Programs	Education	(936) 275-2306	1002 Barrett Street, San Augustine, TX 75972	100 - 499	San Augustine
Sand Hill Foundation LLC	Delicia Eaves, Owner	Logging Company Manufactures	(936) 591-9000	214 CR 1005, Center, TX 75935-6078	100 - 499	Shelby
Shelbyville Independent School District	Jill Baty, Assistant Superintendent	Education	(936) 598-2641	5322 SH 87 S, Shelbyville, TX 75973-0325	100 - 499	Shelby
Shepherd Independent School District	Jeri Sweet, Human Resource Specialist	Education	(936) 628-3396	1401 S Byrd Avenue, Shepherd, TX 77371	100 - 499	San Jacinto
Stallings Court Nursing and Rehabilitation	Samantha Milstead, Administrator	Elderly Companion Service	(936) 569-5600	4616 NE Stallings Drive, Nacogdoches, TX 75965-1608	100 - 499	Nacogdoches
Stephan F Austin State University	Baker Patillo, President	Schools-universities & Colleges Academic	(936) 468-1110	2102 Alumni Drive, Nacogdoches, TX 75961	1,500 - 1,999	Nacogdoches
Summit Nursing & Rehab of San Augustine	Rose Stewart	Health Services	(936) 275-2055	902 E Main Street, San Augustine, TX 75972	100 - 499	San Augustine
Target	Brian Knapp, HR Executive	Department Stores	(936) 637-3000	4200 S Medford Drive, Lufkin, TX 75901-5611	100 - 499	Angelina
Tenaha Independent School District	Don Fallin, Interim Superintendent	Education	(936) 248-5000	138 College Street, Tenaha, TX 75974	100 - 499	Shelby
Texas Department Transportation	Dennis Cooley, Manager	Government-job Training/Voc Rehab Services	(936) 633-4375	1805 N Timberland Drive, Lufkin, TX 75901-2337	100 - 499	Angelina
Texas Department of Criminal Justice Allan B. Polunsky Unit	Daniel Dickerson, Senior Warden	Criminal Justice Facility	(936) 967-8082	3872 FM 350 S, Lufkin, TX 77351	500 - 999	Polk
Texas Department of Criminal Justice Gib Lewis Unit	Sergio Perez, Senior Warden	Criminal Justice Facility	(409) 283-8181	777 FM 3497, Woodville, TX 75990-9990	100 - 499	Tyler
Texas Department of Criminal Justice J. Dale Wainwright Unit	Donald Muniz, Senior Warden	Criminal Justice Facility	(936) 636-7321	2665 Prison Road 1, Lovelady, TX 75851-5609	500 - 999	Houston
Texas Department of Criminal Justice Rufus H. Duncan Geriatric Facility	Tracy Hutto, Senior Warden	Criminal Justice Facility	(936) 829-2295	1604 S 1 st Street, Diboll, TX 75941-9699	100 - 499	Angelina
Texas Farm Products Nutrition	Connie Bishop, HR Executive	Animal Food Manufacturing	(936) 564-3711	915 S Fredonia Street, Nacogdoches, TX 75964-5913	100 - 499	Nacogdoches
Tex-Fin	Brian Parker (GM)	Fabrication	(936) 544-4929	701 TX-304 Loop, Crockett, TX 75835	100 - 499	Houston
The Fredonia Hotel & Convention Center	Richard Dewitt	Hotel and Convention Center	(936) 564-1234	200 N Fredonia Street, Nacogdoches, TX 75961	100 - 499	Nacogdoches
Timberwood Nursing & Rehab Center	Renella Johnson, HR Executive	Rehabilitation Services	(936) 327-4446	4001 US 59 N, Livingston, TX 77351-4663	100 - 499	Polk
Timpson Independent School District	Sherri Strahan, Human Resources	Education	(936) 254-2463	836 Bear Drive, Timpson, TX 75975-4128	100 - 499	Shelby
Treecon Resources Inc.	Josh Lowe, CEO	Forestry & Timber Equip & Supplies	(936) 634-3365	6004 S 1 st Street, Lufkin, TX 75901-8558	100 - 499	Angelina
Trinity County (Judge)	Doug Page	County Government	(936) 642-1746	PO Box 457, Groveton, TX 75845	100 - 499	Trinity
Trinity Independent School District	Debbie Ogden, Human Resources/ Executive Assistant to the Superintendent	Education	(936) 594-3569	101 W Jefferson, Trinity, TX 75862	100 - 499	Trinity
Tyler County (Judge)	Jacques Blanchette	County Government	(409) 283-2141	100 W Bluff, Woodville, TX 75979	100 - 499	Tyler

Employers	Contact	Description	Phone Number	Address	# of Employees	County
Tyler County Hospital	Jan Smith, HR Executive	Hospitals	(409) 283-8141	1100 W Bluff Street, Woodville, TX 75979-4799	100 - 499	Tyler
Tyson Foods Inc.	Jerry Powell, HR Executive	Poultry Processing Plant Manufactures	(936) 598-2723	1019 Shelbyville Street, Center, TX 75935-3741	500 - 999	Shelby
Tyson Foods Inc.	N/A	Meat-wholesale	(936) 248-3000	413 S Center Street, Tenaha, TX 75974	100 - 499	Shelby
Tyson Foods Inc.	Jerry Robison, HR Executive	Poultry Processing Plant Manufactures	(936) 569-7967	224 South Street, Nacogdoches, TX 75961	100 - 499	Nacogdoches
Viking Specialized Trailers	Charles Bright, President	Specialized Trailers	(936) 564-8370	1730 SW Stallings Drive, Nacogdoches, TX 75964	100 - 499	Nacogdoches
Walmart Supercenter	Robbie Jenkins, HR Executive	Department Stores	(936) 639-9600	2500 Daniel McCall Drive, Lufkin, TX 75904-7142	100 - 499	Angelina
Walmart Supercenter	Barbara Seal, HR Executive	Department Stores	(936) 598-6131	810 Hurst Street, Center, TX 75935-3417	100 - 499	Shelby
Walmart Supercenter	Brenda Curry, HR Executive	Department Stores	(936) 544-5121	1225 E Loop 304, Crockett, TX 75835-1807	100 - 499	Houston
Walmart Supercenter	Donna Cox, Human Resources Executive	Department Stores	(409) 283-8248	115 Cobb Mill Road, Woodville, TX 75979-5537	100 - 499	Tyler
Walmart Supercenter	Terri Miller, Human Resources Executive	Department Stores	(936) 327-6370	1620 W Church Street, Livingston, TX 77351-9008	100 - 499	Polk
Walmart Supercenter	Theresa Hartsfield, Human Resources Executive	Department Stores	(936) 560-6969	4810 North Street, Nacogdoches, TX 75965-1876	100 - 499	Nacogdoches
Warren Independent School District	Sherry Mitchell, Human Resources	School District	(409) 547-2240	375 FM 3290 S, Warren, TX 77664	100 - 499	Tyler
Willowbrook Nursing Center	Dee Coronada, Human Resources Executive	Rehabilitation Services	(936) 564-4596	227 Russell Boulevard, Nacogdoches, TX 75965-1238	100 - 499	Nacogdoches
Woden Independent School District	Jennifer Hornbuckle, Human Resources Executive	Education	(936) 564-7903	5263 FM 226, Nacogdoches, TX 75961-7238	500 - 999	Nacogdoches
Woodland Heights Medical Center	Sally McKenney, Human Resources Executive	Hospitals	(936) 634-8311	505 S John Redditt Drive, Lufkin, TX 75904-3157	500 - 999	Angelina
Woodland Park	Michelle Parks, Human Resources Executive	Nursing & Convalescent Homes	(936) 628-3388	101 Woodland Park Drive, Shepherd, TX 77371-6497	100 - 499	San Jacinto
Woodville Independent School District	Tammy Watts, Superintendent's Assistant	Education	(409) 283-3752	505 N Charlton Street, Woodville, TX 75979-4535	100 - 499	Tyler
Zavalla Independent School District	Katy Chambers, Superintendent Secretary	Education	(936) 897-2271	431 E Main Street, Zavalla, TX 75980	100 - 499	Angelina

Health and Human Services Organizations

Health and Human Service agencies enhance and protect the health and well-being of all Americans. Transportation is an important part of their being able to assist disadvantaged populations including older adults, disabled persons and/or those with lower income. Individuals have different needs and may require a set of different services depending on their abilities, their environment, and the options available in their community.

Table 17 Health and Human Services Organizations

Organization/Program Name	Type of Service	Service Area
Area Agency on Aging of Deep East Texas	Provides services and funding to enable older citizens to live dignified, independent and productive lives.	Serves Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity, Tyler, Jefferson, Hardin and Orange Counties
Aging & Disabilities Resource Center	Provides information, assistance and options counseling to older persons and persons of all ages with a disability to help them gain access to long-term care programs, services and support so that they might continue to live in their own communities.	Serves Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity, Tyler, Jefferson, Hardin and Orange Counties
Alcohol & Drug Abuse Council of Deep East Texas	Provides compassionate, professional services combating the effects of substance use and misuse utilizing prevention, intervention, counseling and recovery support.	Serves Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler Counties
Boys and Girls Clubs of Deep East Texas	Operates facilities and programs to provide an environment where youth can fully embrace their identity and gain all the skills they need to be leaders tomorrow.	Serves Nacogdoches, Angelina, San Augustine, Polk Counties

Organization/Program Name	Type of Service	Service Area
Burke Center	Provides Mental Health Services for Adults & Children, Substance Use Services, Intellectual & Developmental Disability Services, Early Childhood Intervention Services, Veteran Services	Serves Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler Counties
CASA - Court Appointed Special Advocates of the Pines	Organization of Volunteers appointed by the Courts to advocate for children whose families have become involved in the Child Welfare System	Serves Angelina, Houston and Polk Counties
Christian Information & Service Center (CISC)	Food Bank	Serves Angelina County
Crockett Resource Center for Independent Living	A community based, consumer driven organization whose services are developed directed and delivered primarily by persons with disabilities.	Serves Freestone, Houston, Leon, Panola, Polk, Rusk, Sabine, San Augustine, Shelby, Trinity, and Tyler Counties
Family Crisis Center of East Texas	Provides crisis intervention and advocacy services for survivors of domestic violence and sexual assault.	Serves Angelina, Houston, Nacogdoches, Polk, Sabine, San Augustine, San Jacinto, Shelby and Trinity Counties.
Goodwill Industries of Central East Texas	Provides opportunities for individuals with disabilities and other barriers to employment via job training and placement.	Serves Angelina and Nacogdoches Counties
LOVE Inc. (In The Name of Christ)	An affiliation of local churches with the mission to provide goods and services to those in need.	Serves Angelina and Nacogdoches Counties
Nacogdoches Helping Other People Eat (HOPE)	Food Bank	Serves Nacogdoches County
Salvation Army - Lufkin	Provides food, temporary shelter, disaster assistance, and Christmas Assistance to those in need.	Serves Angelina, Nacogdoches and Sabine Counties
Tri-County Community Action	Educational programs, Hunger Relief, Employment Services and Utility Assistance.	Serves Angelina, Jasper, Newton, Sabine, San Augustine and Shelby Counties

Area Agency on Aging of Deep East Texas

Area Agency on Aging (AAA) of the Deep East Texas Council of Governments provides services and funding to enable older citizens to live dignified, independent and productive lives.

Services include Funding for senior centers throughout the region that provide congregate and home delivered meals and activities for persons age 60 and older. Our AAA also provides health education programs, care coordination, caregiver support services, benefits counseling, and an ombudsman for residents of long-term care facilities.

Contact Location:

1405 Kurth Drive
Lufkin, TX 75904
1-800-256-6848

Aging & Disabilities Resource Center

A program of the Area Agency on Aging (AAA) of the Deep East Texas Council of Governments. Provides information, assistance and options counseling to older persons and persons of all ages with a disability to help them gain access to long-term care programs, services and support so that they might continue to live in their own communities.

Contact Location:

1405 Kurth Drive
Lufkin, TX 75904
1-800-256-6848

Alcohol & Drug Abuse Council of Deep East Texas

A non-profit created to provide compassionate, professional services combating the effects of substance use and misuse utilizing prevention, intervention, counseling and recovery support.

It provides programs for prevention of alcohol and drug abuse and intervention, treatment and recovery support for those that abuse.

Contact Location:

302 North Raguet
Lufkin, TX 75902
800-445-8562

Boys and Girls Clubs of Deep East Texas

Operates facilities and programs to provide a safe environment for youth to thrive and develop. They offer after school and summer programs where children can get help on their homework and engage in fun and interactive activities that stimulate their minds, teaching them about healthy habits, how to gain leadership skills, learning about citizenship and character, and bond with new and old friends.

Its programs include gymnastics, football and swimming (at facilities with pools).

Contact Location:

P.O. Box 631345
Nacogdoches, TX 75963
936-560-6844

Burke Center

Burke was formed by the area's county commissioners' courts to make community Mental Health and Mental Retardation care possible for citizens of this region. It provides Its Mental Health Services for Adults & Children, Substance Use Services, Intellectual & Developmental Disability Services, Early Childhood Intervention Services and Veteran Services.

Burke serves a twelve-county region, providing mental health and developmental disability services to over 10,000 people each year.

Contact Location:

1522 W Frank Ave
Lufkin, TX 75904
936-639-2384

CASA - Court Appointed Special Advocates of the Pines

CASA OF THE PINES trains and supports community volunteers to advocate on behalf of abused and neglected children involved in the court system so that each child is placed in a safe permanent home. Since 1996 CASA of the Pines has worked with more than 1,500 children and their families in Angelina, Houston, and Polk Counties.

Contact Location:

1522 W Frank Ave
Lufkin, TX 75904
936-639-2384

Christian Information & Service Center (CISC)

Christian Information & Service Center (CISC) is a Christian based food bank affiliated with the East Texas Food Bank in Tyler, TX that serves Angelina County. It operates a daily food distribution program along with "BackPack Buddies" after-school feeding program, "Senior Food Box," which feeds over 2,600 senior citizens per year, as well as "21-Day Meal Program," which aims at feeding children during their summer vacation. CISC provides over 2 million pounds of food to 245,000 citizens annually.

Contact Location:

501 S Angelina St.
Lufkin, TX 75904
936-634-2857

Crockett Resource Center for Independent Living

Crockett Resource Center for Independent Living (CRCIL) provides services and support for people with disabilities who strive for self-determination, equal opportunities and self-respect. It operates under a philosophy that people with disabilities want the same choices and opportunities in their everyday lives as those without disabilities. It offers resources and counseling in advocacy, housing, housing repairs, employment and government.

Contact Location:

120 Loop 304 East
Crockett, TX 75835
936-544-2811

Family Crisis Center of East Texas

The Family Crisis Center of East Texas (FCCET) is a non-profit organization that empowers survivors of domestic violence and sexual assault by providing crisis intervention and advocacy services. The FCCET also engages the community through education to build awareness and prevent domestic violence and sexual assault. It offers a 24-Hour Crisis Hotline, emergency shelter, a Battering Intervention and Prevention Program, Legal Advocacy, Sexual Assault Services, Transitional Housing, Child Advocacy, Counseling and an Economic Stability Program.

Contact Location:

P.O. Box 510
Lufkin, TX 75902
936-639-1681

Goodwill Industries of Central East Texas

Goodwill Industries of Central East Texas (GICET) operates Thrift Stores as a mechanism to provide job training and employment opportunities for individuals with disabilities and other barriers to employment. GICET provides training classes in computer basics, certification tracks and more. All classes are completely free. Certification in QuickBooks, Forklift operation, CompTIA are also offered as well as Vocational Rehabilitation and Youth Employment Readiness Training.

Contact Locations:

301 Hill St.	501 E. Main	212 N. Temple Dr.
Lufkin, TX 75904	Nacogdoches, TX 75963	Diboll, TX 75941
936-632-8838	963-564-4365	936-829-3311

LOVE Inc.

LOVE Inc. serves as an **extension of local** churches - to mobilize largely untapped **church volunteers** into a local service network. Utilizing the resources of individuals, churches, and agencies, it works to resolve needs like Hunger, Homelessness, Child Neglect, Unemployment, Substance Abuse, Transportation, Loneliness, Illiteracy, Running a Household, Proper Medical Care. It provides new and gently used clothing & shoes for children going back to school,

resources for families that have lost their home through fire, household items and food for those who have just acquired stable housing and new employment and food pantry referrals.

Contact Locations:

917 Ruby Street	113 W. Jackson Ave.
Nacogdoches, TX 75961	Lufkin, TX 75904
936-569-8555	936-637-6637

Nacogdoches Helping Other People Eat (HOPE)

Nacogdoches Helping Other People Eat (HOPE) provides supplemental food to Nacogdoches County residents in need. Families and individuals can visit the pantry once a month to obtain food. HOPE serves senior citizens, children, persons with disabilities, veterans, persons living in situational poverty, and others. HOPE is a client choice food pantry, which allows individuals to select the food most appropriate for their dietary needs and storage. It is affiliated with the East Texas Food Bank in Tyler, TX.

Contact Locations:

2100 E. Main
Nacogdoches, TX 75961
936-559-1801

Salvation Army - Lufkin

An evangelical part of the universal Christian Church. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination. Operates Thrift Stores reselling items donated by the general public. Uses proceeds and items from the store, along with donated funds to provide food, temporary shelter, disaster assistance, and Christmas Assistance to those in need in Angelina, Nacogdoches and Sabine Counties.

Contact Locations:

412 S. Third Street	118 E Hospital St., Ste 101	561 Starr St.
Lufkin, TX 75901	Nacogdoches, TX 75961	Hemphill, TX 75948
936-634-5132	936-569-9871	409-787-3425

Tri-County Community Action

An agency focused on providing assistance in the form of improving economic literacy, enhancing job skills & training, teaching parenting skills, fatherhood programs, working to improve health & nutritional needs, early childhood education, assisting in the attainment of affordable housing, and providing special assistance to veterans in Shelby, Sabine, and San Augustine, Jasper, Newton, Angelina, Tyler Harrison, Panola, and Upshur counties. Operates "Head Start" centers in Angelina, Jasper, Newton, Sabine, San Augustine, Shelby and Tyler Counties.

Contact Locations:

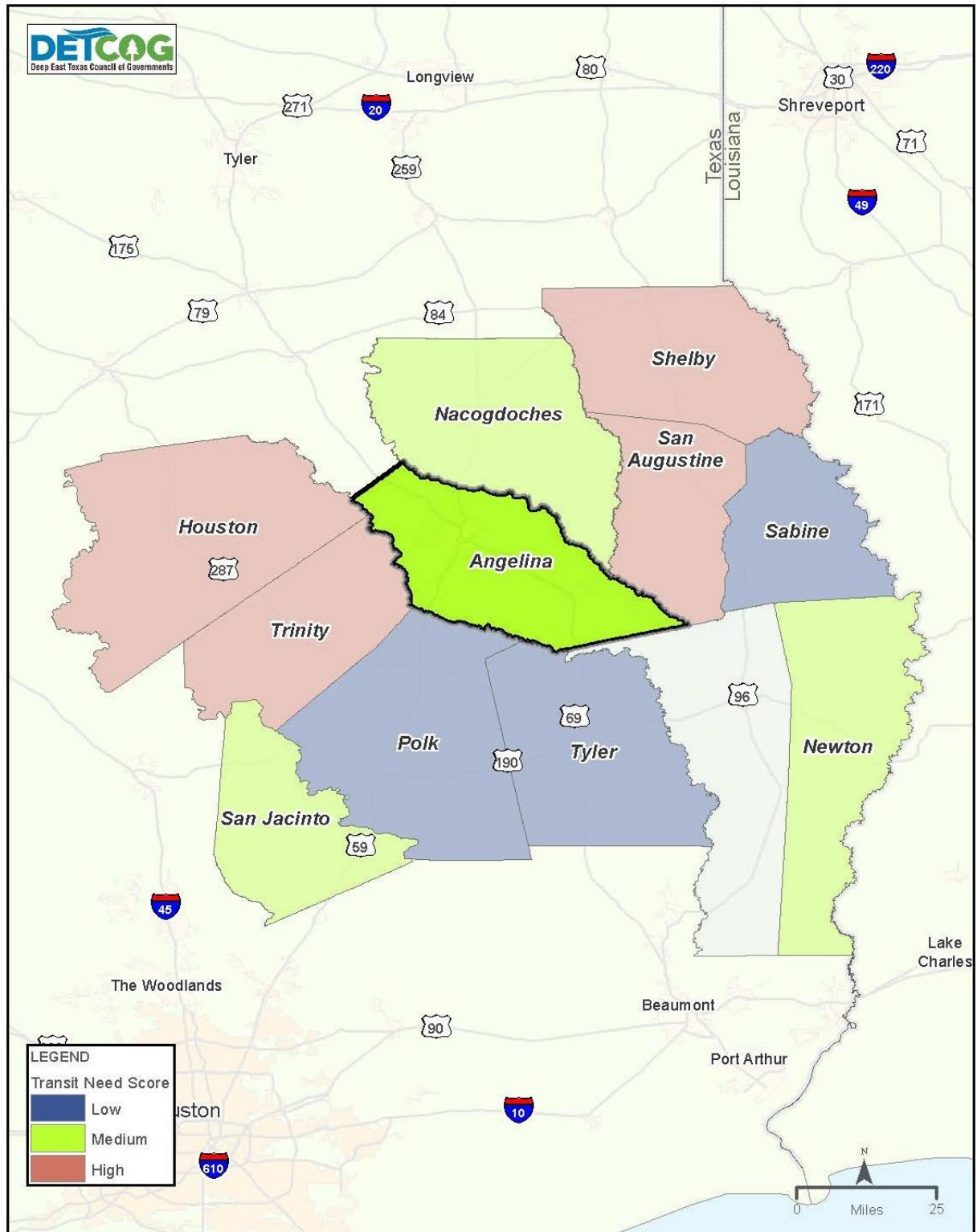
214 Nacogdoches Street
Center, Texas 75935
936-598-6315

Transit Needs Index

Socioeconomic and demographic characteristics describe traveler's characteristics, and both may influence the mode of transportation taken for various trip purposes. Origin-based transit dependency or potential transit need may be described as a function of demographics and socioeconomic variables.

A transit needs index (TNI) was created for the 11-County DETCOG Region. The TNI for the DETCOG Region consisted of five distinct demographic categories in its methodology. These categories include individuals with disabilities, limited English proficiency, individuals 65 and older, low-income individuals, children, veterans, people lacking transportation to and from employment and other members of the public. The characteristics were examined within each of the 11 counties. The resulting data was further refined by indexing to a reference value established within the study area. The transit need index is a relative index of demographic factors that are related to the need for public transit. It is useful for quantitatively analyzing the geographic distribution of transit need. The index can also be compared to the distribution of transit service to determine the correspondence between need and supply. One point was given to the lowest percentage and five points were given for the highest percentage for each respective demographic category. The aggregate of all categories is the overall transit needs score. The transit need scores were then divided into three categories, low, medium, and high. **Figure 26** through **Figure 36** identifies the transit needs in each county.

Figure 26 Transit Needs Index: Angelina County



TRANSIT NEED INDEX - ANGELINA COUNTY

Figure 27 Transit Needs Index: Houston County

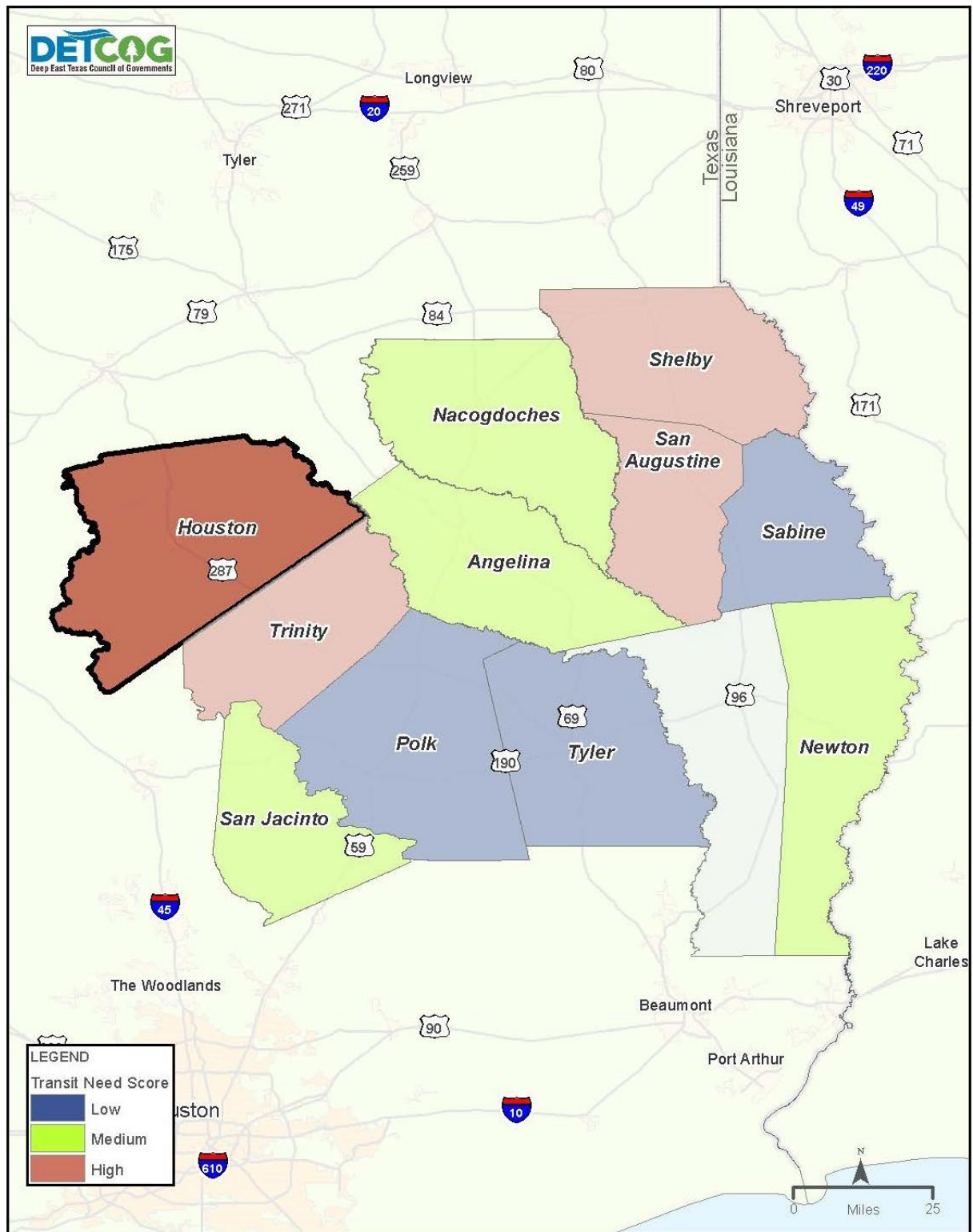
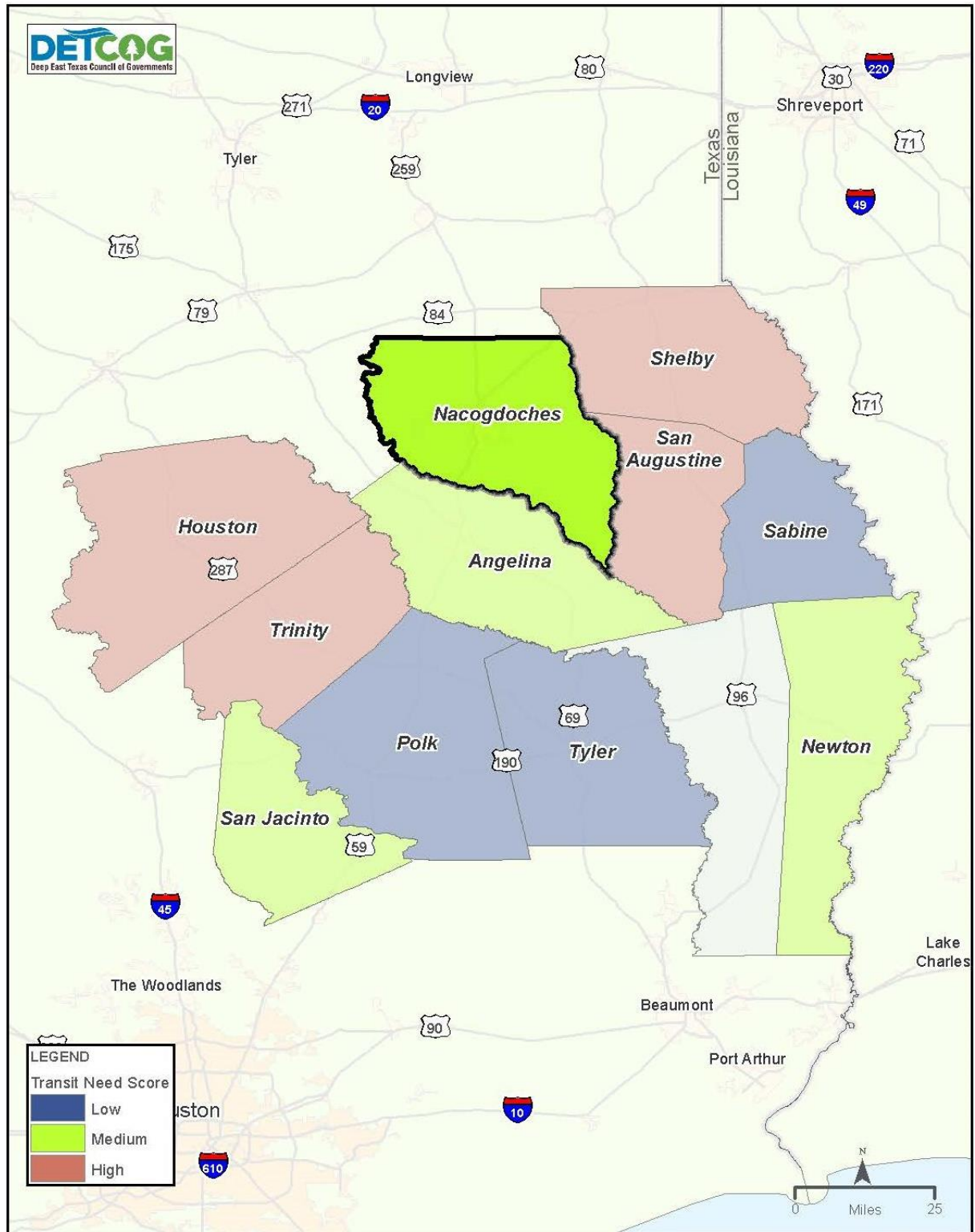


Figure 28 Transit Needs Index: Nacogdoches County



TRANSIT NEED INDEX - NACOGDOCHES COUNTY

Figure 29 Transit Needs Index: Newton County

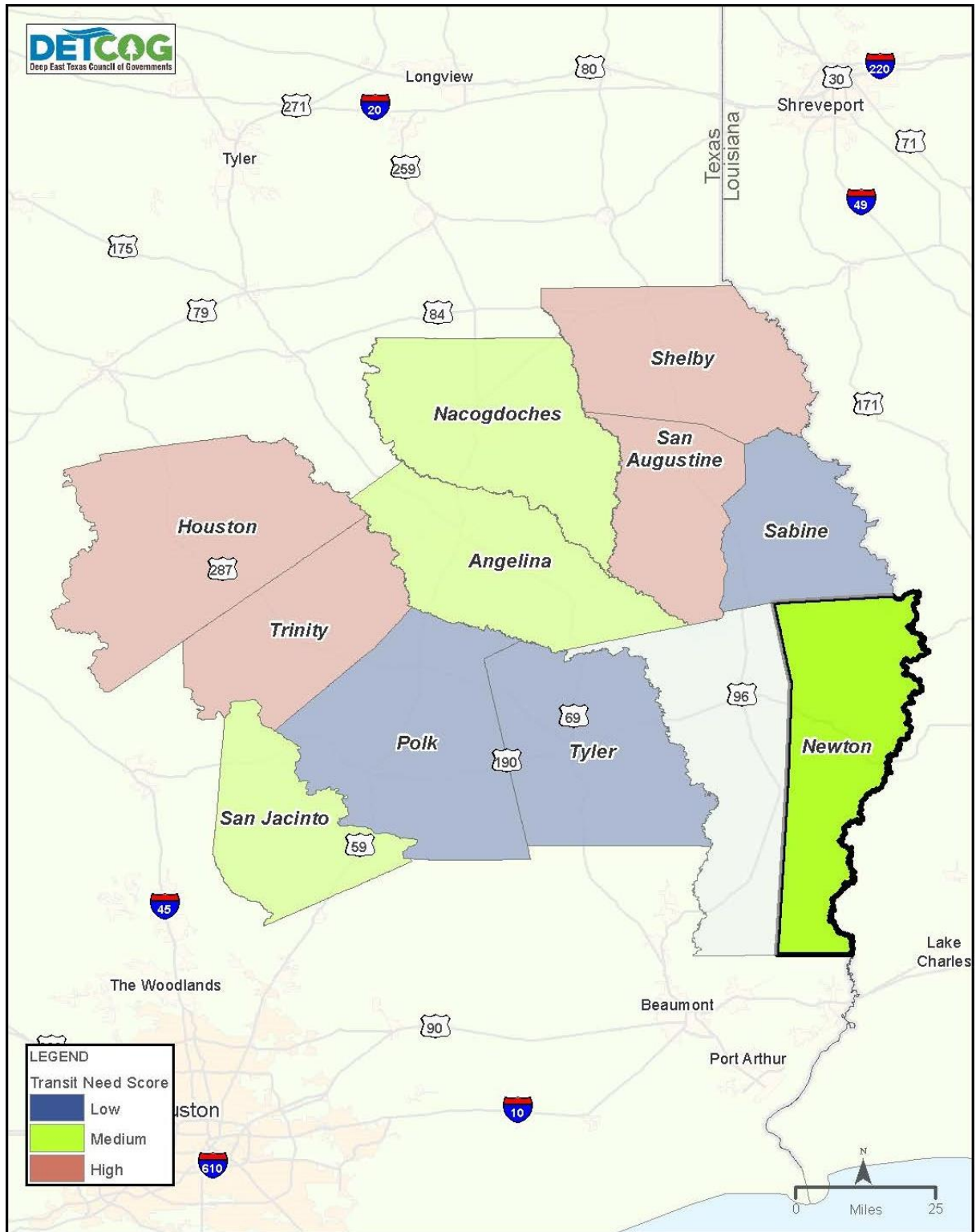
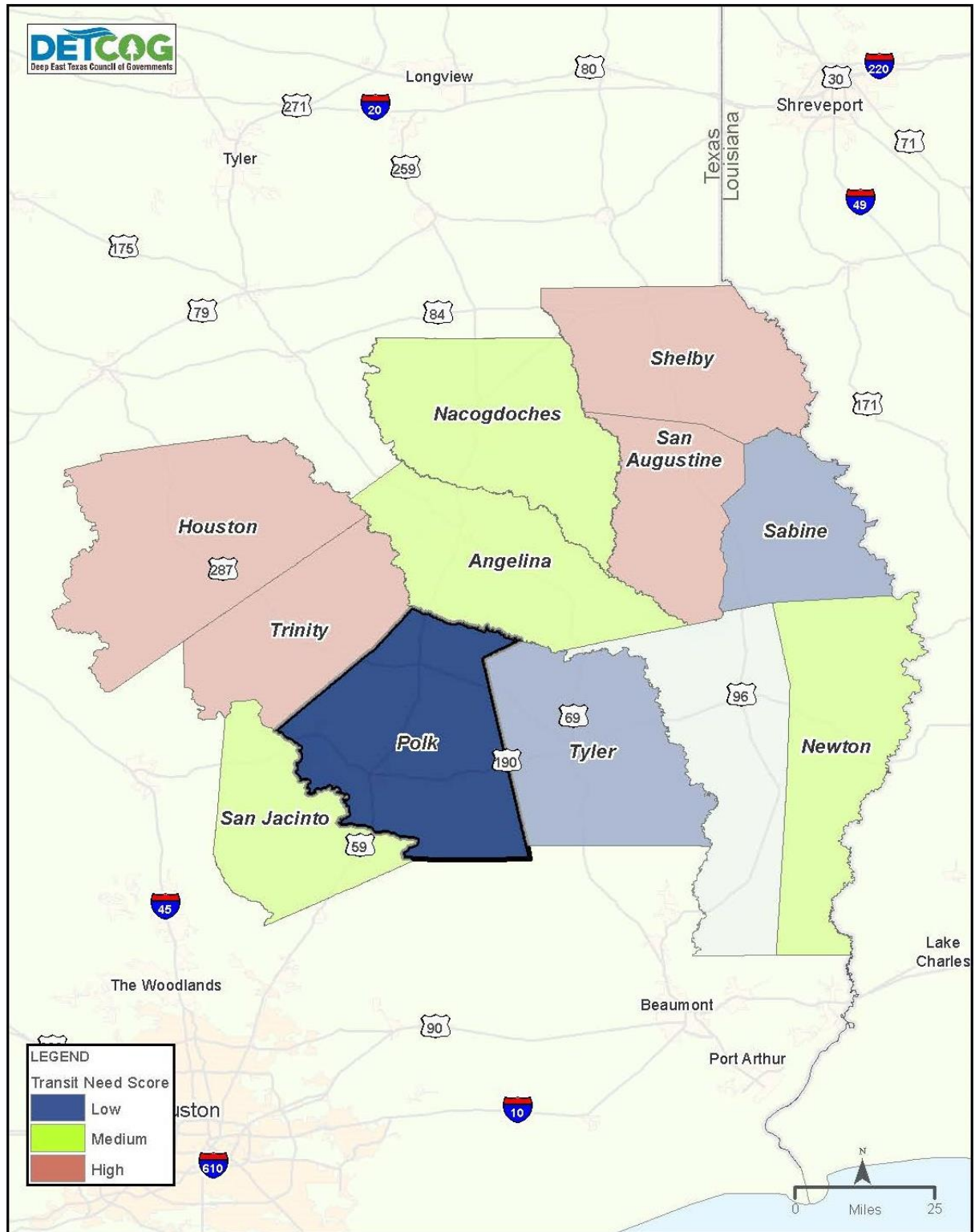
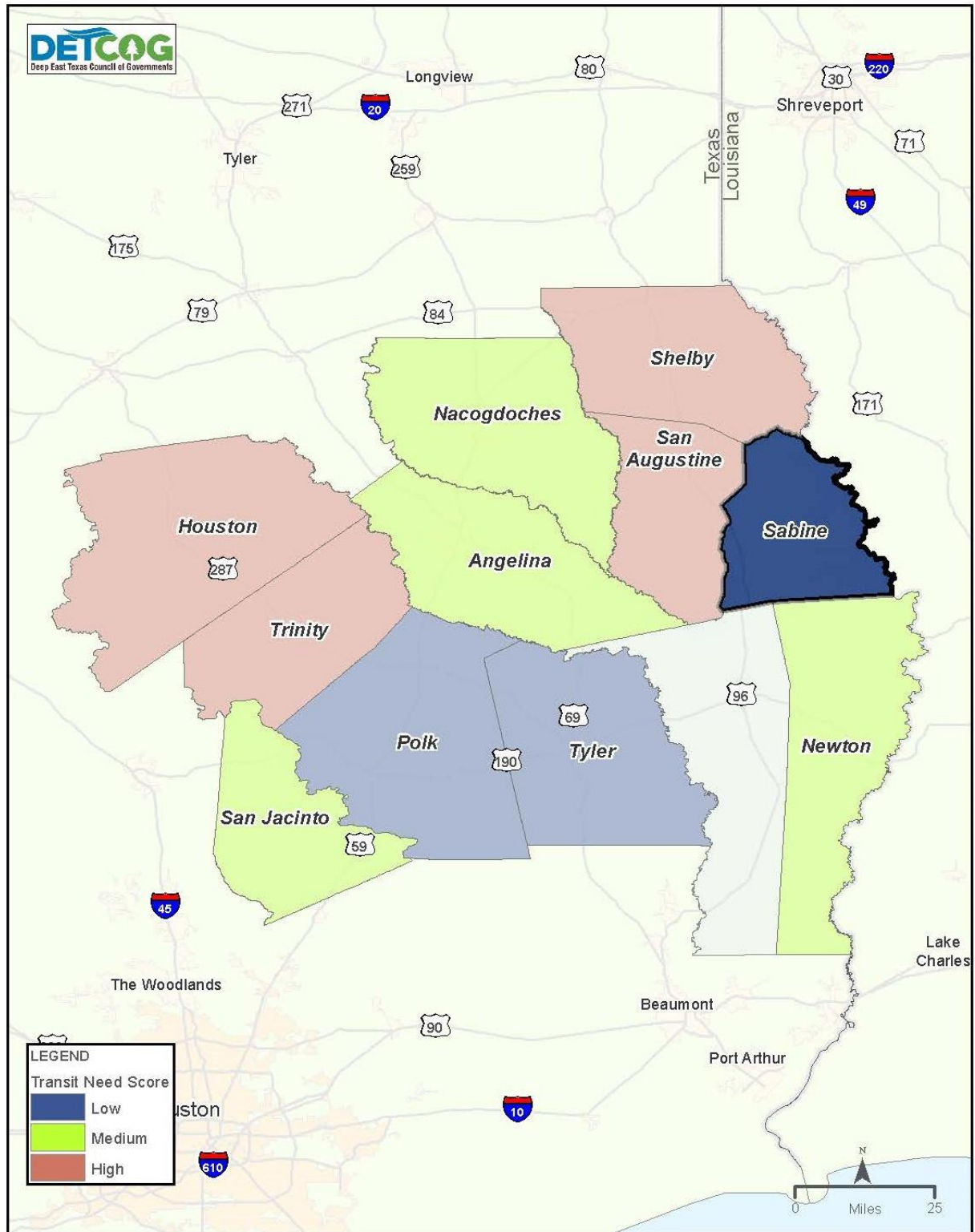


Figure 30 Transit Needs Index: Polk County



TRANSIT NEED INDEX - POLK COUNTY

Figure 31 Transit Needs Index: Sabine County



TRANSIT NEED INDEX - SABINE COUNTY

Figure 32 Transit Needs Index: San Augustine County

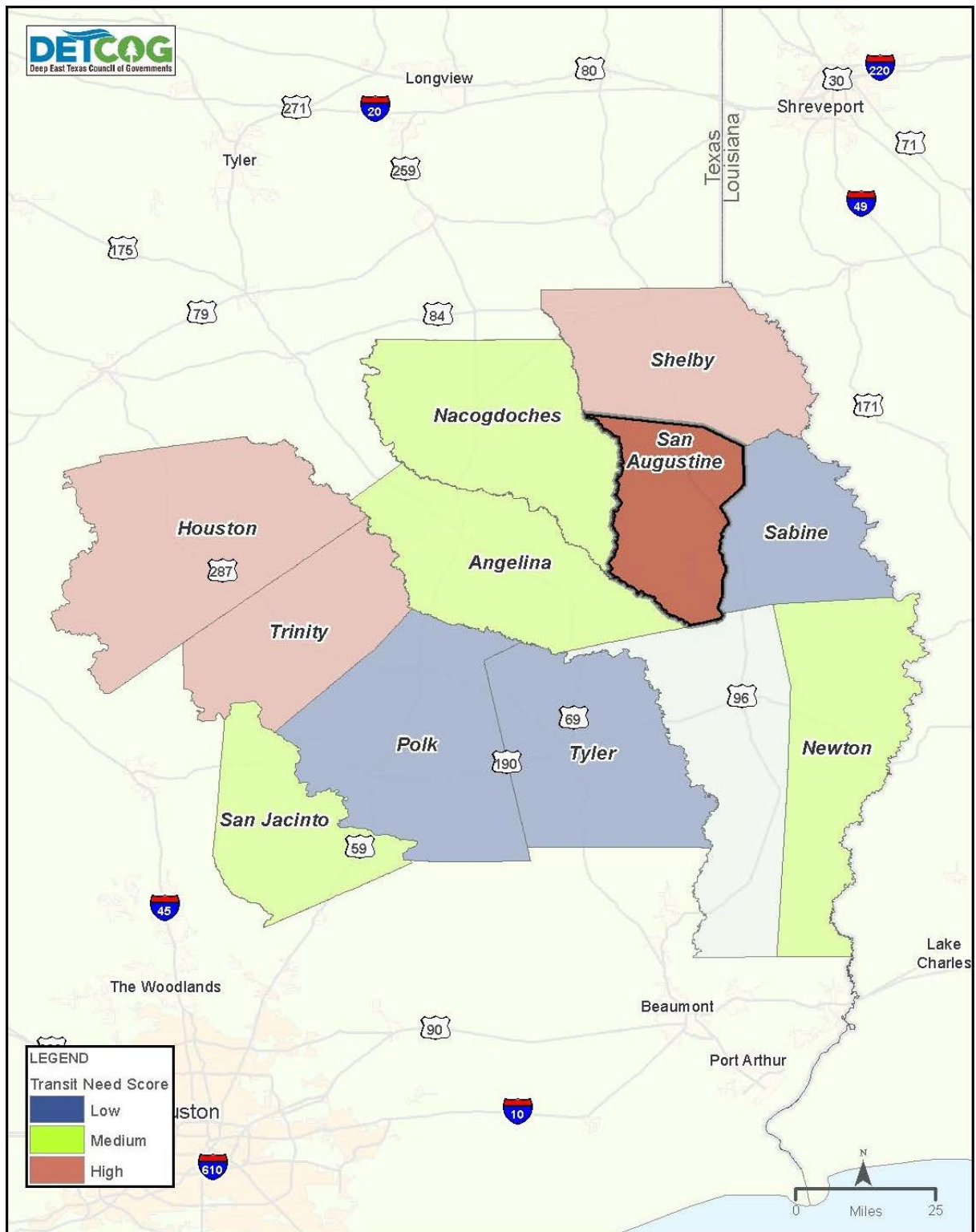
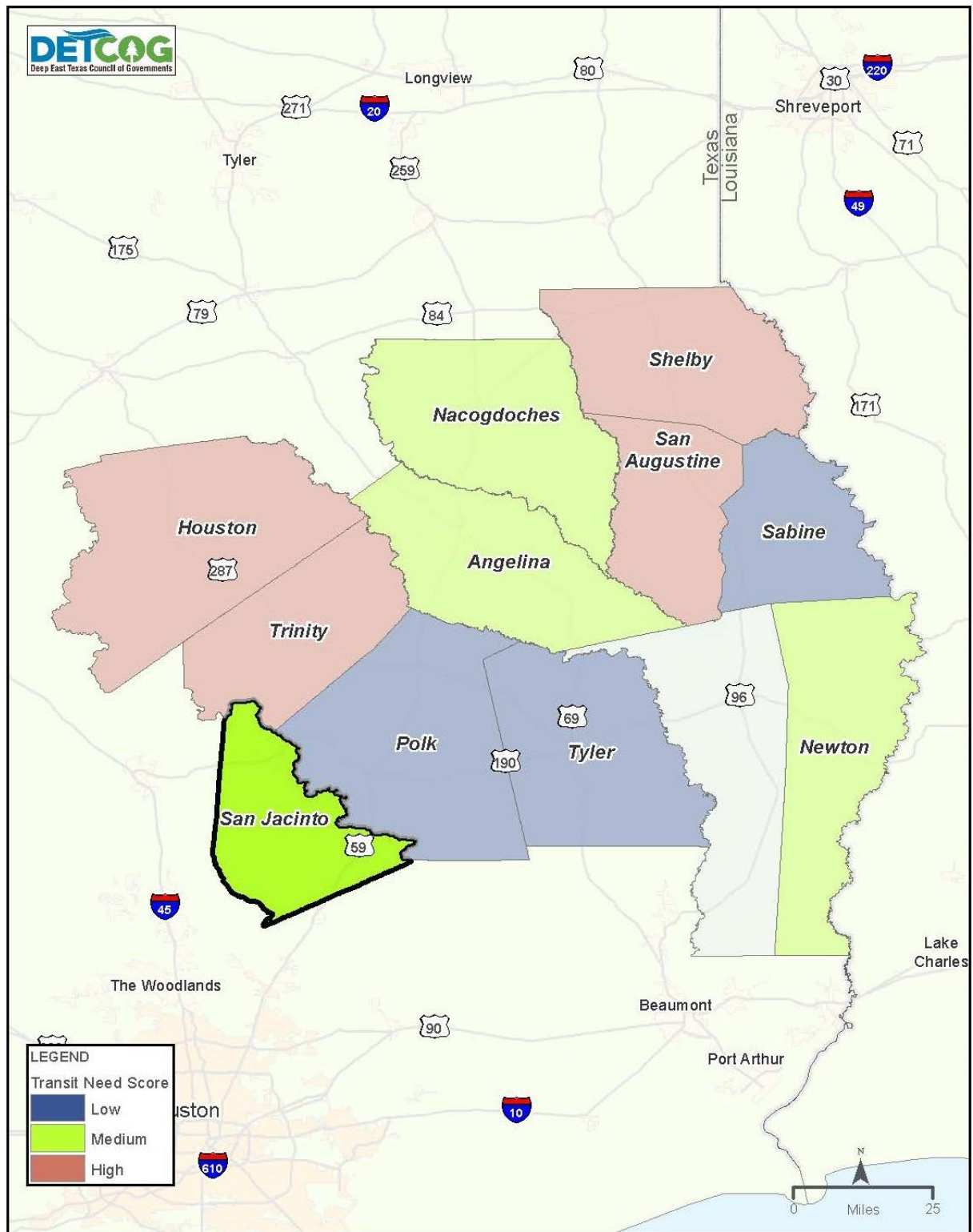


Figure 33 Transit Needs Index: San Jacinto County



TRANSIT NEED INDEX - SAN JACINTO COUNTY

Figure 34 Transit Needs Index: Shelby County

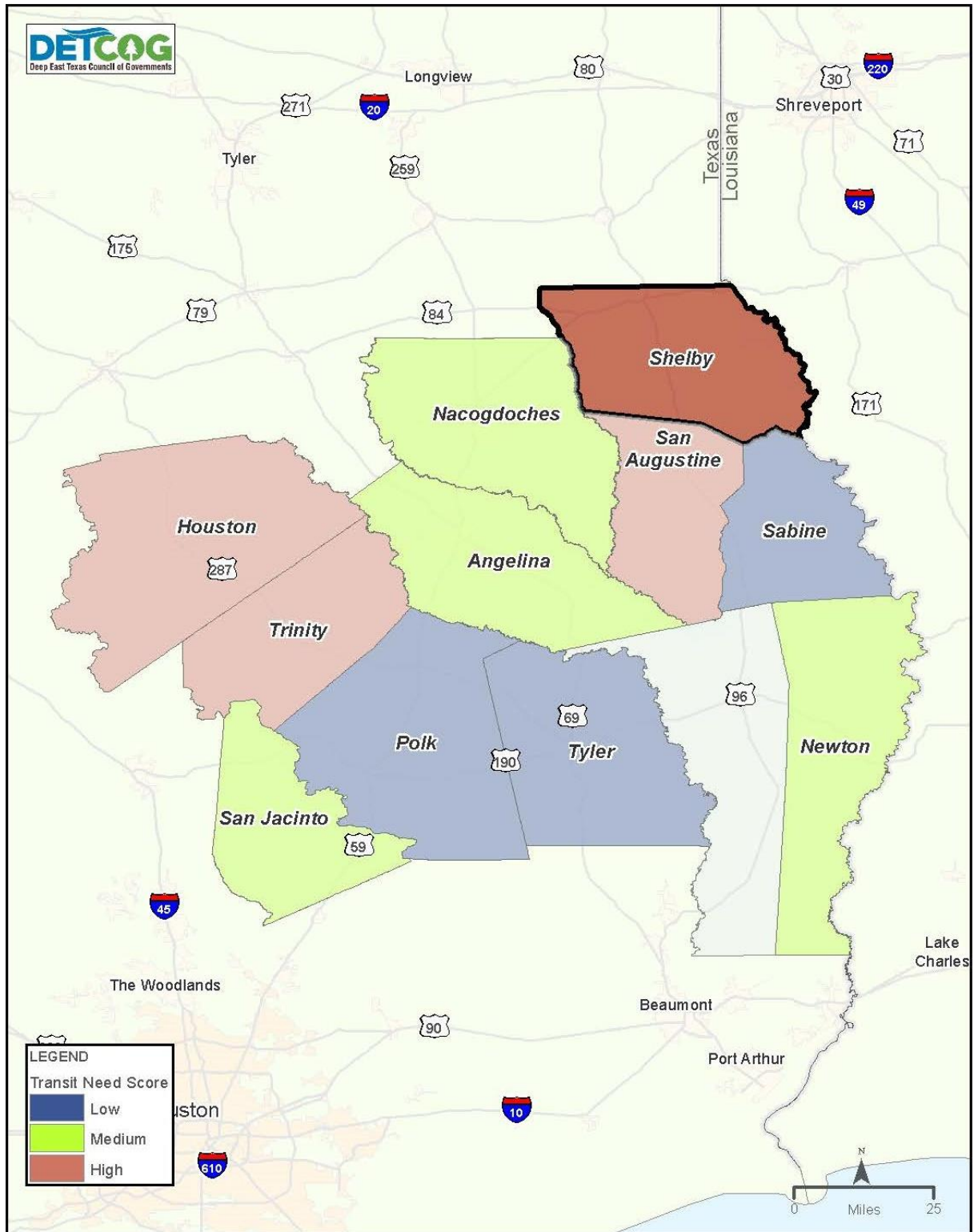


Figure 35 Transit Needs Index: Trinity County

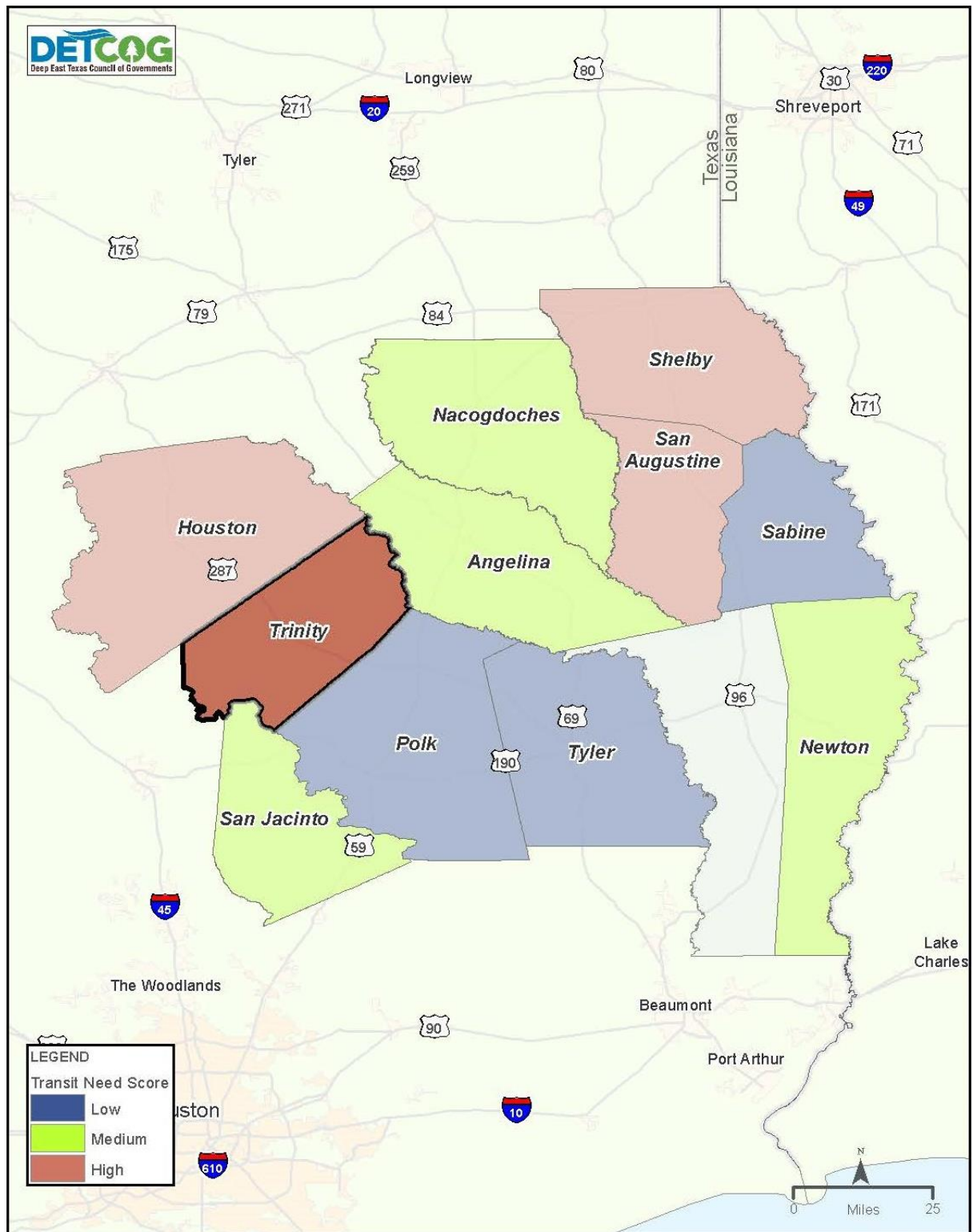
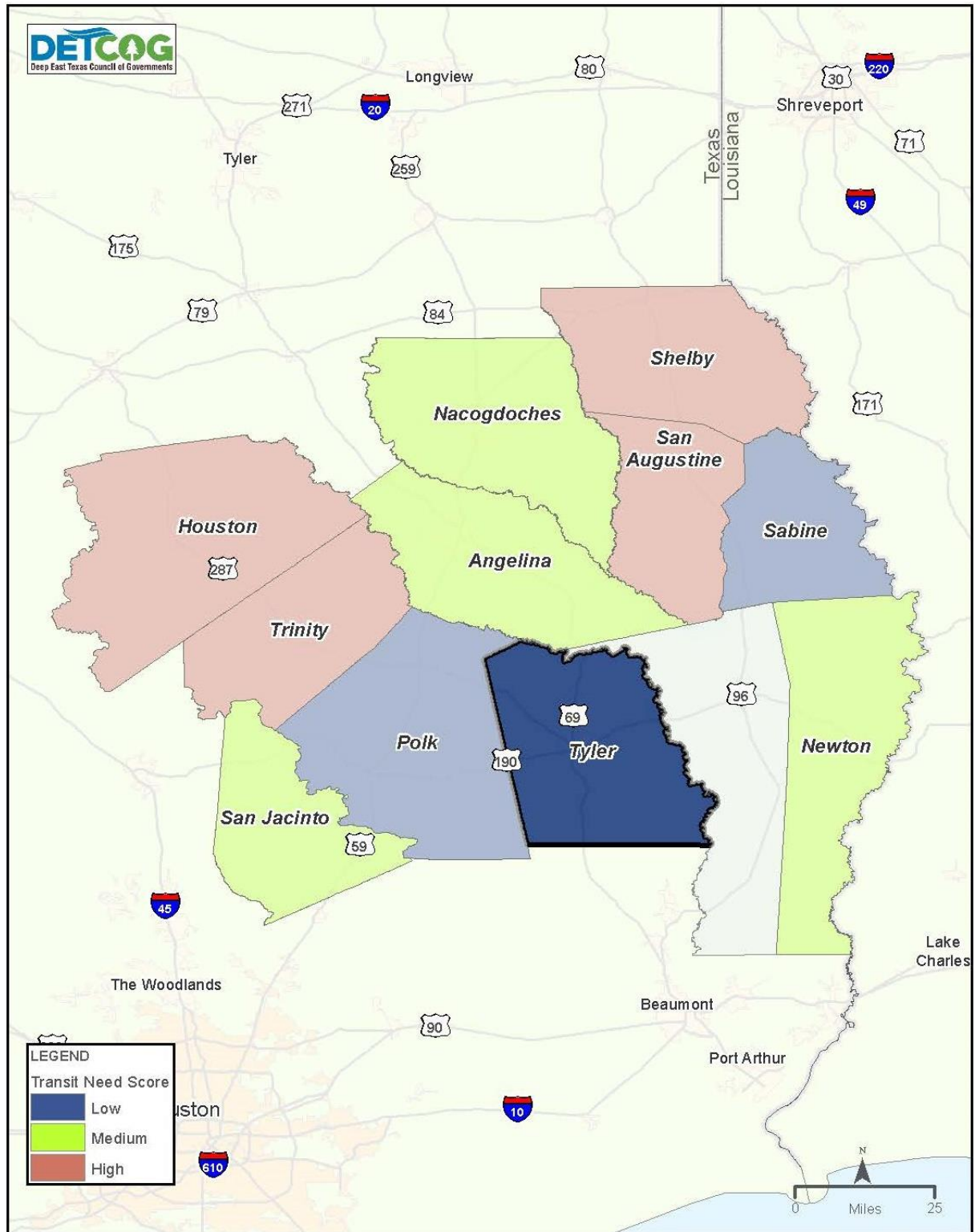


Figure 36 Transit Needs Index: Tyler County



TRANSIT NEED INDEX - TYLER COUNTY

Angelina and Nacogdoches counties have most major employers within the 11-County DETCOG Region and needs could continue to be addressed with ensuring options for employees to have an alternative mode of transportation to and from work.

As indicated in 2016 study, the five easternmost counties (Newton, Sabine, San Augustine, Shelby, and Tyler) experience gaps in service as they do not have any form of public transit service. They have some providers that provide service through Health and Humans Service provider; however, those services are limited to those that meet medical eligibility. There has been the expansion of addition transportation services through non-profit organizations (employees only) and private cab or car service. Although limited, transportations options are growing and there is an opportunity to look at additional funding sources and/or organizations that may be willing to expand their service boundaries.

IV. Planning for Comprehensive Services

DETCOG will continue to identify funding sources and encourage communications efforts as well as help agencies leverage resources within the county. As mentioned above, most services are supported by 5310 funding, HHS, Texas Workforce Programs, or private transportation services. DETCOG through working with its stakeholders has been able to help determine needs and look for opportunities for resources to be pooled.

As DETCOG concentrates on goals for the community that are most achievable during the coordinated planning period, they will continue to champion awareness and notify providers when funding or other opportunities become available. For instance, during this process, the stakeholders were continuously engaged and able to share their challenges for their community, they were also able to discuss possible solutions and how to address imminent future needs.

DETCOG is instrumental in promoting awareness of Section 5310 funding opportunities, hosting calls for providers to be able to consider submission of projects for 5310 funding and supporting those agencies seeking funds. Those agencies applying for Section 5310 funds typically collaborate with BTD to apply for the grant with BTD providing grant oversight. Likewise, DETCOG has worked with the 2-1-1 Information Assistance Line to assist the community in locating non-profit transportation services.

DETCOG will continue to support public involvement efforts to ensure the Region is aware of transit options and services, particularly those offered by BTD in the Westernmost six counties (Angelina, Houston, Nacogdoches, Polk, San Jacinto, and Trinity), DETCOG will also continue to support efforts to develop multi-resourced community-based transit services in San Augustine and Crockett, work with the Center for Independent Living – community organizers that advocate transportation services.

V. Integrated Planning Processes

One of the goals of this 5-Year Regionally Coordinated Transportation Plan Update 2021 is to integrate the planning process while developing this plan with the goals of the Region.

Deep East Texas Council of Governments is one of only a few state planning regions that do not contain a Metropolitan Area. Its county populations range from 86,700 in Angelina County to 8,200 in San Augustine County. DETCOG's two largest Cities, Lufkin at 34,900 and Nacogdoches at 32,500 are larger than eight of its Counties. It has five Cities that range in population from 6,300 in Crockett to 5,000 in Center. Then there are thirty-three Incorporated Cities in the DETCOG Region with populations ranging from 3,100 in Onalaska to 131 in Seven Oaks. Like so many rural Counties and Cities all over Texas they focus their limited resources on providing essential services like water, sanitation and roads. Planning is often way down on their list of priorities.

Health and Human Services plans and workforce plans along with city and county plans were identified and reviewed for transportation elements. While most Cities and Counties in the DETCOG Region did not have a long-range plan or comprehensive plan a few plans were identified. The **City of Lufkin** comprehensive plan was approved in 2018. The **Cities of Ivanhoe and Zavalla** also are working on plans that were not available at the time of this Study. The **City of Center** and the **City of Crockett** both have a comprehensive plan, although there are not transit components, there are descriptions of their thoroughfare plans and identified goals to include hike and bike trails. **Workforce Solutions of Deep East Texas** provides bus passes or gas cards to their clients that have transportation needs as indicated in their Operation Plan. Although not transit related specifically, information from the Cities of Center and Crockett, as well as Workforce Solutions may be useful in future collaboration efforts amongst the Region's stakeholders. **Brazos Transit District** was unable to supply specific plans involving their services in the DETCOG Region.

The City of Nacogdoches is currently in the process of acquiring a consulting firm to prepare a completely new Comprehensive Plan. However, its current plan from 2003 has a much-defined transit element in their comprehensive plan, and it is outlined below.

The City of Nacogdoches has identified the following in their 2003 comprehensive plan for transit:

Enhancing Public Transportation Service: While a formal system of public transportation is relatively new to Nacogdoches (since 2000), concerns were expressed about the viability and usefulness of the current system without better visibility and accessibility. These are challenging issues for any small-city transit system, but users and potential users suggested that such improvements are needed if the community wants to avoid losing a service it worked so hard to gain. The City of Nacogdoches already contributes funds annually in support of local transit service and will likely need other public and private partners to assist in service enhancement efforts. A diversity of interests expressed the need to work together on this issue given the dependence of many elderly, disabled and low-income individuals on reliable public transit service. It was also pointed out that running the system from the restored railroad depot

should be a great help in terms of marketing/visibility and basic operations (versus inactive buses sitting in parking lots).

- Enhancing Public Transportation Service Goal: A viable, well-used public transit system that meets definite needs while also providing a practical alternative for various automobile trips in town.

Providing for Non-Vehicular Circulation Goal:

- Progress toward being recognized as a pedestrian- and bicycle-friendly community, and a community that shows particular concern for accessibility for all persons.

DETCOG would be able to work with the City of Nacogdoches in establishing the key elements of the transit portion of their comprehensive plan, assist with educational awareness and continue to encourage and engage in collaborative efforts.

The **City of Lufkin Comprehensive Plan** from 2018 is a guide that covers a 20-year planning period. The Plan vision is to "create ideal livability in Lufkin." The plan contains several formal transportation, land use, and housing recommendations that are relevant to the planning and operation of transit service in the City. These recommendations include the following:

- The City should use a Complete Streets approach when improving the built environment. "As new development occurs, it is critical that sidewalks and other multi-modal infrastructure be constructed."
- The City should allow residents to choose from safe and attractive transportation options, including pedestrian, biking, transit, and roadway facilities.
- To improve commute options, transit investments should occur in corridors where office, retail, and residential uses are concentrated.
- "The transit network should be reviewed in light of North Side residents' needs to access education, jobs, and services. North Lufkin's west side (Wards 1 and 2) should be priority areas for improvements." Transit shelters should be installed.

Additionally, the Plan states that the City should focus connectivity strategies on Lufkin High School, Morris Frank Park, Kit McConnico Park, and the Ellen Trout Zoo/Expo Center/North Lufkin community center site area. The City of Lufkin is currently involved in the preparation of other plans, but they do not include a new "Comprehensive Plan".

DETCOG would be able to work with the City of Nacogdoches and the City of Lufkin in establishing the key elements of the transit portion of their comprehensive plans, assist with educational awareness and continue to encourage and engage in collaborative efforts.

VI. Vision, Mission, Goals and Objectives

The 2021 vision for the 5-Year Regionally Coordinated Transportation Plan Update is:

“We are an 11-County Council of Governments that works, along with its Stakeholders, to improve the safety and well-being of DETCOG citizens and assist them in improving the quality of their lives.”

The 2021 mission statement for the DETCOG Regionally Coordinated Transportation Plan Update is:

“Deep East Texas Council of Governments and its Stakeholders provide support for collaborative approaches to mobility, improved quality of life and safe/efficient movement of people in the Deep East Texas Region.”

Goal and Objectives

The following are short term goals and objectives for this plan were approved by Stakeholders and supported by DETCOG. Implementation will be based on time, resources and feasibility.

Goal 1

Encourage the implementation of general public transportation circulator or express routes from low population counties to higher population counties.

Objectives

- Work with BTD on identifying funds to implement the shuttles.
- Work with the cities and counties on marketing shuttle and creating demand.

Example of this goal that is already close to implementation is a general public transportation shuttle once a week from Houston County (City of Crockett) to Angelina County (City of Lufkin). To keep this shuttle viable the following objectives should be considered:

- Work with the cities of Lufkin and Crockett on marketing the shuttle to help ridership.
- Work with the medical centers, major employers, and major retail destinations in Lufkin to market and encourage ridership of the shuttle.
- Work with medical centers and major employers in Lufkin on possible subsidy for passengers who cannot afford the shuttle.

Goal 2

Facilitating the inclusion of Transit Services Provider information into the DETCOG Region 2-1-1 HHS referral database.

Objectives

- Work with 2-1-1 to ensure completion of system.
- Work with health and human service providers to stress the importance of being a part of the 2-1-1 system.
- Inform and educate residents of the Region about the system to encourage use.

Goal 3

Encourage the installation, and use, of “bus stop” shelter facilities at locations of likely use by the seniors and people with disabilities.

Objectives

- Work with BTD on identifying bus stops along the fixed routes that are heavily used by elderly and disabled patrons. This could include those stops that are near or at assisted living facilities, medical centers, or major retail centers.
- Work with the Cities of Lufkin and Nacogdoches on installation of ADA ramps, sidewalks, or other amenity to potential Bus Stop Shelter locations to assist the elderly and disabled population.
- Work with property owners of bus stops to look at potential funding for installation of amenities.
- Work with agencies who would qualify to apply for Section 5310 Program funds to assist with the funding for this project.
- Construct Bus Stop Shelter and Bench facilities

Goal 4

Encourage the creation and distribution of information on existing transit services in the Region.

Objectives

- Work with those agencies providing transit service such as BTD and health and human service agencies to create marketing collateral to better market and educated the residents of the Region.
- Work with the Workforce Commission on helping educate those who utilize their services on encouraging their users to utilize transit.
- Work with the colleges and universities in the Region to inform and educate their students on transit in the area and help encourage students to use transit to get to school.
- Work with school districts on creating an educational campaign that can be discussed with middle and high school students to encourage the use of transit to school.
- Work with medical centers and doctor’s offices to increase their awareness of the transit available to their patients.

While Newton County does not have a designated provider BTD is interested in providing the service for the county. Newton County and BTD have begun conversations regarding future service. To help improve service in all counties BTD is willing to partner with sub-recipients to support them in grant oversight.

Goal 5

Work with cities and counties who are adding or expanding their bicycle and pedestrian modes to enhance transit and as a possible source for funding.

An example of this goal is to partner with the City of Lufkin who is making great progress in enhancing bicycle and pedestrian modes within their city.

Objectives

- Work with the cities to link bicycle and pedestrian projects to transit.
- Enhance transit options through bicycle and pedestrian modes.

Goal 6

Educate citizens of DETCOG Region on transit services available and provided in each area

Objectives

- BTD information and link to BTD website should be on all City, County and DETCOG websites to encourage use of general public transportation.
- BTD information and link to BTD website should be placed on all websites for jobs, medical and education such as Workforce Solutions, Angelina College, and Stephen F Austin (SFA)University.

VII. Sustain Planning & Implement Plan

The DETCOG Region has an aging and declining population. Most of the Region is below poverty level and is in very rural areas making transit very difficult and lends to a transit deprived population. DETCOG is not a service agency for transit but continues to work with its Stakeholders and support and facilitate opportunities for other lead agencies, i.e., BTD, counties, cities, HHS, etc. DETCOG and its Stakeholders plan to support all projects or plans that BTD as the general public transportation provider or other providers such as East Texas Support Services and Watts Transportation (Medicaid providers) develop to enhance or better public transportation within the Region. DETCOG would continue to facilitate educational awareness, identify funding opportunities, and assist Stakeholders with collaborative efforts to ensure achievement of the Plan's goals and objectives. Due to this, importance should be placed on using and leveraging existing resources.

DETCOG is prepared to sustain and monitor the plan through their organizational structure. As the regional authority they will monitor the activities of the area service providers to include level of service provided to each county. This will include regular updates to the transit service provider table as well as working with local agencies such as workforce development on the types of transit available in the region. In addition, DETCOG will regularly involve stakeholders through surveys to ask questions such as the type of transit service needed as well as public engagement meetings to inform the public on services available.

VIII. Performance Measures to Evaluate Effectiveness

TxDOT requires the lead agency to list and describe locally-determined metrics for each identified gap in transportation service. In order to comply with requirement, SWART will need to collect, maintain and assess the data to determine the effectiveness of the comprehensive public transit-human services transportation plan. In addition, TxDOT requires all lead agencies to collect, maintain and provide data on statewide performance measures to the Texas Department of Transportation which will collect common data elements statewide. This section includes both locally developed and statewide performance metrics,

Local Performance Metrics

The following performance metrics in Table 18 were selected in order to focus on the region's progress toward resolving and addressing the transportation needs and gaps identified in Section 3.

Table 18 Local Performance Metrics

Transportation Needs	Recommendations	Local Metric
General public transportation circulator or express routes from low population counties to higher population counties	<ul style="list-style-type: none"> * Work with Brazos Transit District (BTD) on identifying funds to implement the shuttles *Work with the cities and counties on marketing shuttle and creating demand *Work with the cities of Lufkin and Crockett on marketing the shuttle to help ridership *Work with the medical centers, major employers, and major retail destinations in Lufkin to market and encourage ridership of the shuttle *Work with medical centers and major employers in Lufkin on possible subsidy for passengers who cannot afford the shuttle 	<ul style="list-style-type: none"> *Number & Names of BTD, City and County Staff contacted and the dates those contacts were made *Number of Shuttle Marketing ads, flyers, Social Media Mentions and Web Site Links promoting inter-city shuttles *Amount of \$ subsidies raised for subsidies
Current Transit Service Provider information in the DETCOG Region 2-1-1 Health & Human Services referral data base.	<ul style="list-style-type: none"> * Determine what format the Transit Services provider information needs to be in for easy inclusion into the 2-1-1 data base * Assist DETCOG Area Agency on Aging supervisors in transferring Transit Services Provider information into the 2-1-1 data base *Continue collecting and updating information on Transit Service Providers and supplying it to 2-1-1 Supervisors *Inform and educate residents of the Region about the system to encourage use 	<ul style="list-style-type: none"> *Number of Transit Service Providers and date they were supplied to 2-1-1 Supervisors * Numbers of Transit Service Providers added and deleted from the list supplied 2-1-1 Supervisors and the dates they are supplied *Number of Public Education efforts completed

Transportation Needs	Recommendations	Local Metric
Bus Stop Shelters and Benches at locations used by elderly & disabled	<ul style="list-style-type: none"> *Work with BTD on identifying bus stops along the fixed routes that are heavily used by elderly and disabled patrons. This could include those stops that are near or at assisted living facilities, medical centers, or major retail centers *Work with the Cities of Lufkin and Nacogdoches on installation of ADA ramps, sidewalks, or other amenity to potential Bus Stop Shelter locations to assist the elderly and disabled population *Work with property owners of bus stops to look at potential funding for installation of amenities *Work with agencies who would qualify to apply for Section 5310 Program funds to assist with the funding for this project *Construct Bus Stop Shelter and Bench facilities 	<ul style="list-style-type: none"> *Number of HHS Agencies & Elected Officials contacted to determine best locations for Bus Stops *Acquisition of Bus Stop Construction Plans *List of Bus Stop shelter facility funding sources * Number of Bus Stop shelter & bench facilities constructed
Creation and distribution of information on existing transit services in the Region	<ul style="list-style-type: none"> *Work with those agencies providing transit service such as BTD and health and human service agencies to create marketing collateral to better market and educated the residents of the Region *Work with the Workforce Commission on helping educate those who utilize their services on encouraging their users to utilize transit *Work with the colleges and universities in the Region to inform and educate their students on transit in the area and help encourage students to use transit to get to school *Work with school districts on creating an educational campaign that can be discussed with middle and high school students to encourage the use of transit to school *Work with medical centers and doctor's offices on the transit available to their patients 	<ul style="list-style-type: none"> *Number & Names of BTD, City, County, HHS Agency, Workforce, College/University, School District and Medical staff contacted and the dates those contacts were made *Types and numbers of transit marketing collateral created and distributed *Lesson Plans and support materials created for School Districts
Cities and counties adding or expanding bicycle and pedestrian modes to enhance transit as a possible source for funding	<ul style="list-style-type: none"> *Work with the cities to link bicycle and pedestrian projects to transit *Enhance transit options through bicycle and pedestrian modes 	<ul style="list-style-type: none"> *Number and Names of Cities and County Staff contacted and the dates those contacts were made *
Educate citizens of DETCOG Region on transit services available and provided in each area	<ul style="list-style-type: none"> *BTD information and link to BTD website should be on all City, County and DETCOG websites to encourage use of general public transportation. *BTD information and link to BTD website should be placed on all websites for jobs, medical and education such as Workforce Solutions, Angelina College, and Stephen F Austin (SFA) University. 	<ul style="list-style-type: none"> *Number & Names of City, County, Workforce, Stephen F. Austin State University and Angelina College Staff contacted and the dates those contacts were made * Names and Number of Web Sites displaying information on Transit Services

Statewide Performance Metrics

The Texas Department of Transportation has established statewide performance metrics in order to measure performance across all planning regions. These metrics include measurements of collaboration, identification of gaps and inefficiencies, and the resolution of gaps and inefficiencies. The metrics in **Table 19** will be used by TxDOT to evaluate the effectiveness of planning activities in the DETCOG Region:

Table 19 Statewide Performance Metrics

Metric Number	Metric Title	Data Sources	Reporting - Lead Agency
3.1	Number of active, formal partnerships	Executed MOUs, local contracts & interlocal agreements	DETCOG
3.2	Number of persons engaged in transportation planning & education activities	This information will be identified as persons attending transportation planning meetings, regional transportation planning meeting attendee lists, attendee lists from transportation education events and persons requesting transportation planning materials.	DETCOG
3.3 (a)	Number of gaps & inefficiencies identified in the coordinated plan, including those concerning priority population groups	These will be identified on an annual basis and will be included in the regionally coordinated transportation plan via amendment or other action.	DETCOG
3.3 (b)	Number of recommended actions in the coordinated plan for resolving these gaps & inefficiencies	DETCOG will collaborate with the stakeholders and collect this information on an annual basis, if any changes are needed.	DETCOG
3.4	Number of items in the plan that move from a planning to implementation phase	DETCOG will discuss with the stakeholders and collect this information on an annual basis and determine if any changes are needed to move items into an implementation phase.	DETCOG
3.5 (a)	Number of activities identified in the coordinated plan that are underway, but not completed	DETCOG will collaborate with the stakeholders and collect this information on an annual basis and determine if there are any activities are underway.	DETCOG
3.5 (b)	Number of activities identified in the coordinated plan that are completed	DETCOG will collaborate with the stakeholders and collect this information on an annual basis and determine if there are any activities that have been completed.	DETCOG

Public Involvement Efforts

In addition to the collection of American Community Survey and Census Bureau data, DETCOG also held virtual stakeholder meetings (due to COVID-19), distributed surveys, and collected written comments as part of the survey. The surveys were distributed online as well as offering hard copies through social service agencies. Meetings with stakeholders are ongoing to gauge community needs that go beyond what the existing data may show. This information will continue to be collected and incorporated into the final report.

Below is a summary of comments received from the general public survey from May 2021 to October 2021 regarding why they would or would not ride public transit include:

These survey participants answered no, they would not ride public transit and identified the reason why they would not ride public transit.

- No: I have a vehicle and enjoy freedom of leaving and going where I want to go when I want to go.
- No: Need vehicle for work throughout the day.
- No: I prefer bicycling to work.
- No: I don't always leave work at the same time every day. Once I'm at work it would be difficult to get around town without a car.
- No: What happens if I must leave early or get home late?
- No: I work too close to home.

These individuals answered yes, they would ride public transit. They commented on why they feel public transit is important.

- Yes: Cost savings and convenience
- Yes: But not available
- Yes: Speed limits are too high on main roads a lot of road rage
- Yes: I won't always be able to drive
- Yes: I have no vehicle and it's hard to find others to take me.
- Yes: Save wear and tear on vehicle and transportation cost.
- Yes: Elderly
- Yes: Sometimes I walk to work and would love the option of riding back.

A summary of what the community's greatest needs received from elected and appointed officials survey from May 2021 to June 2021 include:

- Affordable public transportation
- Accessibility. More routes needed. Additional routes and pick-up on-demand.
- Getting to places where people need to go. There are no public transportation routes for daily errands and medical appointment.
- Transit for rural areas throughout the County
- Need Fixed Routes.
- Need more transportation providers.

- Indigent, Socio-economic, Disabled Veterans, and Elderly do not have regular transportation to access services and appointments.
- Indigent, Socio-economic, Disabled Veterans, and Elderly residents with no vehicle needing to get to grocery store and health care
- Lack of transportation is a major problem for victims of domestic violence. This is certainly true in rural areas, where no or limited public transit services make it impossible to use these services for regular work commutes, especially for parents needing to drop children off at day care, or women trying to gain access to domestic violence service providers or the legal system. Our agency provides crisis-related transportation to the clients we serve. While this type of service is critical in the short-term, creating a Transportation program that will assist survivors to achieve long-term independence and ongoing safety is essential.
- Little to no public sidewalks linking neighborhoods to public facilities. Where they exist, they are in an unsafe condition.
- Many families that live within two miles do not have vehicles and do not have a way to get students to school when inclement weather prevents walking,
- Road Conditions and Accessibility. Some areas have roads that are not fully paved, and flooding occurs when there is torrential rain.
- Roads inside city limits need to be fixed.

Summary

Based on the analyzed data, there are transit options offered to the Westernmost and heavily populated counties, such as Angelina, Nacogdoches, and Polk. As population continues to grow in the westernmost counties, transit service will become a crucial factor in maintaining current services and introducing new services to keep up with growth.

Angelina and Nacogdoches counties have the most major employers within the 11-County DETCOG Region and needs could continue to be addressed with ensuring options for employees to have an alternative mode of transportation to and from work.

As indicated in 2011 and 2017 study, the five easternmost counties (Newton, Sabine, San Augustine, Shelby, and Tyler) experience gaps in service as they do not have any form of public transit service. There are some providers that provide health and human services; however, those services are limited to those that meet medical eligibility. There has been the expansion of additional transportation services through non-profit organizations (employees only) and private cab or car service. Although limited, transportations options are growing and there is an opportunity to look at additional funding sources and/or organizations that may be willing to expand their service boundaries.

General Public Survey

1. What City and/or County do you reside in?
2. For your daily commute, (County and cross-streets)
 - a. Where do you begin your trip?
 - b. Where do you end your trip?
 - c. What is the purpose of your trip? (i.e., work, school, etc.)
 - i. If work, where is your job located? (Name or cross-streets)
3. Do you use public transit to make this trip?
 - a. Yes or No
 - b. If no, why not?
 - c. If public transit is not available, would you use public transit to make this trip?
 - i. Yes or No
4. What is your perception of public transit?
5. Do you use public transit for non-essential trips? (i.e., shopping, entertainment, etc.)
 - a. If yes, what is the purpose of the trip?
 - b. If public transit is not available, would you use public transit to make this trip?
6. What factors keep you from using public transit?
7. What would make you start using public transit in the future?

Stakeholder Survey

1. Do you have any type of transit service available?
 - a. If yes, who is it for? (i.e., Veterans, elderly, disabled, general public, etc.)

If yes, continue to question 2. If no, continue to question 6.

2. Are there any restrictions on the transit service?
 - a. If yes, what are the restrictions? (i.e., only for disabled, only for Veterans, etc.)
3. How does the transit service work? (pick up points, i.e., bus stops, dial-a-ride, demand, etc.)
4. How is the transit service funded?
5. Is the funding consistent/sustainable?
6. If there were transit service in the community, would you be willing to assist with vehicles, funding, and/or staff?
7. What are the greatest mobility needs facing your community?